

Summary of URF ILEC Residential Service Rate Changes

AT&T	September 2006	March 2012	January 2013	January 2014	\$ Rate Change (since Sept 2006)	% Rate Change (since Sept 2006)
Residential Basic Rate						
Flat Rate Service/Month	\$10.69	\$21.00	\$23.00	\$24.00	\$13.31	124.5%
Measured Service	\$5.70	\$15.37	\$18.25	\$21.25	\$15.55	272.8%
Lifeline Basic Service						
Flat Rate	\$5.34	\$6.84	\$6.84	\$6.84	\$1.50	28.1%
Measured Rate	\$2.85	\$3.66	\$3.66	\$3.66	\$0.81	28.4%
Other Associated Basic Services or Elements						
Local directory free allowance	3	0	0	0		
Local directory per call charge	\$0.46	\$1.89	\$1.89	\$1.89	\$1.43	310.9%
Non-published listing:						
(a) Exclude from white page directories/month	\$0.14	\$1.00	\$1.00	\$1.00	\$0.86	614.3%
(b) Exclude from white page directories & calls to DA/month	\$0.28	\$1.75	\$1.25	\$1.25	\$0.97	346.4%
Installation/Activation Charges	\$33.00	\$49.00	\$49.00	\$49.00	\$16.00	48.5%
Reactivation charge	\$19.00	\$25.00	\$25.00	\$25.00	\$6.00	31.6%
Repair Service:						
-- WirePro/Month	\$2.99	\$8.00	\$8.00	\$8.00	\$5.01	167.6%
-- Visit Charge/hr	\$67.45 - \$88.35	\$55 1st:15; \$20 each ad'l :15	\$55 1st:15; \$20 each ad'l :15	\$55 1st:15; \$20 each ad'l :15		
Returned Check Charge	\$6.65	\$25.00	\$25.00	\$25.00	\$18.35	275.9%
Late Payment (fixed charge)	0	\$2.50	\$2.50	\$2.50	\$2.50	
-- plus % apply to all unpaid when unpaid balance >= \$30	1.5%	2.0%	2.0%	2.0%	%0.5	33.3%
-- Assume unpaid balance \$10	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0.0%
-- Assume unpaid balance \$30	\$0.38	\$3.10	\$3.10	"TBD"	\$2.72	715.8%
-- Assume unpaid balance \$50	\$0.75	\$3.50	\$3.50	"TBD"	\$2.75	366.7%
Local Toll Service	\$0.028 - \$0.092	\$0.25	\$0.30	\$0.30	\$0.29	
Access Recovery Charge (ARC)		\$0.00	\$0.00	\$0.00		
Custom Calling Service						
Anonymous Call Rejection	\$1.90	\$7.00	\$7.50	\$7.50	\$5.60	294.7%
Call Forwarding	\$3.23	\$7.50	\$7.50	\$7.50	\$4.27	132.2%
Caller ID	\$6.17	\$9.99	\$9.99	\$9.99	\$3.82	61.9%
Call Waiting	\$3.23	\$8.50	\$9.00	\$9.00	\$5.77	178.6%
Three-Way Calling	\$3.23	\$7.50	\$8.00	\$8.00	\$4.77	147.7%

