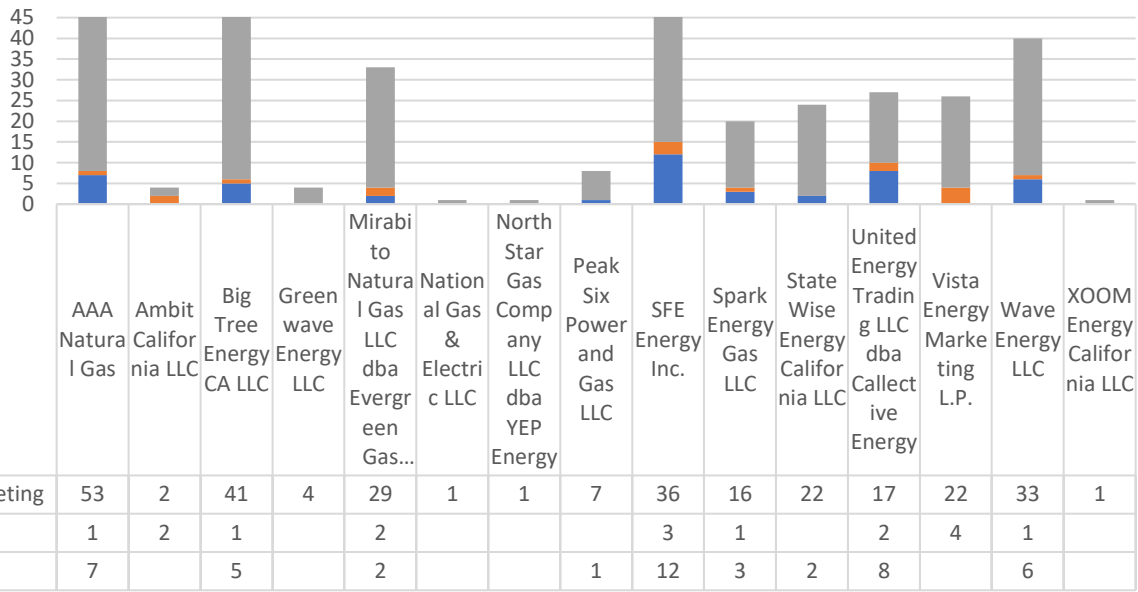


Utility Name	Billing	Service	Abusive Marketing	Total
AAA Natural Gas	7	1	53	61
Ambit California LLC		2	2	4
Anew RNG LLC dba Elements Markets Renewable Energy LLC				0
Big Tree Energy CA LLC	5	1	41	47
Bolt Energy Services LLC				0
BP Energy Company				0
BP Energy Retail Company LLC				0
Calpine Energy Solutions LLC				0
Clean Energy Renewable Fuels LLC				0
Commercial Energy of Montana Inc				0
Constellation NewEnergy - Gas Division LLC				0
Direct Energy Business LLC				0
Everyday Energy LLC				0
GHI Energy LLC				0
Greenwave Energy LLC			4	4
Interstate Gas Supply Inc				0
Just Energy Solutions Inc.				0
Mansfield Power and Gas LLC				0
Median Energy CA LLC				0
Mirabito Natural Gas LLC dba Evergreen Gas & Electric	2	2	29	33
National Gas & Electric LLC			1	1
North Star Gas Company LLC dba YEP Energy			1	1
NRG Business Marketing LLC				0
Pacific Summit Energy LLC				0
Peak Six Power and Gas LLC	1		7	8
SFE Energy Inc.	12	3	36	51
Shell Energy North America (US) L.P.				0
Smart One Energy LLC				0
Spark Energy Gas LLC	3	1	16	20
StateWise Energy California LLC	2		22	24
Think Natural Gas LLC				0
Tiger Natural Gas Inc.				0
Trillium USA Company LLC				0
United Energy Trading LLC dba Collective Energy	8	2	17	27
Viridian Energy PA LLC				0
Vista Energy Marketing L.P.		4	22	26
Wave Energy LLC	6	1	33	40
XOOM Energy California LLC			1	1
Total				348

