

California LifeLine Working Group Meeting Notes for February 4, 2015

1. XEROX Update

-Scheduled to roll out transfer process changes on Monday, Feb. 9. Finalizing testing for changes this week. Xerox will communicate status on Friday if there are any delays.

2. Please send Form 555 to Andrew.lomeli@cpuc.ca.gov

3. FYI: November 2014 Consumer Affairs Branch Report - discussion for February 18, 2015

4. FYI: Commissioner Michael Picker's Scoping Ruling =

<http://docs.cpuc.ca.gov/PublishedDocs/Efile/G000/M146/K035/146035390.PDF>

5. Virgin Mobile USA, L. P.'s Proposed Change

-Question asked: Does Virgin send handsets via first-class mail? Answer: FedEx is used to ship from warehouse to California, and then first-class mail sends phones to residential addresses.
 -Michaela sent out Virgin information to group to digest and potentially discuss on next call.
 -Changes would affect only wireless carriers

6. Share Concerns regarding California LifeLine Telephone Service Providers' Marketing and/or Selling Practices

-No Updates

7. XEROX Direct Application Process Update

-There were a few issues on platform earlier this week, resulting in delayed transactions. Xerox is currently looking at root cause for issues. One server was rebooted on Sunday.

Data spans Nov. 5, 2012 to February 3, 2015

TotalTransactions	Success	Failed	AppRequests	Approvals	Denials	Pending	Disconnected	CDs_to_date
1484475	1325616	158859	1185060	808974	204351	146497	25245	205983

8. Wireless Telephone Service Providers with Pending Filed Advice Letters Seeking Authority to Offer California LifeLine Wireless Telephone Services Update

- TracFone Wireless, Inc.
- Blue Jay Wireless, LLC
- Curatel, LLC
- TC Telephone, LLC
- TQ Avenger Telecom, LLC
- SelecTel, Inc.
- Mobile Net POSA, Inc.
- Telrite Corporation

- AmeriMex Communications Corp.
- Global Connection Inc. of America