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Verizon	September 2006	March 2012	January 2013	January 2014	\$ Rate Change (since Sept 2006)	% Rate Change (since Sept 2006)
Residential Basic Rate						
Flat Rate Service/Month	\$16.85 - 17.25	\$20.50 - \$20.91	\$20.50 - \$20.91	\$22.00	\$4.75 -- \$5.15	27.5% - 30.6%
Measured Service	\$10.00	\$12.39	\$12.39	\$13.40	\$3.40	34.0%
Lifeline Basic Service *						
Flat Rate fGTE	\$5.34	\$5.91	\$6.66	\$6.84	\$1.50	28.1%
Flat Rate fContel	\$5.34	\$5.50	\$5.50	\$6.84	\$1.50	28.1%
Measured Rate	\$2.85	\$2.50	\$2.50	\$3.66	\$0.81	28.4%
Other Associated Basic Services or Elements						
Local directory free allowance	5	0	0	0		
Local directory per call charge	\$0.46	\$1.50	\$1.99	\$2.49	\$2.03	441.3%
Non-published listing:	\$1.50	\$2.00	\$2.00	\$2.25	\$0.75	50.0%
Non-Listed Rate	\$1.00	\$1.75	\$1.75	\$2.00	\$1.00	100.0%
Installation/Activation Charges	\$46.00	\$46.00	\$46.00	\$46.00	\$0.00	0.0%
Reactivation charge	\$23.00	\$23.00	\$23.00	\$23.00	\$0.00	0.0%
Repair Service:						
-- WirePro/Month	\$2.99	\$6.99	\$7.99	\$8.99	\$6.00	200.7%
Visit Charge/hr	\$60 - \$240	\$60 - \$240	\$60 - \$240	\$60.00 - \$240	\$0.00	0.0%
Returned Check Charge	\$11.30	\$25.00	\$25.00	\$25.00	\$13.70	121.2%
Late Payment, fixed charge for =>\$20	0	\$2.50	\$2.50	\$2.50	\$2.50	
Late Payment variable charge, whichever is greater	1.5%	1.5%	1.5%	1.5%		
-- Assume unpaid balance \$10	\$0.00	\$0.00	\$0.00	\$0.00		
-- Assume unpaid balance \$30	\$0.45	\$2.50	\$2.50	\$2.50	\$2.05	455.6%
-- Assume unpaid balance \$50	\$0.75	\$2.50	\$2.50	\$2.50	\$1.75	233.3%
Local Toll Service	\$0.042 --0.136	\$0.10 -- \$0.16	\$0.10 -- \$0.16	\$0.10 -- \$0.16	\$0.02 -- \$0.06	17.6% - 138.1%
Access Recovery Charge (ARC)			\$0.00			
Custom Calling Service						
Anonymous Call Rejection	\$1.00	\$1.50	\$2.50	\$3.50	\$2.50	250.0%
Call Forwarding	\$2.50	\$3.50	\$4.50	\$5.50	\$3.00	120.0%
Caller ID	\$7.95	\$7.95	\$8.95	\$9.95	\$2.00	25.2%
Call Waiting	\$3.50	\$4.75	\$5.75	\$6.75	\$3.25	92.9%
Three-Way Calling	\$3.50	\$4.50	\$5.50	\$6.50	\$3.00	85.7%

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SureWest	September 2006	March 2012	January 2013	January 2014	\$ Rate Change (since Sept 2006)	% Rate Change (since Sept 2006)
Residential Basic Rate						
Flat Rate Service/Month	\$18.90	\$19.99	\$19.99	\$19.99	\$1.09	5.8%
Measured Service	\$12.95	\$13.99	\$13.99	\$13.99	\$1.04	8.0%
Lifeline Basic Service *						
Flat Rate	\$5.34	\$5.00	\$5.39	\$5.00	(\$0.34)	-6.4%
Measured Rate	\$2.85	\$2.50	\$2.50	\$2.50	(\$0.35)	-12.3%
Other Associated Basic Services or Elements						
Local directory free allowance	3	0	0	0		
Local directory per call charge	\$0.25	\$0.45	\$0.45	\$0.45	\$0.20	80.0%
Non-published listing:	\$0.30	\$1.99	\$1.99	\$1.99	\$1.69	563.3%
Installation/Activation Charges	\$23.75 - 83.25	\$23.75 - 83.25	\$23.75 - 83.25	\$23.75 - 83.25	\$0.00	0.0%
Repair Service:						
Visit Charge/hr	\$89.00	\$94.95 1hr	\$76.00 1hr	\$76.00 1hr	(\$13.00)	-14.6%
-- WirePro/Month	\$1.00	\$2.00 - \$3.00	\$2.00 - \$3.95	\$2.00 - \$3.00	\$1.00 - \$2.95	100% - 295%
Returned Check Charge	\$10.00	\$20.00	\$25.00	\$20.00	\$10.00	150.0%
Late Payment (apply to all unpaid if > \$20)	1.5%	1.5%	1.5%	1.5%	1.5%	
Local Toll Service						
	\$0.028 --0.099	\$0.028 -- 0.099	\$0.028 -- 0.099	\$0.028 -- 0.099	\$0.058 - \$0.03	138.1%
Access Recovery Charge (ARC)						
			\$0.50	\$1.00	\$0.50	100%
Custom Calling Service						
Anonymous Call Rejection	\$1.50	\$2.99	\$2.99	\$2.99	\$1.49	99.3%
Call Forwarding	\$2.50	\$3.99	\$3.99	\$3.99	\$1.49	59.6%
Caller ID	\$5.95	\$7.99	\$7.99	\$7.99	\$2.04	34.3%
Call Waiting	\$3.75	\$4.99	\$4.99	\$4.99	\$1.24	33.1%
Three-Way Calling	\$3.75	\$3.99	\$3.99	\$3.99	\$0.24	6.4%

