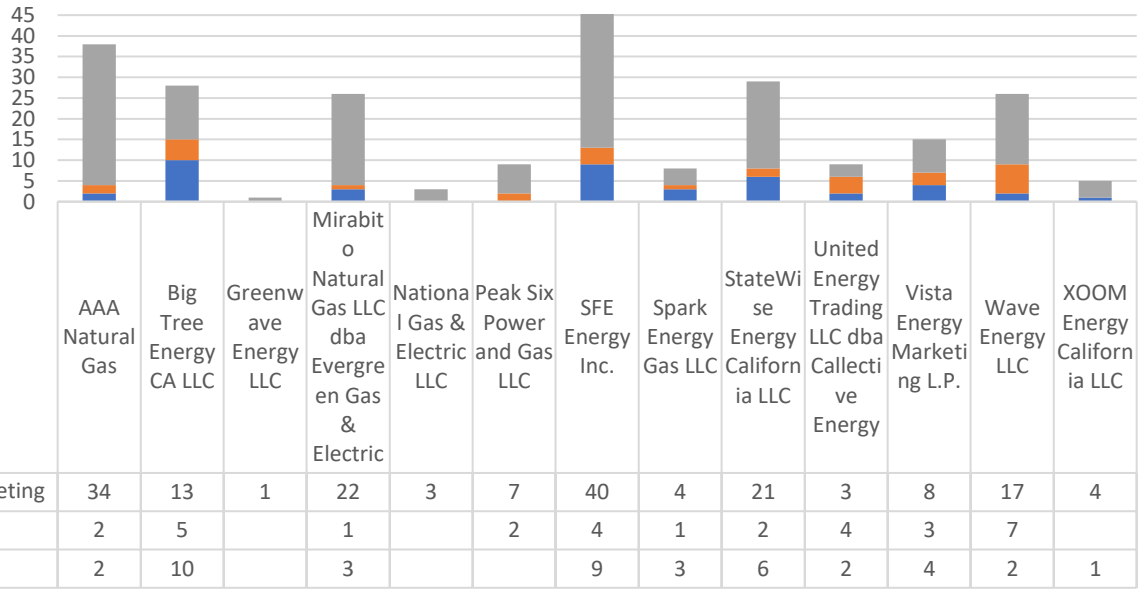


Utility Name	Billing	Service	Abusive Marketing	Total
AAA Natural Gas	2	2	34	38
Ambit California LLC				0
Anew RNG LLC dba Elements Markets Renewable Energy LLC				0
Big Tree Energy CA LLC	10	5	13	28
Bolt Energy Services LLC				0
BP Energy Company				0
BP Energy Retail Company LLC				0
Calpine Energy Solutions LLC				0
Clean Energy Renewable Fuels LLC				0
Commercial Energy of Montana Inc				0
Constellation NewEnergy - Gas Division LLC				0
Direct Energy Business LLC				0
Everyday Energy LLC				0
GHI Energy LLC				0
Greenwave Energy LLC			1	1
Interstate Gas Supply Inc				0
Just Energy Solutions Inc.				0
Lumeo Ventures, LLC				0
Mansfield Power and Gas LLC				0
Median Energy CA LLC				0
Mirabito Natural Gas LLC dba Evergreen Gas & Electric	3	1	22	26
National Gas & Electric LLC			3	3
North Star Gas Company LLC dba YEP Energy				0
NRG Business Marketing LLC				0
Pacific Summit Energy LLC				0
Peak Six Power and Gas LLC		2	7	9
SFE Energy Inc.	9	4	40	53
Shell Energy North America (US) L.P.				0
Smart One Energy LLC				0
Spark Energy Gas LLC	3	1	4	8
StateWise Energy California LLC	6	2	21	29
Think Natural Gas LLC				0
Tiger Natural Gas Inc.				0
Trillium USA Company LLC				0
United Energy Trading LLC dba Collective Energy	2	4	3	9
Viridian Energy PA LLC				0
Vista Energy Marketing L.P.	4	3	8	15
Wave Energy LLC	2	7	17	26
XOOM Energy California LLC	1		4	5
Total				250

