

PUBLIC UTILITIES COMMISSION  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3298



March 20, 2020

**Meredith Allen**

Senior Director – Regulatory Relations  
Pacific Gas and Electric Company

**Subject:** Directive to Provide Information on Planned Service Interruptions

Dear Ms. Allen:

As the novel coronavirus (COVID-19) pandemic continues to impact our daily lives, the Safety and Enforcement Division (SED) of the California Public Utilities Commission (Commission) understands and expects PG&E to continue to provide safe and reliable service to customers as it also continues to prepare for the wildfire season through wildfire and PSPS mitigation activities. SED deems such wildfire and PSPS activities critical to the wellness and safety of all Californians even during this unusual time. With all of California under a shelter in place mandate from Governor Gavin Newsom, the idea of not having utility service, even for a few hours, can be both dangerous and cause unnecessary panic.

In order for the Commission to better understand the current status and potential impact a planned outage may have on electric customers, we are requesting PG&E to provide a list of all planned power outages scheduled for the next 15 days within its service territory. For each interruption listed, please provide the following information:

- a. Explanation of the critical nature of the interruption;
- b. Date(s) of the planned power shutoff;
- c. Length of the outage;
- d. Location of the outage;
- e. Number of customers affected;
- f. Means by which the affected population has been notified; and
- g. Impact to the wildfire/PSPS mitigation if the work is not completed now.

Within five (5) calendar days, please provide your response to each of the items listed in this letter.

Thank you for your cooperation. If you have any questions, please contact Nika Kjensli at (415) 314-0464 or by email: [nika.kjensli@cpuc.ca.gov](mailto:nika.kjensli@cpuc.ca.gov).

Sincerely,

Lee Palmer  
*Director*  
Safety and Enforcement Division