STATE OF CALIFORNIA

EDMUND G. BROWN JR., *Governor*

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE

SAN FRANCISCO, CA 94102-3298

March 6, 2014

File: PSG 32514

Geoff Mattieux, CEO
Tickengo, Inc.
2011 Pine Court
Daly City, California 94014

Dear Mr. Mattieux:

This is the 2nd deficiency reminder being sent to you. The following documents and/or clarifications are still needed for issuance of your permit:

- The application inadvertently left off a space to provide your physical address. Rather than have you fill out a whole new application, please provide your physical address on the Change of Address Form enclosed.

- Regarding the 19 point vehicle inspection, please provide the following items:
  i. Who is conducting the vehicle inspection?
  ii. What qualifications do they possess to conduct the inspection?
  iii. Any copies of contracts with outside vendors that may provide these services.

- The officer listed on the application (PL739TNC) does not match the officer on the Statement of Information (SOI). Please submit an updated copy of the SOI.

- Decision 13-09-45 on page 26 states the TNCs must make their certificate of insurance public on its website. Please make the certificate available for the general public.

- Awaiting updated insurance policy.

In order to complete the permit process, please provide the requested documents/information to me in care of the address above. If you have any questions, please contact me at Licensing_TNC@cpuc.ca.gov. Please note you will have 60 days from the date of this letter to complete the deficiencies or the application will be denied. A third and final reminder will be sent to you if there are any pending deficiencies left.

Very truly yours,

Ricky San
Transportation Analyst
License Section
Safety and Enforcement Division