

CPUC Income-Qualified Programs

Program	Primary Purpose	Administration / Implementers / Funder	Income Eligibility
Energy Savings Assistance (ESA)	No-cost, direct install energy efficiency upgrades and services, and energy education to help households conserve energy, reduce energy costs and improve their health, comfort, and safety	CPUC / Investor-Owned Utilities (IOUs) / ratepayer funded	Up to 250% of Federal Poverty Guidelines (FPG), with documentation required
California Alternate Rates for Energy (CARE)	Bill discount of 30-35% off electric utility bills and 20% off gas utility bills	CPUC / IOUs / ratepayer funded	Up to 200% of FPG. Self-certification is required for initial enrollment, and documentation may be required later
Family Electric Rate Assistance (FERA)	Bill discount of 18% off electricity bills	CPUC / Large IOUs / ratepayer funded	Up to 250% of FPG. Self-certification is required for initial enrollment, and documentation may be required later
Solar on Multi-family Affordable Housing (SOMAH)	Financial incentives for solar or solar with integrated storage to reduce monthly electrical bills through onsite generation. At least 51% of the generation must be dedicated to tenants. Program ends in 2032	CPUC / 4 Non-profits/ funded by IOU Greenhouse Gas (GHG) auction proceeds	Multifamily, deed-restricted low-income rental housing with at least five units and: • 66% of households at 80% of Area Median Income (AMI), with documentation required - or • Located in a Disadvantaged Community (DAC) - or • Owned by a California Native Tribe - or • Owned by a Public Housing Authority or Public Housing Agency

Self-Generation Incentive Program (SGIP)	Incentivizes installation of storage or solar integrated with storage to reduce electricity bills, improve reliability of the distribution and transmission system, improve customer resiliency, and reduce emissions of greenhouse gases, peak demand, and ratepayer costs. Authorized in Pub. Util. Code §379.6 and 379.10	CPUC / SGIP Program Administrators / CA State Legislature Greenhouse Gas Reduction Fund	Income verification is required. Single family homes • 80% or less of AMI Multifamily, deed-restricted low-income rental housing with at least five units and: • 80% of households at 60% of AMI or • Located in a DAC
Disadvantaged Communities – Single-Family Solar Homes (DAC-SASH)	Utility bill reduction through onsite generation for single-family homes located in a DAC	CPUC / GRID Alternatives / funded by IOU ratepayers	Up to 250% of FPG, with documentation required
Disadvantaged Communities – Green Tariff (DAC-GT)	Access to grid-scale or dedicated local clean energy at a 20% bill discount for residential customers and income-qualified households in DACs	CPUC / IOUs and Community Choice Aggregators (CCAs) / funded by IOU ratepayer	Up to 250% of FPG, with documentation required
Percentage of Income Payment Plan (PIPP) Pilots	Pilot participants pay a predetermined affordable percentage of their monthly income toward their electricity or natural gas bill, with a monthly bill cap for current charges set at 4% of their household monthly income. Monthly bill caps are standardized for households in two income tiers: 0-100% of FPG, and 101-200% of FPG	CPUC / IOUs / IOU ratepayer funded	Customers of large IOUs and participating CCAs who are enrolled in the CARE program are eligible for the pilot if they are: • Located in one of the zip codes with the highest rates of reoccurring disconnections in a utility's service territory or • Experienced two or more disconnections during the 12 months prior to the disconnection moratorium

Arrearage Management Plan (AMP)	Debt forgiveness plan for residential customers. AMP customers are entitled to arrearage forgiveness equal to 1/12 of their beginning arrearage balance for every on-time payment of a current monthly bill up to a maximum total amount of \$8,000 over 12 months of payments	CPUC / IOUs / IOU ratepayer funded	Customers who: • Are enrolled in CARE or FERA • Owe \$500 or more on their gas and electric bill, or owe \$250 or more on their gas bill (for gas-only customers) • Are more than 90 days past due • Have been an IOU customer for at least six months • Have made at least one on-time payment
Customer Assistance Program (CAP)	Bill discount off water bills (discount varies by utility)	CPUC / Class A Water Utilities / ratepayer funded	Up to 200% of FPG, with documentation required
California Lifeline	Discount on wireless or wireline voice, or broadband services	CPUC / approved California LifeLine Service Providers / Surcharge collected by service providers per service line	Customers who: • Are currently enrolled in Medicaid/Medi-Cal, CalFresh, WIC, or other program eligibility • Meet up to 150% of FPG, with documentation required