

# California LifeLine Working Group

## Meeting Notes for February 12, 2014

### 1. XEROX Update

- Discussed image exchange on weekly carrier call yesterday, and Xerox will send mock-ups to carriers this week.
- Xerox is also working on certification for ID-verification and hope to have it to carriers by the end of the week for further discussion.
- Several questions were asked during review of image exchange document review yesterday. All feedback will be taken into account; Xerox will make revisions and forward to the CPUC for review. Finalized document will be posted on private website.
- Also started review of Enhanced LifeLine document yesterday. Will schedule meeting to provide update on document to either carrier call or working group call. Currently rewriting sections to make document clearer.

### 2. California LifeLine Program Proceeding

- CPUC hopes to review advice document this week to soon disseminate widely.

### 3. XEROX Direct Application Process Update

- DAP working well with no problems or issues to report. Also working with new potential carriers.
- Data spans Nov. 5, 2012 to Feb. 11, 2014:

TotalTransactions	Success	Failed	AppRequests	Approvals	Denials	Pending	Disconnected	CDs_to_date
133728	107050	26678	104213	69956	28132	4496	1629	44373