You May Qualify

The CPUC encourages individuals, businesses, and organizations to participate in CPUC proceedings. By hearing from different perspectives, the CPUC is able to consider the impact its decisions may have on utilities, consumers, and on California's economy.

Those who participate as a formal party to a proceeding may qualify as an *intervenor* for proceedings related to electric, gas, water, and telecommunications utilities. If you qualify, you may be financially compensated for time and materials in certain situations.

This brochure will give you information on the Intervenor Compensation Program.

Stay Informed

It's easy to stay informed through the CPUC automated Service Lists and Subscription Service and through information posted on the CPUC website.

Service Lists

Every proceeding at the CPUC has an individual contact list, called a service list, that is used to distribute copies of all proceeding documents. If you become a "party" to a proceeding, you will be automatically added to the proceeding's party service list. Others are added to the "Information Only" or the "State Service" lists upon written request to the CPUC Process Office.

Subscription Service

Subscribe to this free service and select and follow the items of interest to you, such as a particular proceeding, industry, or type of document. You will receive e-mails when documents are published on the CPUC website that are associated with formal proceedings, resolutions, materials related to CPUC voting meetings, and press releases. The notification provides a link to the identified document, rather than sending you a large attachment.

Daily Calendar

Provides information on CPUC hearings, meetings, etc.

Docket Card

Contains all rulings, decisions, and formally filed documents for each proceeding.

Want more information?

To find additional information, documents, and forms regarding Intervenor Compensation, go to http://www.cpuc.ca.gov/icomp/.

Public Participation Information Series # 5

CPUC Intervenor Compensation Program

This brochure is part of the CPUC Public Advisor's Office Public Participation Information Series. The brochures in the series are:

1 Understanding a CPUC Proceeding
2 Participating at a CPUC Voting Meeting
3 Participating at CPUC Public Participation Hearings and Workshops
4 How to Become a Party in a CPUC Proceeding
5 CPUC Intervenor Compensation Program
6 Ex Parte Communications at the CPUC

Contact Information for the Public Advisor's Office

E-mail: public.advisor@cpuc.ca.gov
Toll-free: 866-849-8390 or 415-703-2074
TTY: 866-836-7825

Address:
CPUC Public Advisor's Office
505 Van Ness Avenue
San Francisco, CA 94102

04/27/16

www.cpuc.ca.gov

Intervene in Formal Proceedings

The California Public Utilities Commission (CPUC) uses a formal process (such as hearing or comments) to determine issues, such as utility rates, requests to provide service, and consumer programs. Those who formally participate in this formal process are called "parties." Some parties, who meet certain requirements, may request to become *intervenors*. Intervenors who *contribute significantly to a proceeding* may be financially compensated for their time and materials.

Intervenor Compensation

The Program

The California Public Utilities Code allows qualified individuals or groups that participate in CPUC proceedings to request compensation. The Intervenor Compensation Program allows financial resources for certain individuals or groups to bring their concerns and interests related to utilities to the CPUC during formal proceedings.

The program provides after-the-fact funding to groups or individuals who have a financial hardship and who have made substantial contributions to a decision adopted by the CPUC.

Compensation is awarded after a decision is issued. The program does not compensate complainants in their own complaint cases.

To qualify:
First, you must obtain party status prior to, or as part of, filing a Notice of Intent (NOI) to claim Intervenor Compensation. Please see the brochure *Becoming A Party* and the CPUC's **Rules of Practice and Procedure**.

Qualifications

Second, after filing the NOI, you must be granted eligibility (status) as an intervenor by the judge. If you are not granted eligibility, you cannot file a claim for compensation, even if you are a party.
Normally, NOIs must be formally filed with the CPUC no later than 30 days after the Prehearing Conference (PHC), which is usually held at the start of the proceeding.

To receive compensation:
If intervenor eligibility is granted, and after a final decision is made in a proceeding, the intervenor must formally file an Intervenor Compensation claim. After the claim is filed, the CPUC will issue a decision either 1) granting the claim, 2) granting the claim but awarding a different amount, or 3) denying the claim.

California
Public Utilities
Commission

Public Advisor's Office
www.cpuc.ca.gov/pao

Funding Source for Intervenor Compensation

Intervenor compensation is paid by public utilities from monies collected from utility rate payers. The CPUC exercises discretion in awarding compensation as amounts paid to intervenors can cause a utility to increase its rates to cover the award.

FILING RULES AND GUIDELINES:

All filings related to Intervener Compensation must follow the rules and requirements set out in the Intervenor Compensation Program Guide and Instructions. For more information about the Intervenor Compensation Program, including forms, instructions, and filing requirements, go to the Intervenor Compensation Website at www.cpuc.ca.gov/PUC/IntervenorCompGuide/. If you have additional questions, contact the Program Coordinator at 415-355-5574 or via e-mail at Icompcoordinator@cpuc.ca.gov or contact the Public Advisor's Office at 866-849-8390.