

## NOTES

1. XEROX October 22, 2015 Workshop Presentation  
([http://www.cpuc.ca.gov/NR/rdonlyres/42BC72EB-C4F2-4D3E-AC49-28FF5CBDAEBE/0/XEROXCA LifeLine Carrier Workshop October 2015 Disseminated.pdf](http://www.cpuc.ca.gov/NR/rdonlyres/42BC72EB-C4F2-4D3E-AC49-28FF5CBDAEBE/0/XEROXCA_LifeLine_Carrier_Workshop_October_2015_Disseminated.pdf))
  - XEROX began including the correctable denial codes in the daily return file on Monday October 26, 2015
2. October 26, 2015 Administrative Letter Regarding the Specific Support Amount (SSA)  
(<http://www.cpuc.ca.gov/NR/rdonlyres/5D814705-0C75-4E2B-B9F8-358F3FA2D92B/0/SSAAdministrativeLetter2015Final2.doc>)
  - Some California LifeLine wireless telephone service providers expressed concern (staffing by the CPUC, timeliness in reviewing the advice letters, necessity) regarding the requirement to file a Tier 2 advice letter to account for the new SSA amount
  - California LifeLine telephone service providers are not supposed to offer plans, rates, etc. unless approved by the CPUC
  - Staff cannot predict how the California LifeLine marketplace will react to the new SSA amount
  - Staff indicated that it would provide additional guidance, if necessary