

County	Households
ALAMEDA COUNTY	54,035
ALPINE COUNTY	28
AMADOR COUNTY	1,109
BUTTE COUNTY	13,000
CALAVERAS COUNTY	1,314
COLUSA COUNTY	751
CONTRA COSTA COUNTY	31,601
DEL NORTE COUNTY	2,310
EL DORADO COUNTY	3,030
FRESNO COUNTY	65,695
GLENN COUNTY	1,087
HUMBOLDT COUNTY	6,424
IMPERIAL COUNTY	34,061
INYO COUNTY	359
KERN COUNTY	65,721
KINGS COUNTY	7,077
LAKE COUNTY	5,177
LASSEN COUNTY	853
LOS ANGELES COUNTY	509,730
MADERA COUNTY	7,937
MARIN COUNTY	2,888
MARIPOSA COUNTY	958
MENDOCINO COUNTY	3,634
MERCED COUNTY	16,770
MODOC COUNTY	340
MONO COUNTY	63
MONTEREY COUNTY	16,457
NAPA COUNTY	2,009
NEVADA COUNTY	2,676
ORANGE COUNTY	93,736
PLACER COUNTY	5,480
PLUMAS COUNTY	417
RIVERSIDE COUNTY	137,696
SACRAMENTO COUNTY	82,173
SAN BENITO COUNTY	1,704
SAN BERNARDINO COUNTY	135,769
SAN DIEGO COUNTY	118,119
SAN FRANCISCO COUNTY	39,358
SAN JOAQUIN COUNTY	40,450
SAN LUIS OBISPO COUNTY	4,288
SAN MATEO COUNTY	9,015
SANTA BARBARA COUNTY	11,992
SANTA CLARA COUNTY	48,270
SANTA CRUZ COUNTY	8,657
SHASTA COUNTY	9,945
SIERRA COUNTY	61
SISKIYOU COUNTY	2,217
SOLANO COUNTY	15,777
SONOMA COUNTY	9,645
STANISLAUS COUNTY	28,704
SUTTER COUNTY	4,836
TEHAMA COUNTY	3,845
TRINITY COUNTY	313
TULARE COUNTY	28,690
TUOLUMNE COUNTY	1,962
VENTURA COUNTY	19,845
YOLO COUNTY	6,954
YUBA COUNTY	5,889
Total:	1,732,901



Number of Participants by County FY 24/25

October 2025



PU Code Section 871 *et. seq.* requires the CPUC to promote universal service by making residential service affordable to low-income Californians. This program provides discounts to basic landline and wireless phone service to qualifying low-income residents to help them stay connected.

FY 23/24 Enacted Budget	FY 24/25 Enacted Budget
\$297,492 Million	\$451,818 Million
PROGRAM ELIGIBILITY	
Household Income Thresholds	Or Categorical
Household size	Resident is eligible if already enrolled in Medicaid/Medi-Cal, Low Program (LIHEAP), Supplemental Security Income (SSI), Federal Section 8, CalFresh, Food Stamps or Supplemental Nutrition Assistance, Program (SNAP), Women, Infants and Children Program (WIC), National School Lunch Program (NSLP), Temporary Assistance for Needy Families (TANF), Tribal TANF, Bureau of Indian Affairs General Assistance, Head Start Income Eligible (Tribal Only), Food Distribution Program on Indian Reservations, or Federal Veterans and Survivors Pension Benefit Program
Annual Income Limits	
1	\$24,200
2	\$32,600
3	\$41,100
4	\$49,600
For each additional member, add \$8,500	
Each household must choose to get a discount on service for either a home phone or a cell phone	
Discount level	Multi-lingual Access
Each program Participant receives up to a \$19.00 discount from CA LifeLine in addition to up to a \$9.25 discount from Federal LifeLine	Applications available in: - English - Spanish - Chinese - Tagalog - Korean - Japanese - Vietnamese

State operations constitute approximately 7.3% of the total program budget. For more information on California LifeLine: <https://www.californialifeline.com>