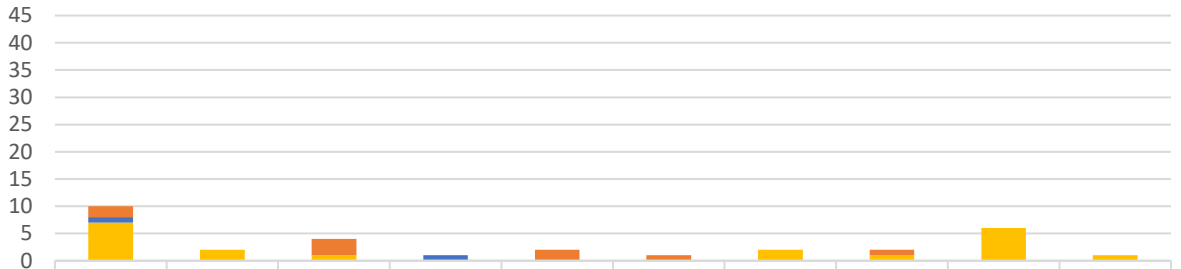
February 2026 Complaint Tracker



■ Billing ■ Service ■ Abusive Marketing

Utility Name	Unauthorized Enrollment	Misrepresentation	Deceptive Sales Tactics	Total
AAA Natural Gas	7	1	2	10
Ambit California LLC				0
Anew RNG LLC dba Elements Markets Renewable Energy LLC				0
Big Tree Energy CA LLC	2			2
Bolt Energy Services LLC				0
BP Energy Company				0
BP Energy Retail Company LLC				0
Calpine Energy Solutions LLC				0
Clean Energy Renewable Fuels LLC				0
Commercial Energy of Montana Inc				0
Constellation NewEnergy - Gas Division LLC				0
Direct Energy Business LLC				0
Everyday Energy LLC				0
GHI Energy LLC				0
Greenwave Energy LLC				0
Interstate Gas Supply Inc				0
Just Energy Solutions Inc.				0
Mansfield Power and Gas LLC				0
Median Energy CA LLC				0
Mirabito Natural Gas LLC dba Evergreen Gas & Electric	1		3	4
National Gas & Electric LLC				0
North Star Gas Company LLC dba YEP Energy				0
NRG Business Marketing LLC				0
Pacific Summit Energy LLC				0
Peak Six Power and Gas LLC		1		1
SFE Energy Inc.			2	2
Shell Energy North America (US) L.P.				0
Smart One Energy LLC				0
Spark Energy Gas LLC				0
StateWise Energy California LLC			1	1
Think Natural Gas LLC				0
Tiger Natural Gas Inc.				0
Trillium USA Company LLC				0
United Energy Trading LLC dba Collective Energy	2			2
Viridian Energy PA LLC				0
Vista Energy Marketing L.P.	1		1	2
Wave Energy LLC	6			6
XOOM Energy California LLC	1			1

February 2026 Abusive Marketing Complaint Tracker

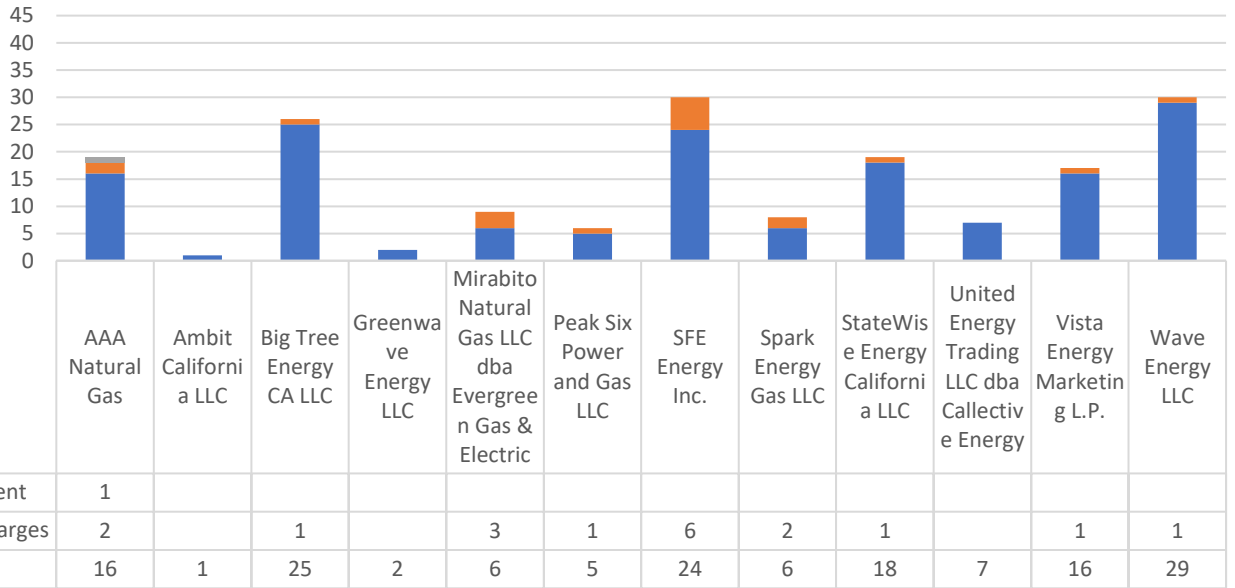


■ Deceptive Sales Tactics	2		3		2	1		1		
■ Misrepresentation	1			1						
■ Unauthorized Enrollment	7	2	1				2	1	6	1

