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March 1, 2012

**VIA ELECTRONIC FILING**

Paul Clanon, Executive Director  
California Public Utilities Commission  
505 Van Ness Avenue  
San Francisco, California 94102-3298

Re: General Order 156 Compliance Filing - Annual Report and Annual Plan

Dear Docket Clerk:

Pursuant to Decision 11-05-019, Section 5.2, MCI Communications Inc. d/b/a Verizon Business Services hereby electronically files its 2011 Annual Report and Annual Plan. This report is available to others upon request.

Very truly yours,

A handwritten signature in black ink, consisting of the letters "KR" followed by a stylized flourish and a horizontal line extending to the right.

Kurt R. Rasmussen  
Vice President-Regulatory

Attachment

cc: Marzia Zafar  
Marshall Kennedy

**WOMEN, MINORITY, AND  
DISABLED VETERAN BUSINESS ENTERPRISE  
ANNUAL REPORT AND ANNUAL PLAN**

**JANUARY – DECEMBER 2011**

**Submitted by  
fMCI Communications, Inc d/b/a  
Verizon Business Services**

## Report Summary

Section 9 of the California Public Utilities Commission's (CPUC) General Order 156 requires utilities to file an annual report discussing ten topics. Section 10 of GO 156 requires utilities to discuss its plans to increase the following reporting year's expenditures. MCI Communications Services, Inc (d.b.a. Verizon Business Services) submits this 2011 Annual Report and Annual Plan in compliance with GO 156, Sections 9 and 10.

Verizon has a long-standing commitment to provide procurement opportunities for business enterprises owned and controlled by minorities, women, persons with disabilities and service disabled veterans (MWDVBEs). Supplier Diversity allows us to improve business and economic opportunities for these organizations in the communities in which we serve. Building a strong base of diverse suppliers is critical to our mission. These relationships contribute to customer loyalty, stimulate economic development and tap into the innovation and entrepreneurship we need to win in a competitive marketplace.

Verizon continues to actively reach out to, identify, and increase spend with Disabled Veteran Business Enterprises (DVBEs) who are certified by the State of California's Office of Small Business and/or the CPUC.

Verizon consolidated its Supplier Diversity organization, at the corporate level for increased efficiency and service. The detailed reporting required by GO 156 Section 9 submitted by Verizon California Inc. represent that consolidated initiative; therefore documentation in Verizon California's report addresses the accomplishments of 2011 and the Annual Plan for 2012 for Verizon Business Services and will not be repeated here.

Verizon Business Services continues to place priority on providing total percentage spent on women business enterprises (WBE), minority business enterprises (MBE) and service disabled

## Exhibit 1

<b>fMCI 2011 GO 156 Filing Summary</b>			
		<b>Dollars</b>	<b>Percent</b>
<b>African American Male</b>			0.00%
<b>Hispanic Male</b>		\$ 1,171,284	4.63%
<b>Asian Male</b>		\$ 32,294	0.13%
<b>Total MBE Male</b>		\$ 1,203,579	4.76%
<b>Hispanic Female</b>		\$ 649	0.00%
<b>Total MBE Female</b>		\$ 649	0.00%
<b>Women Owned</b>		\$ 844,938	3.34%
<b>Disabled Veteran</b>		\$ 11,333	0.04%
<b>MBE</b>		\$ 1,204,228	4.76%
<b>WBE</b>		\$ 844,938	3.34%
<b>DVBE</b>		\$ 11,333	0.04%
<b>Purchase Base</b>		\$ 25,292,480	