

## California LifeLine Working Group Meeting Notes for April 9, 2014

1. XEROX Update

- Xerox has finished testing mock files. The next phase will be a pilot test with carriers, beginning April 28. Still on target for July implementation of image exchange.

2. CAB Update

- There has been an average number of calls for the past few months.
- Written contacts have seen a downward trend back to a more normal rate

3. California LifeLine Proceeding

- CPUC has received four sets of comments re: AT&T from Small ILECS, Cox, SureWest, and consumer groups.
- CPUC will share details on Social Security number waiver when they are available.
- Team is working on claim form for wireless carriers; will discuss during next Working Group call

4. Additional Wireless Telephone Service Providers with Filed Advice Letters Seeking Authority to Offer California LifeLine Wireless Telephone Services

- TracFone Wireless, Inc.
- Virgin Mobile USA, L.P.
- Budget PrePay, Inc.
- AmeriMex Communications Corp.

5. New ETC = Time Warner Cable Information Services

<http://docs.cpuc.ca.gov/PublishedDocs/Published/G000/M089/K405/89405205.PDF>

6. XEROX Direct Application Process Update

Data spans Nov. 5, 2012 to Apr. 8, 2014:

TotalTransactions	Success	Failed	AppRequests	Approvals	Denials	Pending	Disconnected	CDs_to_date
176431	135186	41245	131310	80445	31699	16659	2507	49313

- DAP outage last week, due to server running out of space. Steps have been put in place to ensure issue does not arise again.
- Currently testing process with Budget PrePay