

California LifeLine Working Group Meeting Notes for June 4, 2014

1. XEROX Update

- Options for correcting misspelled customer names on applications were discussed during yesterday's carrier call.
- Image Exchange process pilot is going well.
- Next document for public review is Household Worksheet.
- The LexisNexis database for checking duplicates uses various national sources and public records to gather data.
- New income guidelines for California LifeLine eligibility effective as of June 1.

2. Strengthening Duplicates Check Process

- The attached proposed process would aim to clean out the number of duplicates.
- Duplicates are currently not being rejected (this process is on hold until process implementation).
- CPUC will consider looking into statistics and sharing data about duplicates to working group.

3. California LifeLine Program Related Legislative Bills

- Senate Bill 1364 http://www.leginfo.ca.gov/pub/13-14/bill/sen/sb_1351-1400/sb_1364_bill_20140527_amended_sen_v98.htm
- Assembly Bill 1717 http://leginfo.legislature.ca.gov/faces/billNavClient.xhtml?bill_id=201320140AB1717

4. XEROX Direct Application Process Update

Data spans Nov. 5, 2012 to June 2, 2014

TotalTransactions	Success	Failed	AppRequests	Approvals	Denials	Pending	Disconnected	CDs_to_date
254911	207995	46916	202846	133836	44446	22735	1830	65001

5. Additional Wireless Telephone Service Providers with Filed Advice Letters Seeking Authority to Offer California LifeLine Wireless Telephone Services

- TracFone Wireless, Inc.
- Virgin Mobile USA, L.P.
- AmeriMex Communications Corp.
- Blue Jay Wireless, LLC
- Air Voice Wireless, LLC
- Nexus Communications, Inc.

Duplicate Resolution Process for Certification – Version 3.0 (06/03/2014)