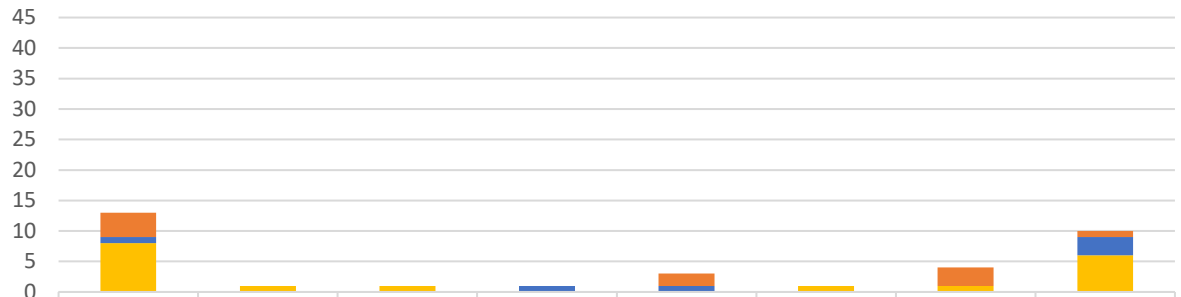
## April 2026 Complaint Tracker



■ Billing   ■ Service   ■ Abusive Marketing

Utility Name	Unauthorized Enrollment	Misrepresentation	Deceptive Sales Tactics	Total
AAA Natural Gas	8	1	4	13
Ambit California LLC				0
Anew RNG LLC dba Elements Markets Renewable Energy LLC				0
Big Tree Energy CA LLC	1			1
Bolt Energy Services LLC				0
BP Energy Company				0
BP Energy Retail Company LLC				0
Calpine Energy Solutions LLC				0
Clean Energy Renewable Fuels LLC				0
Commercial Energy of Montana Inc				0
Constellation NewEnergy - Gas Division LLC				0
Direct Energy Business LLC				0
Everyday Energy LLC				0
GHI Energy LLC				0
Greenwave Energy LLC				0
Interstate Gas Supply Inc				0
Just Energy Solutions Inc.				0
Lumeo Ventures, LLC				0
Mansfield Power and Gas LLC				0
Median Energy CA LLC				0
Mirabito Natural Gas LLC dba Evergreen Gas & Electric	1			1
National Gas & Electric LLC		1		1
North Star Gas Company LLC dba YEP Energy				0
NRG Business Marketing LLC				0
Pacific Summit Energy LLC				0
Peak Six Power and Gas LLC				0
SFE Energy Inc.		1	2	3
Shell Energy North America (US) L.P.				0
Smart One Energy LLC				0
Spark Energy Gas LLC	1			1
StateWise Energy California LLC	1		3	4
Think Natural Gas LLC				0
Tiger Natural Gas Inc.				0
Trillium USA Company LLC				0
United Energy Trading LLC dba Collective Energy				0
Viridian Energy PA LLC				0
Vista Energy Marketing L.P.				0
Wave Energy LLC	6	3	1	10
XOOM Energy California LLC				0

## April 2026 Abusive Marketing Complaint Tracker

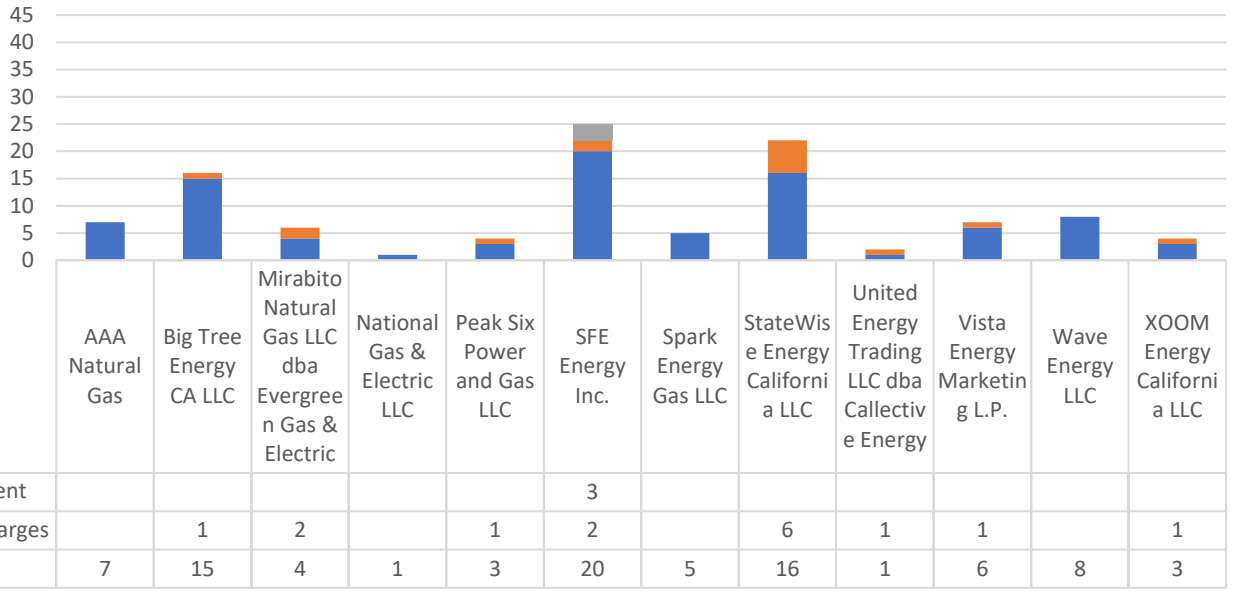


	AAA Natural Gas	Big Tree Energy CA LLC	Mirabito Natural Gas LLC dba Evergreen Gas & Electric	National Gas & Electric LLC	SFE Energy Inc.	Spark Energy Gas LLC	StateWise Energy California LLC	Wave Energy LLC
Deceptive Sales Tactics	4				2		3	1
Misrepresentation	1			1	1			3
Unauthorized Enrollment	8	1	1			1	1	6

