

# California Lifeline Working Group Meeting Notes for March 13, 2014

## 1. XEROX Update

- Image Exchange: Large carriers have a high number of PDF's with large files. To alleviate problem, will create another field in index file and zip capabilities. These were sent to carriers.
- Xerox requests carriers to volunteer for pilot testing. Currently have three volunteers, but it would be great to have DAP volunteers.
- Xerox has asked carriers to review duplicate customers.
- ID Verification: still working on issue and will be in communication. Looking at May 1<sup>st</sup> implementation

## 2. California LifeLine Program Proceeding

Important Links attached:

- Feb. 25, 2014 Scoping Ruling

<http://docs.cpuc.ca.gov/SearchRes.aspx?DocFormat=ALL&DocID=88489814>

- Feb. 26, 2014 Rehearing Request

<http://docs.cpuc.ca.gov/SearchRes.aspx?DocFormat=ALL&DocID=88489410>

## 3. California LifeLine Wireless Telephone Service Plans Approved and Launched

- Feb. 14, 2014 Telscape Communications, Inc.'s submitted Advice Letter 7
- Feb. 27, 2014 Telscape Communications, Inc.'s submitted Advice Letter 7A
- Mar. 5, 2014 TracFone Wireless, Inc. submitted its protest regarding Telscape Communications, Inc. Advice Letter 7
- Mar. 10, 2014 Communications Division **approved** Telscape Communications, Inc.'s Advice Letters 7 and 7A
- Mar. 11, 2014 Telscape Communications, Inc.'s **launched** its California LifeLine cell phone plans
- Mar. 11, 2014 CPUC issued Press Release  
<http://docs.cpuc.ca.gov/PublishedDocs/Published/G000/M088/K968/88968234.PDF>

## 4. Additional Wireless Telephone Service Providers with Filed Advice Letters Seeking Authority to Offer California LifeLine Wireless Telephone Services

- TracFone Wireless, Inc.
- Virgin Mobile USA, L.P.
- Budget PrePay, Inc.

## 5. XEROX Direct Application Process Update

- Platform is running well.
- Support added for language; added capability for multiple call-in end point

Data spans Nov. 5, 2012 to Mar. 5, 2014.

TotalTransactions	Successes	Failed	AppRequests	Approvals	Denials	Pending	Disconnected	CDs_to_date
138468	110942	27526	107982	72379	29662	4287	1654	45597