

California LifeLine Working Group Meeting Notes for July 30, 2014

1. XEROX Update

- E-Signature Workshop: Thanks to those who participated. Due date for additional feedback is August 25.
- ID Verification: Xerox is working with CPUC to create instructions for carriers and will distribute soon
- Address Standardization Document: One additional week for feedback; will discuss during next carrier call

2. E-Signature Workshop and New California LifeLine Telephone Providers Training

- Workshop was not recorded; those not in attendance are encouraged to look at Power Point
- Thanks to Xerox for coordinating
- Parties are encouraged to attend future workshops in person

3. XEROX Direct Application Process Update – Data spans Nov. 5, 2012 to July 29, 2014

- DAP platform is working well
- Currently testing with four different carriers

TotalTransactions	Success	Failed	AppRequests	Approvals	Denials	Pending	Disconnected	CDs_to_date
378516	329462	49054	321060	219824	55868	41827	3543	83757

4. Verification Denial Global Issues

- CPUC and Xerox are developing a write-up, which they hope to share during next Working Group call

5. Wireless Telephone Service Providers with Pending Filed Advice Letters Seeking Authority to Offer California LifeLine Wireless Telephone Services Update

- TracFone Wireless, Inc.
- Blue Jay Wireless, LLC
- Nexus Communications, Inc.
- TAG Mobile, LLC
- Curatel, LLC
- Boomerang Wireless, LLC