

IMPORTANT CPUC SAFETY TIP:

Always Call 8-1-1 Before You Dig

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Whether you're a "Do-It-Yourself" homeowner planning a minor front or backyard home-improvement project or a contractor hired for a major remodel, under federal law everyone must always call 8-1-1 at least two working days before beginning any digging job, big or small. Taking a few moments to call 8-1-1 before digging can save you potential costly fines, neighborhood service disruptions and outages, high repair costs, serious injury, and much worse – your life. **When it comes to safety now and in the long run, before you dig always call 8-1-1.**

Q: What is 8-1-1 and who needs to call?

A: 8-1-1 is a **free** service to anyone who is planning a project that requires digging of any kind, i.e., planting a tree, hedge, or shrub; installing a mailbox, fountain, or pool; or building a fence, deck, steps, or sidewalk. Residents of master-metered mobilehome parks need to notify their management of any intended digging whether it's by themselves or contractors.

Q: When do I need to call 8-1-1?

A: Call 8-1-1 at least two working days before you dig.

Q: What happens when I call 8-1-1?

A: When you call 8-1-1, you are connected to a local one-call center, which provides notification to local utility companies who will come out to your property within two business days (not including weekends and holidays) and mark for free using flags or spray paint the location of any underground lines so you can safely dig. Be prepared to provide the following details: 1) Address and/or general location of the digging project; 2) project start date; and 3) type of digging to be performed. For master-metered mobilehome parks, management needs to provide the location of master-metered subsurface facilities.

Q: Where can I get more information about 8-1-1?

A: Visit www.call811.com for more information about 8-1-1 and the call-before-you-dig process.

Never take chances when planting tree branches – protect yourself and those around you by calling 8-1-1 every time before any digging project.



**Know what's below.
Call before you dig.**

For more information please contact the CPUC's Business & Community Outreach team:

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