

Is the New Service Agreement in Effect?

AT&T: The AT&T Residential, Customer and Business service agreements were scheduled to be effective on October 1, 2008. These three service agreements are not in effect as they are predicated on CPUC approval of AT&T's advice letter filings requesting to detariff currently tariffed services. These advice letters were suspended on October 17, 2008, for up to 120 days. The new effective date of the service agreements is uncertain given the continued regulatory review and resolution of the filed public protest on the suspended detariffing advice letters.

Verizon: Verizon's service agreement became effective December 1, 2008.