



VDI - VIRTUAL DESKTOP SET UP FOR WINDOWS

CPUC SERVICE DESK QUICK GUIDE

SUMMARY

- This article explains how to set up CPUC Virtual Desktop Infrastructure (VDI) on Microsoft Windows. VDI will enable access to CPUC network resources, such as Content Server, Email, Intranet, Oracle, and file services. This article will also detail steps to download and configure VMware client View in order to connect via VDI.
- VDI access also requires “Multi Factor Authentication” (MFA). MFA is a security factor that requires a “second” factor to verify identify such as a text code to a cell phone that is then input after your password.

PREREQUISITES

- Complete the CPUC [Online Remote Access Service Request](#) form from the CPUC intranet. This will obtain approval from your Supervisor for remote access. Once approved, you will be granted access.
- Registration with CPUC Multi Factor Authentication (MFA) is required. Click [here](#) for the Quick Start Guide. You can register for MFA [here](#).
- System Requirements:
 - Windows 7, 32 or 64-bit
 - Windows 8, 32 or 64 bit
 - Windows 10, 32 or 64-bit
 - with at least 1GB of RAM

HORIZON CLIENT INSTALL FOR PC

Go to the following link to get the download for the Horizon VMware client:

https://my.vmware.com/en/web/vmware/info/slug/desktop_end_user_computing/vmware_horizon_clients/4_0

Select the version platform you need for your computer. For this quick guide, the windows version will be shown.

Product	Release Date	
▼ VMware Horizon Client for Windows		
VMware Horizon Client for Windows	2018-01-04	Go to Downloads
▼ VMware Horizon Client for Windows 10 UWP		
VMware Horizon Client for Windows 10 UWP for x86-based & 64-bit devices	2018-01-04	Go to Downloads
VMware Horizon Client for Windows 10 UWP for ARM-based devices	2018-01-04	Go to Downloads
▼ VMware Horizon Client for Mac		
VMware Horizon Client for macOS	2018-01-04	Go to Downloads
▼ VMware Horizon Client for Linux		
VMware Horizon Client for 32-bit Linux	2018-01-04	Go to Downloads
VMware Horizon Client for 64-bit Linux	2018-01-04	Go to Downloads

DOWNLOAD CLIENT

Home / VMware Horizon Client for Windows

Download VMware Horizon Client for Windows

Select Version: **4.7.0**

Description: VMware Horizon Client for Windows for x86-based & 64-bit devices

Documentation: [Release Notes](#)

Release Date: 2018-01-04

Type: Product Binaries

Product Resources

- [View My Download History](#)
- [Product Info](#)
- [Documentation](#)
- [VMware View Mobile Client Privacy](#)
- [Horizon View Community](#)
- [How to get the Horizon \(with View\) Client for Linux](#)

Product Downloads | Drivers & Tools | Open Source | Custom ISOs

Product/Details

VMware Horizon Client for Windows
File size: 233.69 MB
File type: exe file
[Read More](#)

Download

Information about MD5 checksums and SHA1 checksums and SHA256 checksums.

Opening VMware-Horizon-Client-4.7.0-7395453.exe

You have chosen to open:

VMware-Horizon-Client-4.7.0-7395453.exe
which is: Binary File (234 MB)
from: <https://download3.vmware.com>

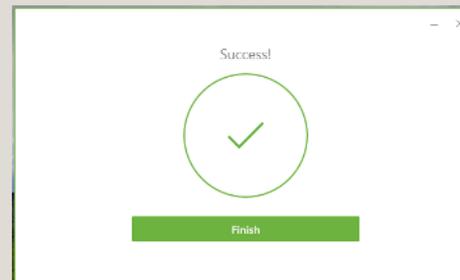
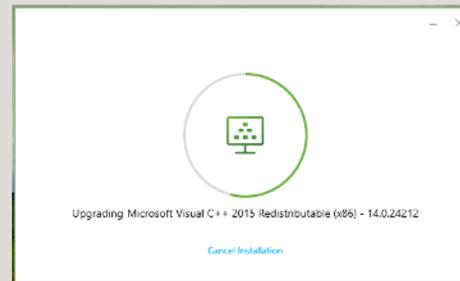
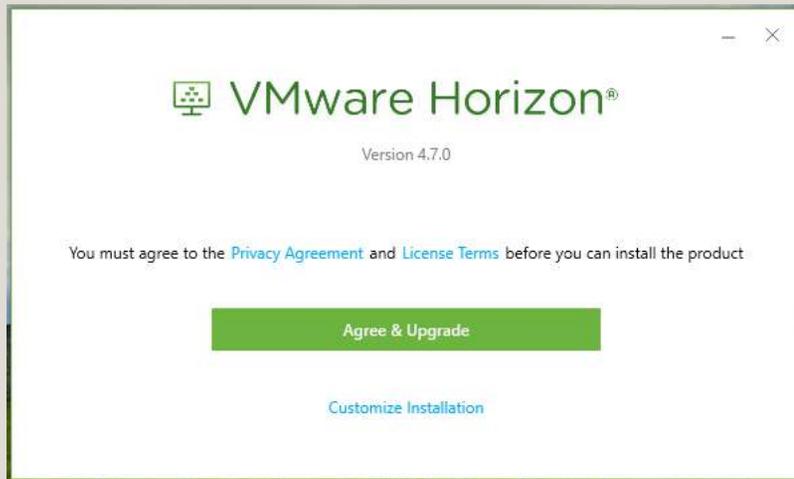
Would you like to save this file?

