

California Public Utilities Commission
Consumer Service and Information Division

Energy Industry
Consumer Contacts - Total Presented by Company and Category
January 2015

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of **January 2015**, broken down by the type of the contact (i.e. Category).

Table 1 - Energy Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC933	California Pacific Electric Company	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	2
ELC913	Golden State Water Company	-	6	6	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	6
ELC945	Liberty Power Delaware, LLC	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	147	54	201	26	13	39	14	14	28	7	4	11	10	9	19	44	15	59	2	2	4	361
ELC901	Pacificorp	-	1	1	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	2
ELC902, GAS902, MUL902	San Diego Gas & Electric Company	10	10	20	1	1	2	1	2	3	2	-	2	1	-	1	2	1	3	-	-	-	31
ELC338, GAS338, MUL338	Southern California Edison Company	86	53	139	5	5	10	6	6	12	12	9	21	5	5	10	31	19	50	4	2	6	248
GAS904	Southern California Gas Company	34	27	61	8	2	10	2	2	4	2	1	3	1	1	2	19	8	27	3	-	3	110
GAS905	Southwest Gas Corporation	5	4	9	-	-	-	-	-	-	-	-	-	-	-	-	3	-	3	-	-	-	12
	Total	284	155	439	40	21	61	24	24	48	23	14	37	17	15	32	100	43	143	9	4	13	773