

California Lifeline Working Group Meeting Notes for July 8, 2015

1. XEROX Update

-Discussed changes to connection charges on yesterday's carrier call: carriers will only be reimbursed for effective dates up through 6/30/15.

-ID Authentication: Code 54 signifies that more information is needed

-Xerox will provide an updated denial code list this week.

2. Share Concerns regarding California LifeLine Telephone Service providers' Marketing and/or Selling Practices

-CPUC has noticed that some wireless carriers are using marketing materials and promoting plans that had not been approved by the Commission. Such incidents are in violation of program rules. Reminder to please send all marketing materials to CPUC for review and to submit all plans via Tier-II advice letter.

3. XEROX Direct Application Process Update - Data spans Nov. 5, 2012 to July 7, 2015

TotalTransactions	Success	Failed	AppRequests	Approvals	Denials	Pending	Disconnected	CDs_to_date
3410621	3245566	165055	2664517	1683350	439662	471198	70307	373633

4. FYI: Template of Enforcement Action Letter (Attached to agenda email)

5. FYI: Proposed Resolution for TracFone Wireless, Inc.=

<http://docs.cpuc.ca.gov/PublishedDocs/Published/G000/M153/K020/153020088.PDF>

6. FYI: Wireless Telephone Service Providers with Pending Filed Advice Letters Seeking Authority to Offer California LifeLine Wireless Telephone Services Update

- TracFone Wireless, Inc. (PENDING PROPOSED RESOLUTION)
- Blue Jay Wireless, LLC (PROTEST PERIOD HAS ENDED)
- Curatel, LLC (PROTEST PERIOD HAS ENDED)
- TC Telephone, LLC (PROTEST PERIOD HAS ENDED)
- American Broadband and Telecommunications Company (PROTEST PERIOD HAS ENDED)
- SelecTel, Inc. (PROTEST PERIOD HAS ENDED)
- Mobile Net POSA, Inc. (PROTEST PERIOD HAS ENDED)
- Excess Telecom, Inc. (PROTEST PERIOD HAS ENDED)