Save File **Cancel**

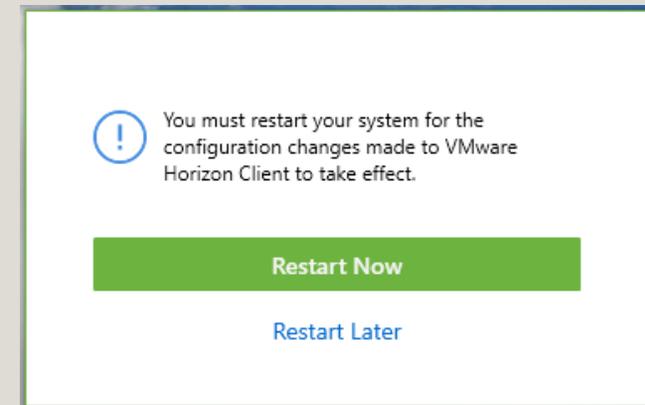
Once downloaded, locate the file and run it. The download will most likely be in the downloads folder on your pc.

INSTALLING CLIENT

Select “Agree & Upgrade” and allow for the program to install.



You need to restart the computer to finish the install.



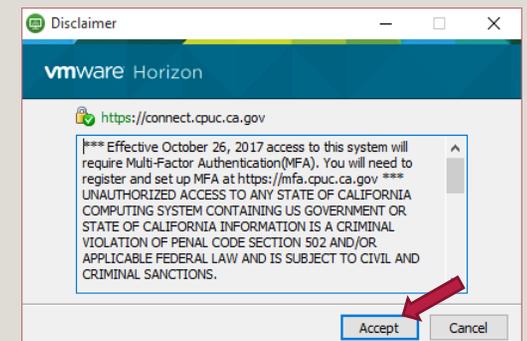
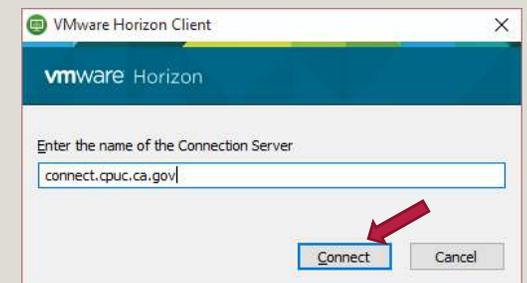
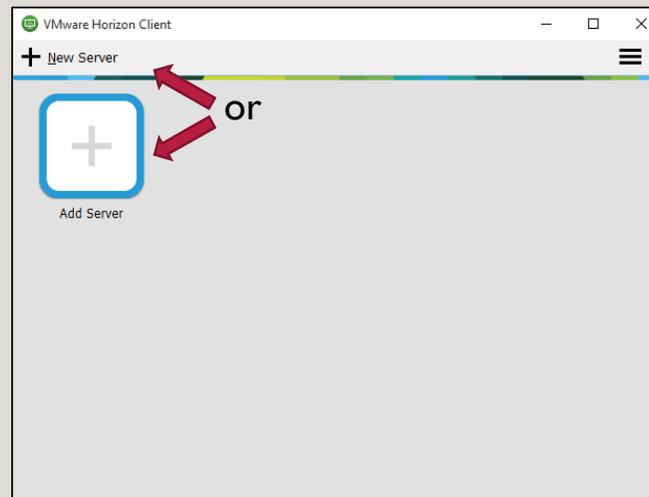
ADD A VDI SERVER

Select “Add Server” or “New server”. Enter one of the following server addresses:

- Connect.cpuc.ca.gov
- Connectsf.cpuc.ca.gov

Click “Connect”

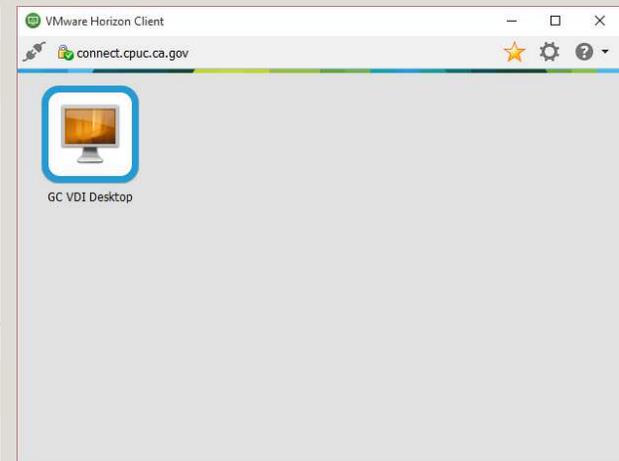
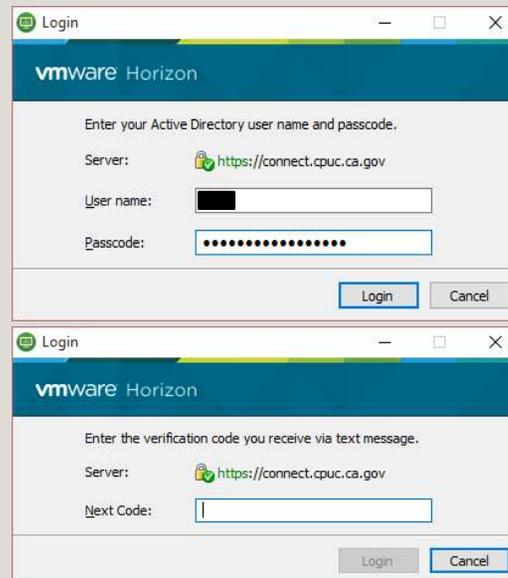
Click “Accept” on the MFA agreement



CONFIRM SERVER ACCESS BY LOGGING IN

Login using your three letter ID and network password. You will then be prompted with an MFA security login, "Next Code". This by default will be a text message to the phone number provided to MFA.

Once complete, you will see the icon in the picture on the right. Double click the icon to connect to the virtual desktop



LOGGED IN VIEWS FULL SCREEN AND WINDOWED