■ Unauthorized Enrollment    
 ■ Misrepresentation    
 ■ Deceptive Sales Tactics

Utility Name	High Bill	Unexpected Charges	Billing Adjustment	Total
AAA Natural Gas	7			7
Ambit California LLC				0
Anew RNG LLC dba Elements Markets Renewable Energy LLC				0
Big Tree Energy CA LLC	15	1		16
Bolt Energy Services LLC				0
BP Energy Company				0
BP Energy Retail Company LLC				0
Calpine Energy Solutions LLC				0
Clean Energy Renewable Fuels LLC				0
Commercial Energy of Montana Inc				0
Constellation NewEnergy - Gas Division LLC				0
Direct Energy Business LLC				0
Everyday Energy LLC				0
GHI Energy LLC				0
Greenwave Energy LLC				0
Interstate Gas Supply Inc				0
Just Energy Solutions Inc.				0
Lumeo Ventures, LLC				0
Mansfield Power and Gas LLC				0
Median Energy CA LLC				0
Mirabito Natural Gas LLC dba Evergreen Gas & Electric	4	2		6
National Gas & Electric LLC	1			1
North Star Gas Company LLC dba YEP Energy				0
NRG Business Marketing LLC				0
Pacific Summit Energy LLC				0
Peak Six Power and Gas LLC	3	1		4
SFE Energy Inc.	20	2	3	25
Shell Energy North America (US) L.P.				0
Smart One Energy LLC				0
Spark Energy Gas LLC	5			5
StateWise Energy California LLC	16	6		22
Think Natural Gas LLC				0
Tiger Natural Gas Inc.				0
Trillium USA Company LLC				0
United Energy Trading LLC dba Collective Energy	1	1		2
Viridian Energy PA LLC				0
Vista Energy Marketing L.P.	6	1		7
Wave Energy LLC	8			8
XOOM Energy California LLC	3	1		4

## April 2026 Billing Complaint Tracker



■ High Bill   ■ Unexpected Charges   ■ Billing Adjustment

Utility Name	Customer Service Inadequacies	Tedious Cancellation Process	Unauthorized Termination	Total
AAA Natural Gas	1	3		3
Ambit California LLC				0
Anew RNG LLC dba Elements Markets Renewable Energy LLC				0
Big Tree Energy CA LLC	2	2		4
Bolt Energy Services LLC				0
BP Energy Company				0
BP Energy Retail Company LLC				0
Calpine Energy Solutions LLC				0
Clean Energy Renewable Fuels LLC				0
Commercial Energy of Montana Inc				0
Constellation NewEnergy - Gas Division LLC				0
Direct Energy Business LLC				0
Everyday Energy LLC				0
GHI Energy LLC				0
Greenwave Energy LLC		1		1
Interstate Gas Supply Inc				0
Just Energy Solutions Inc.				0
Lumeo Ventures, LLC				0
Mansfield Power and Gas LLC				0
Median Energy CA LLC				0
Mirabito Natural Gas LLC dba Evergreen Gas & Electric		2		2
National Gas & Electric LLC				0
North Star Gas Company LLC dba YEP Energy				0
NRG Business Marketing LLC				0
Pacific Summit Energy LLC				0
Peak Six Power and Gas LLC		1		1
SFE Energy Inc.		5		5
Shell Energy North America (US) L.P.				0
Smart One Energy LLC				0
Spark Energy Gas LLC		1		1
StateWise Energy California LLC		3		3
Think Natural Gas LLC				0
Tiger Natural Gas Inc.				0
Trillium USA Company LLC				0
United Energy Trading LLC dba Collective Energy	5			5
Viridian Energy PA LLC				0
Vista Energy Marketing L.P.	2	2		4
Wave Energy LLC		8		8
XOOM Energy California LLC				0

## April 2026 Service Complaint Tracker



■ Unauthorized Termination											
■ Tedious Cancellation Process	3	2	1	2	1	5	1	3		2	8
■ Customer Service Inadequacies	1	2							5	2	

■ Customer Service Inadequacies    
 ■ Tedious Cancellation Process    
 ■ Unauthorized Termination