

California LifeLine Working Group Meeting Notes for September 24, 2014

1. Dummy Number Process

- Thanks to everyone who participated in last week's call
- Write-up of proposed process changes is currently being drafted and will be shared when ready

2. XEROX Update

- FTP migration continues (still five remaining carriers to be moved)
- General delivery: There have been instances of customers using general delivery address as a service address—a practice that is prohibited. Consumers may use these as a billing address but not for service. Currently in process of placing error code and cleaning up database (approximately 250 records). CPUC contacted FCC regarding any potential rule changes, and the FCC confirmed customers cannot use general delivery for service address, despite USAC fields. Customers may use descriptive addresses for service address.

3. Consumer Affairs Branch Report

- Posted online. Please feel free to email Patti Cassaro at CAB with any questions.

4. California LifeLine Program Proceeding

- Order Modifying D1401036 and Denying Rehearing of Decision 1401036
<http://docs.cpuc.ca.gov/PublishedDocs/Published/G000/M099/K887/99887806.PDF>

5. Legislative Update

Governor signed Senate Bill 1364

http://leginfo.legislature.ca.gov/faces/billNavClient.xhtml?bill_id=201320140SB1364

6. Share Concerns regarding California LifeLine Telephone Service Providers' Marketing and/or Selling Practices

- Please feel welcome to share concerns you have regarding carriers' marketing/selling practices regularly.

7. XEROX Direct Application Process Update – Data spans Nov. 5, 2012 to September 23, 2014

TotalTransactions	Success	Failed	AppRequests	Approvals	Denials	Pending	Disconnected	CDs_to_date
613984	553269	60715	522323	344489	77340	93856	6661	114182

8. Wireless Telephone Service Providers with Pending Filed Advice Letters Seeking Authority to Offer California LifeLine Wireless Telephone Services Update

- TracFone Wireless, Inc.

- Blue Jay Wireless, LLC
- Nexus Communications, Inc.
- TAG Mobile, LLC
- Curatel, LLC
- Total Call Mobile, Inc.
- Air Voice Wireless, LLC
- TC Telephone, LLC
- i-wireless, LLC