

## California Lifeline Working Group Meeting Notes for May 27, 2015

**1. Introduction of New California LifeLine Team Member**

-Llela Tan-Walsh has 14 years' experience with the Commission with 9 years working in Communications Division

**2. Xerox Update**

-There was an SFTP issue Sunday with the platform down from 7-7:45 a.m. There was a delay in FTP distribution Tuesday morning

**3. Augmenting XEROX' Communication with Renewing California LifeLine Participants**

-Both wireless texts and wireline outbound calls will provide PIN number to consumer.  
 -Plan is to start developing in June and implement in the summer.  
 -If carriers plan to send renewal texts to subscribers, please send to CPUC for review.

**4. Share Concerns regarding California LifeLine Telephone Service Providers' Marketing and/or Selling Practices**

-CPUC plans to send template of Annual Notice to Working Group by Friday, May 29.

**5. Revised surcharge draft resolution**

-Comments are due June 15

**6. FYI: Prehearing Conference on May 28, 2015 in the Sacramento City Hall Council Chambers, located at 915 "I" Street**

**7. FYI: All-Party Meeting on June 4, 2015 at CPUC Headquarters, 1:30 p.m.**

**8. XEROX Direct Application Process Update - Data spans Nov. 5, 2012 to April 7, 2015**

-No problems have arisen over the past two weeks.

TotalTransactions	Success	Failed	AppRequests	Approvals	Denials	Pending	Disconnected	CDs_to_date
2661280	2498673	162607	2106871	1377048	351481	324973	53369	314168

**9. FYI: Wireless Telephone Service Providers with Pending Filed Advice Letters Seeking Authority to Offer California LifeLine Wireless Telephone Services Update**

- TracFone Wireless, Inc. (PENDING PROPOSED RESOLUTION)
- Blue Jay Wireless, LLC (PROTEST PERIOD HAS ENDED)
- Curatel, LLC (PROTEST PERIOD HAS ENDED)

- TC Telephone, LLC (PROTEST PERIOD HAS ENDED)
- American Broadband and Telecommunications Company (PROTEST PERIOD HAS ENDED)
- SelecTel, Inc. (PROTEST PERIOD HAS ENDED)
- Mobile Net POSA, Inc. (PROTEST PERIOD HAS ENDED)
- AmeriMex Communications Corp. (PROTEST PERIOD HAS ENDED)
- Global Connection Inc. of America (PROTEST PERIOD HAS ENDED)
- Excess Telecom, Inc. (PROTEST PERIOD HAS ENDED)