

California Public Utilities Commission  
Consumer Service and Information Division

**Energy Industry**  
**Consumer Contacts - Total Presented by Company and Category**  
**August 2015**

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of **August 2015**, broken down by the type of the contact (i.e. Category).

**Table 1 - Energy Industry Contacts:** The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC933	California Pacific Electric Company	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	1
ELC917, ESP1092	Commerce Energy, Inc.	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	140	42	182	24	10	34	6	11	17	8	7	15	7	-	7	45	15	60	2	1	3	318
ELC901	Pacificorp	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC902, GAS902, MUL902, STM902	San Diego Gas & Electric Company	12	16	28	2	1	3	-	-	-	-	2	2	2	3	5	3	1	4	1	-	1	43
ELC707	Sonoma Clean Power	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	1
ELC338, GAS338, MUL338	Southern California Edison Company	105	60	165	12	10	22	10	7	17	10	5	15	2	2	4	37	28	65	4	-	4	292
GAS904	Southern California Gas Company	40	29	69	7	1	8	6	5	11	1	1	2	-	-	-	39	15	54	1	3	4	148
GAS905	Southwest Gas Corporation	1	4	5	-	-	-	-	-	-	-	-	-	-	-	-	4	-	4	-	-	-	9
	<b>Total</b>	298	151	449	46	22	68	23	23	46	19	15	34	11	5	16	128	61	189	8	4	12	814