■ Unauthorized Enrollment
 ■ Misrepresentation
 ■ Deceptive Sales Tactics

Utility Name	High Bill	Unexpected Charges	Billing Adjustment	Total
AAA Natural Gas	16	2	1	19
Ambit California LLC	1			1
Anew RNG LLC dba Elements Markets Renewable Energy LLC				0
Big Tree Energy CA LLC	25	1		26
Bolt Energy Services LLC				0
BP Energy Company				0
BP Energy Retail Company LLC				0
Calpine Energy Solutions LLC				0
Clean Energy Renewable Fuels LLC				0
Commercial Energy of Montana Inc				0
Constellation NewEnergy - Gas Division LLC				0
Direct Energy Business LLC				0
Everyday Energy LLC				0
GHI Energy LLC				0
Greenwave Energy LLC	2			2
Interstate Gas Supply Inc				0
Just Energy Solutions Inc.				0
Mansfield Power and Gas LLC				0
Median Energy CA LLC				0
Mirabito Natural Gas LLC dba Evergreen Gas & Electric	6	3		9
National Gas & Electric LLC				0
North Star Gas Company LLC dba YEP Energy				0
NRG Business Marketing LLC				0
Pacific Summit Energy LLC				0
Peak Six Power and Gas LLC	5	1		6
SFE Energy Inc.	24	6		30
Shell Energy North America (US) L.P.				0
Smart One Energy LLC				0
Spark Energy Gas LLC	6	2		8
StateWise Energy California LLC	18	1		19
Think Natural Gas LLC				0
Tiger Natural Gas Inc.				0
Trillium USA Company LLC				0
United Energy Trading LLC dba Collective Energy	7			7
Viridian Energy PA LLC				0
Vista Energy Marketing L.P.	16	1		17
Wave Energy LLC	29	1		30
XOOM Energy California LLC				0

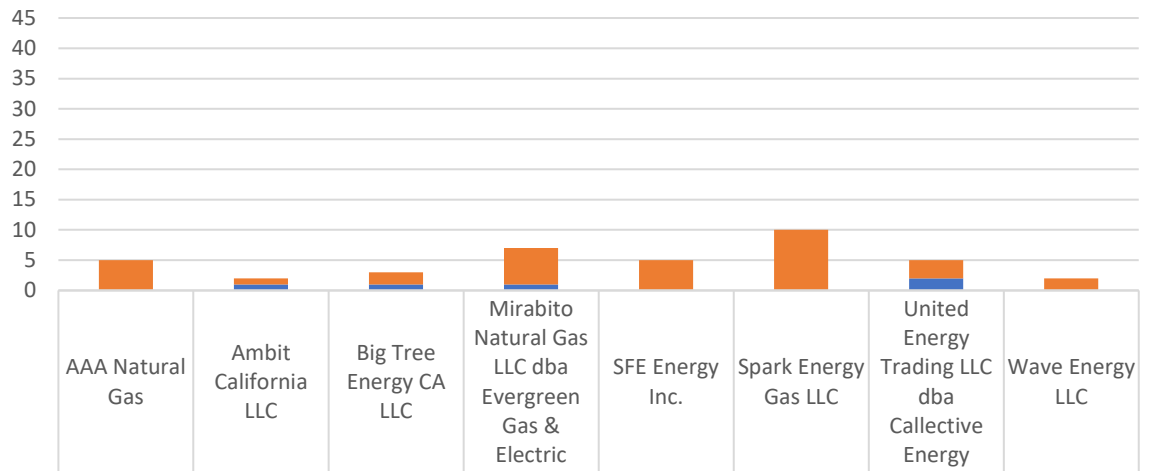
February 2026 Billing Complaint Tracker



■ High Bill
 ■ Unexpected Charges
 ■ Billing Adjustment

Utility Name	Customer Service Inadequacies	Tedious Cancellation Process	Unauthorized Termination	Total
AAA Natural Gas		5		5
Ambit California LLC	1	1		2
Anew RNG LLC dba Elements Markets Renewable Energy LLC				0
Big Tree Energy CA LLC	1	2		3
Bolt Energy Services LLC				0
BP Energy Company				0
BP Energy Retail Company LLC				0
Calpine Energy Solutions LLC				0
Clean Energy Renewable Fuels LLC				0
Commercial Energy of Montana Inc				0
Constellation NewEnergy - Gas Division LLC				0
Direct Energy Business LLC				0
Everyday Energy LLC				0
GHI Energy LLC				0
Greenwave Energy LLC				0
Interstate Gas Supply Inc				0
Just Energy Solutions Inc.				0
Mansfield Power and Gas LLC				0
Median Energy CA LLC				0
Mirabito Natural Gas LLC dba Evergreen Gas & Electric	1	6		7
National Gas & Electric LLC				0
North Star Gas Company LLC dba YEP Energy				0
NRG Business Marketing LLC				0
Pacific Summit Energy LLC				0
Peak Six Power and Gas LLC				0
SFE Energy Inc.		5		5
Shell Energy North America (US) L.P.				0
Smart One Energy LLC				0
Spark Energy Gas LLC		10		10
StateWise Energy California LLC				0
Think Natural Gas LLC				0
Tiger Natural Gas Inc.				0
Trillium USA Company LLC				0
United Energy Trading LLC dba Collective Energy	2	3		5
Viridian Energy PA LLC				0
Vista Energy Marketing L.P.				0
Wave Energy LLC		2		2
XOOM Energy California LLC				0

February 2026 Service Complaint Tracker



■ Unauthorized Termination							
■ Tedious Cancellation Process	5	1	2	6	5	10	3
■ Customer Service Inadequacies		1	1	1			2

■ Customer Service Inadequacies
 ■ Tedious Cancellation Process
 ■ Unauthorized Termination