

California Lifeline Working Group Meeting Notes for February 18, 2015

1. XEROX Update

- Implemented change request 30
- Contract Amendment Four has been approved by Department of General Services; Mail forwarding and exception process for identity verification will be implemented in first half of 2015

2. November 2014 Consumer Affairs Branch Report

- Still receiving consistent number of contacts

3. Administrative Letter and Spreadsheet regarding Catch-Up Renewals Verification Denials Issue

- Anna sent out letter last Thursday and includes memo from Xerox as well as excel spreadsheet
- Please provide estimated administrative costs by Feb. 27 to the claims email address.
- Xerox will re-post customer data to FTP site
- Michaela will forward out letter to Working Group after the call

4. Share Concerns regarding California LifeLine Telephone Service Providers' Marketing and/or Selling Practices

- No updates

5. XEROX Direct Application Process Update - Data spans Nov. 5, 2012 to February 17, 2015

TotalTransactions	Success	Failed	AppRequests	Approvals	Denials	Pending	Disconnected	CDs_to_date
1599433	1439587	159847	1281261	874784	219263	159059	28161	216766

6. FYI: Proposed Resolution Addressing TracFone Wireless, Inc.'s Advice Letter 3 =

<http://docs.cpuc.ca.gov/PublishedDocs/Published/G000/M146/K550/146550617.PDF>

7. FYI: Proposed Resolution Addressing Verizon Wireless, Inc. LLC's Unpaid Public Purpose Program Surcharges and User Fees =

<http://docs.cpuc.ca.gov/PublishedDocs/Published/G000/M146/K371/146371464.PDF>

8. FYI: Wireless Telephone Service Providers with Pending Filed Advice Letters Seeking Authority to Offer California LifeLine Wireless Telephone Services Update

- TracFone Wireless, Inc. (PROTEST PERIOD HAS ENDED)
- Blue Jay Wireless, LLC (PROTEST PERIOD HAS ENDED)
- Curatel, LLC (PROTEST PERIOD HAS ENDED)

- TC Telephone, LLC (PROTEST PERIOD HAS ENDED)
- TQ Avenger Telecom, LLC (PROTEST PERIOD HAS ENDED)
- American Broadband and Telecommunications Company (PROTEST PERIOD HAS ENDED)
- SelectTel, Inc. (PROTEST PERIOD HAS ENDED)
- Mobile Net POSA, Inc. (PROTEST PERIOD HAS ENDED)
- Telrite Corporation (PROTEST PERIOD HAS ENDED)
- AmeriMex Communications Corp. (PROTEST PERIOD HAS ENDED)
- Global Connection Inc. of America (PROTEST PERIOD HAS ENDED)