

RASIER LLC DRIVER TRAINING PROGRAM

November 7, 2013

(Pursuant to Decision 13-09-045 issued on September 23, 2013, Rasier LLC is submitting this report 45 days after the decision's issuance.)

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Rasier LLC (“Rasier”) licenses mobile application technology from Uber Technologies, Inc. (“Uber”). Rasier’s partners use Uber’s Driver App to accept requests for transportation from users of Uber’s app (“App”).

Before a partner may access Uber’s Driver App, the partner must meet a number of requirements, including passing the CPUC-mandated background check and motor vehicle check. After meeting the requirements to access the Driver App, partners receive training on how to use the Driver App. This training includes screen shots of the user interface and explanations of how to use the Driver App to log in, to accept or reject transportation requests, to proceed to the user’s location, and other steps in the process of using the Driver App.

In accordance with Rasier’s Accessibility Plan, Rasier will also add certain statements to its onboarding materials, including a statement that drivers are expected to comply with applicable accessibility laws.

Pursuant to CPUC’s Final Decision, partners must have at least one year of driving history. Rasier will also recommend that partners with less than five years of driving history take a driver training course at a school listed in the California DMV’s Occupational License Status Information System database. For each California city where Rasier partners operate, Rasier will provide, during the application or onboarding process, a list of three such local driving schools.