

Subscription Service vs. Service List

The CPUC has two excellent electronic notification services to help you stay informed of proceedings of interest to you, they are the Subscription Service and Service Lists.

Subscription Service: If you do not need immediate service of documents and/or prefer links to documents, or if you want more flexibility in selecting what you receive, you should consider the Subscription Service. With the Subscription Service, you can select an entire industry or issue.

Service Lists: Service Lists are specific to a particular proceeding. Therefore, with Service Lists, you have to individually sign up for each proceeding you want. If you are added to a Service List, such as the Information Only list for a proceeding, you will receive emails from the CPUC, the applicant, and other parties to the proceeding when documents are served for that proceeding. In most cases the actual document will be attached. This can be beneficial for those involved or closely following the proceeding, but might also slow down your email, since many of the filings are large files.



Helpful Terms to Know

Proceeding – A request, complaint, or application by a person, group, or company; or a CPUC-initiated investigation or rulemaking; etc. The CPUC has various processes for these, including presenting and evaluating through a formal, judicial process.

Filing – A document, such as written comments or a motion, which is provided to the CPUC's Docket Office, to become part of the record for a specific proceeding.

Served – A document, which is filed with the CPUC as part of a proceeding, is provided to all the parties on that proceeding's service list.

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Stay Informed

with the

CPUC Subscription Service



It's easy to sign up for free notification services from the CPUC to keep updated on issues important to you!

Timely Information Directly to your Email Box

Are you interested in a particular topic, industry, utility, or proceeding that the California Public Utilities Commission (CPUC) oversees? Would you like to be alerted when something is published regarding your area of interest? Then the CPUC's free Subscription Service is for you!

Through the Subscription Service you will be notified via email when new documents are published to the CPUC's website, including documents relating to formal proceedings, voting meeting materials, and press releases.



The Subscription Service and Service Lists offer specific advantages to anyone who wants to stay current with CPUC information.

Subscription Service Sign Up



Follow these easy steps to sign up:

- Visit www.cpuc.ca.gov/subscription and enter your email address as a new subscriber.
- An account number will be emailed to you to use to log on and choose the type of information you would like sent to you via email.
 - Keep the account number for updating your subscription service any time.

It's that easy!

You can personalize the Subscription Service to your preferences. You can select to receive:

- Notification in real-time (as they occur) or once a day (which will have a compiled list if there is more than one notice),
- All documents published for a specific proceeding,
- A specific type of document (such as press releases),
- All documents related to an industry (such as telecommunications or energy).

The Subscription Service will send you an email notification with a link to new documents when anything meeting your subscription criteria is published on the CPUC website.

More Information on the Subscription Service

The CPUC's free Subscription Service provides you the ability to register for notification when documents are published on the CPUC's website that are associated with formal proceedings, resolutions, voting meeting-related materials, and press releases. You can subscribe to one proceeding or select an entire industry, such as energy,



telecommunications and/or water. These notifications will be sent to your email address with a link to the document. The emails are small in size so that your inbox will not be overloaded with large documents.

Some types of documents are not currently published on the CPUC's website, such as testimony from parties in proceedings. In that case, the Subscription Service would not notify you about those documents. Also, Advice Letters, which utilities file in compliance with CPUC decisions or to implement certain changes in rates or services, are not available through the Subscription Service.

There is some delay in notification of documents filed by parties to a proceeding because they are not published to the CPUC's website until they have been accepted by the CPUC for filing. If you need to receive copies of filed documents at the moment of service, you should ask to be added to the Service List for that specific proceeding. See: www.cpuc.ca.gov/service_lists/.

The CPUC does not publish or share its Subscription Service email lists.