Medical Baseline

Providing Energy at Lower Cost to Consumers with Medical Conditions

What is Medical Baseline?

The California Public Utiltiies Commission's (CPUC) Medical Baseline Program is an assistance program for residential customers who have special energy needs due to qualifying medical conditions. It is based solely on medical conditions and there is no income requirement. The program provides:

- A lower rate on your monthly energy bill
- Extra notifications in advance of a utility Public Safety Power Shut-off (PSPS)

How Does Medical Baseline Work?

All residential customers receive an allotment of energy every month at the lowest price available on their rate called the Baseline Allowance. Customers who are eligible for Medical Baseline receive an additional allotment of electricity and/or natural gas per month. This helps ensure that more energy to support medical devices is available for the customer at a lower rate.

Who Can Apply?

To qualify, a full-time resident in your home must have a qualifying medical condition and/or require use of a qualifying medical device to treat ongoing medical conditions. Qualifying medical devices include any medical device used to sustain life or used for mobility. Some examples of qualifying medical conditions or devices include:

- Paraplegic, hemiplegic, or quadriplegic condition
- Multiple sclerosis with special heating and/or cooling needs
- Scleroderma with special heating needs
- Life-threatening illness, compromised immune system, or other condition that requires special heating and/or cooling
- Asthma and/or sleep apnea
- Motorized wheelchair/scooter
- IPPB or CPAP machines
- Respirator (all types)
- Hemodialysis machine
- Iron lungs
- Dialysis Machine
- Nebulizer

Where Can I Apply?

To apply or learn more, reach out to your utility company directly:

Pacific Gas and Electric (PG&E)

CALL 1-800-743-5000. Hard of Hearing customers with Telecommunications Devices for the Deaf (TDDs) may call California Relay Service at 7-1-1

VISIT www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/longer-term-assistance/medical-condition-related/medical-baseline-allowance/medical-baseline-allowance.page

Southern California Edison (SCE)

CALL 1-800-655-4555

VISIT www.sce.com/residential/assistance/medical-baseline

San Diego Gas & Electric (SDG&E)

CALL 1-866-463-0070

VISIT www.sdge.com/residential/pay-bill/get-payment-bill-assistance/health-senior-support/qualifiying-based-medical-need

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