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Frontier	September 2006	March 2012	January 2013	January 2014	\$ Rate Change (since Sept 2006)	% Rate Change (since Sept 2006)
Residential Basic Rate *						
Flat Rate Service/Month	\$17.85	\$19.00	\$19.00	\$19.00	\$1.15	6.4%
Measured Service	\$9.60	\$13.25	\$13.25	\$13.25	\$3.65	38.0%
Lifeline Basic Service *						
Flat Rate	\$5.34	\$5.47	\$5.47	\$5.47	\$0.13	2.4%
Measured Rate	\$2.85	\$2.91	\$2.91	\$2.91	\$0.06	2.1%
Other Associated Basic Services or Elements						
Access to local directory assistance:						
(a) free allowance	5	5	5	0	No Longer Provided	
(b) per call charge	\$0.35	\$0.025 - \$1.50	\$0.025 - \$1.50	\$0.025 - \$1.50	(\$0.10) - \$1.15	(28.6%) - 328.6%
Non-published listing	\$1.00	\$1.99	\$1.99	\$1.99	\$0.99	99.0%
Installation/Activation Charge	\$37.25 - \$68	\$29.50 - \$37.25	\$28.00 - \$60.25	\$20.00 - \$37.25	(\$17.25) - (\$30.75)	(46.3%) - (45.2%)
Reactivation Charge	\$23.25	\$23.25 - \$46.25	\$23.25 - \$46.25	\$35.00 - \$49.00	\$11.75 - \$25.75	50.5% - 110.8%
Repair Service:fkly						
-- WirePro/Month	\$1.00	\$2.99 - \$4.99	\$2.99 - \$4.99	\$1.50 - \$5.99	\$0.50 - \$4.99	50.0% - 499.0%
Visit Charge/hr	\$50.00 - \$75.00	\$30.00 - \$50.00	\$30.75 - \$77.00	\$30.75 - \$77.00	(\$19.25) - \$2.00	(38.5%) - 2.7%
Returned Check Charge	\$10.00	\$10.00	\$10.00	\$10.00	\$0.00	0.0%
Late Payment (charges apply to all unpaid balance when it exceeds \$20)	1.5%	1.5%	1.5%	\$7.50 or 1.5% whichever is greater	New Minimum Payment	
Local Toll Service	\$0.042 - \$0.147	\$0.042 - \$0.147	\$0.042 - \$0.147	\$0.042 - \$0.147	0	0.0%
Access Recovery Charge (ARC)			\$0.50	\$1.00		
Custom Calling Service						
Anonymous Call Rejection	\$3.50	\$3.50	\$3.50	\$3.50	\$0.00	0.0%
Call Forwarding	\$2.50	\$5.99	\$5.99	\$5.99	\$3.49	139.6%
Caller ID w/ Name	\$5.95	\$9.99	\$9.99	\$9.99	\$4.04	67.9%
Call Waiting	\$3.75	\$5.99	\$5.99	\$5.99	\$2.24	59.7%
Three-Way Calling	\$3.75	\$5.99	\$5.99	\$5.99	\$2.24	59.7%