



# **CPUC Public Agenda 3272**

**Thursday, April 14, 2011, 9:00 a.m.**  
**505 Van Ness Ave, San Francisco**



**Commissioners:**  
**Michael R. Peevey**  
**Timothy Alan Simon**  
**Michel Peter Florio**  
**Catherine J.K. Sandoval**  
**Mark Ferron**

[www.cpuc.ca.gov](http://www.cpuc.ca.gov)





# CPSD Transportation Enforcement



**Paul Wuerstle**

***Program Manager, Transportation Enforcement Branch***

**California Public Utilities Commission**





# Presentation Overview

- Transportation Enforcement Branch
- Regulated Industries:
  - Household Goods Carriers Commonly referred to as "movers" or "moving companies."
  - Passenger carriers: Limousines, airport shuttles, sightseeing services, charter and scheduled bus operators.





# Enforcement activities

- Administratively fine carriers for unlicensed operations
- Obtain court orders to shut off phones of unlicensed carriers advertising
- File criminal charges through local prosecutors' office
- Participate in joint sting operations with other regulatory/enforcement agencies (CHP, airport police and local PD)
- Participate in inspections with other regulatory/enforcement agencies (CHP, NPS, Airports Landside and police) at various major airports and venues of attraction



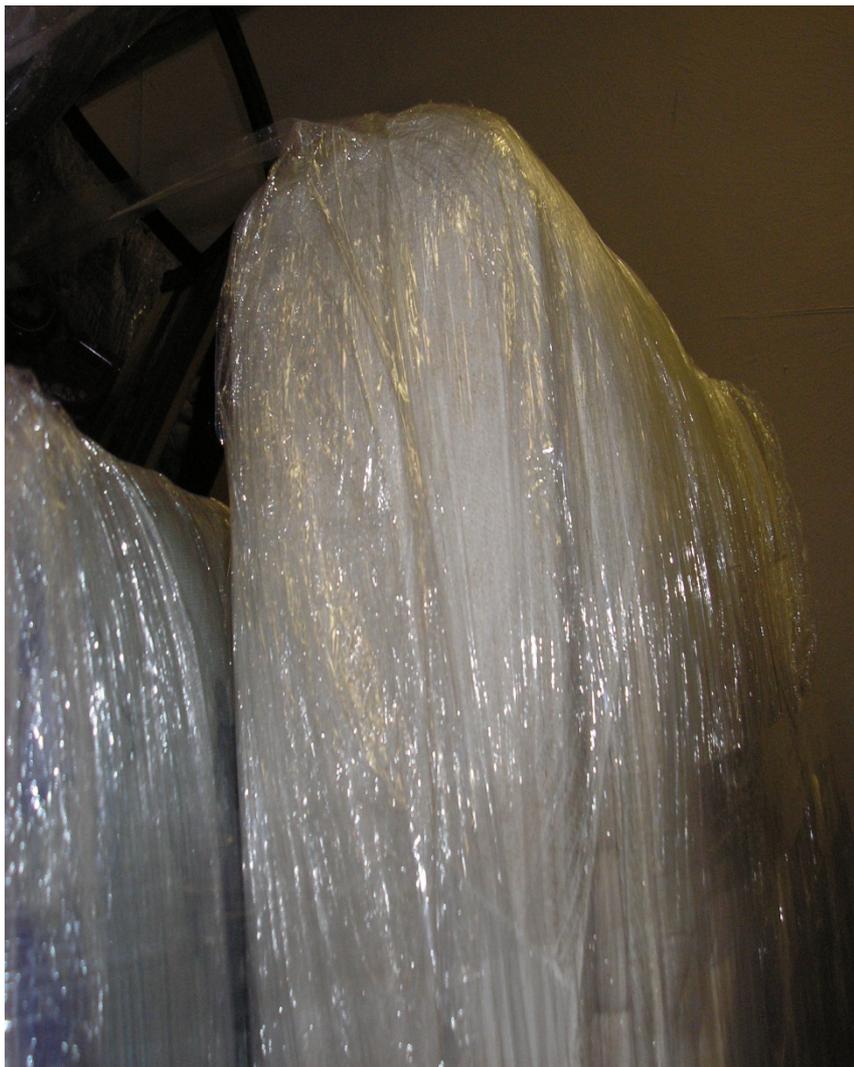


# Moving Industry

- Common Unlawful Practices
  - Goods held hostage.
  - Use of excessive amounts of packing materials.
  - Loss or damage to goods caused by untrained workers.









# OPERATION “MOVE OUT”

- Special Task Force raids fraudulent Internet-based moving companies
- Task force headed by Santa Clara County DA’s Office
  - CPUC, FBI, U.S. DOT, Homeland Security, ICE, local Police Department, and other DA’s Offices.
- Search warrants at the premises of three moving companies based in Santa Clara County
- Eight arrest warrants were issued for individuals’ role in theft-related offenses in connection with the investigation.
- Felony complaints filed against ten individuals
- A federal unlawful flight to avoid prosecution warrant was issued against one moving company owner





# Passenger Carriers

- Staffing at LAWA – 2010 statistics
  - 198 citations issued by LAWA police for unlicensed
  - 172 vehicles impounded
  - 114 administrative citations issued by PUC
- Inspections – 2010 statistics
  - 21 inspections conducted
  - 1,281 vehicles inspected
  - 362 citations issued by various agencies
  - 58 buses impounded or placed out of service
  - 17 drivers arrested for DUI
  - 14 drivers placed out of service for CDL
- Recent article from Bus and Motorcoach News









