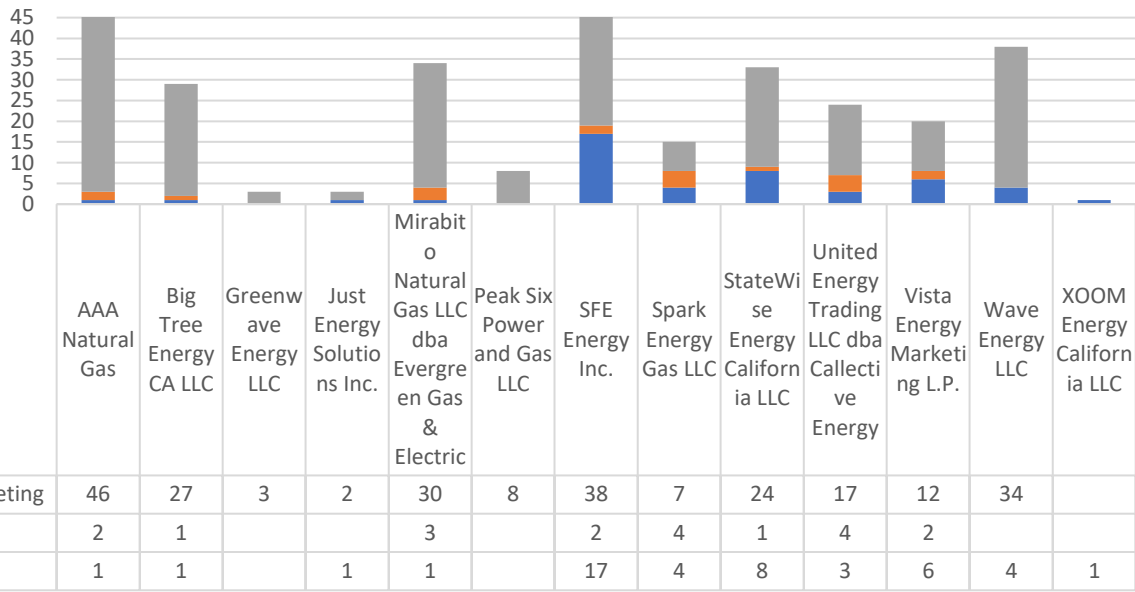


Utility Name	Billing	Service	Abusive Marketing	Total
AAA Natural Gas	1	2	46	49
Ambit California LLC				0
Anew RNG LLC dba Elements Markets Renewable Energy LLC				0
Big Tree Energy CA LLC	1	1	27	29
Bolt Energy Services LLC				0
BP Energy Company				0
BP Energy Retail Company LLC				0
Calpine Energy Solutions LLC				0
Clean Energy Renewable Fuels LLC				0
Commercial Energy of Montana Inc				0
Constellation NewEnergy - Gas Division LLC				0
Direct Energy Business LLC				0
Everyday Energy LLC				0
GHI Energy LLC				0
Greenwave Energy LLC			3	3
Interstate Gas Supply Inc				0
Just Energy Solutions Inc.	1		2	3
Mansfield Power and Gas LLC				0
Median Energy CA LLC				0
Mirabito Natural Gas LLC dba Evergreen Gas & Electric	1	3	30	34
National Gas & Electric LLC				0
North Star Gas Company LLC dba YEP Energy				0
NRG Business Marketing LLC				0
Pacific Summit Energy LLC				0
Peak Six Power and Gas LLC			8	8
SFE Energy Inc.	17	2	38	57
Shell Energy North America (US) L.P.				0
Smart One Energy LLC				0
Spark Energy Gas LLC	4	4	7	15
StateWise Energy California LLC	8	1	24	33
Think Natural Gas LLC				0
Tiger Natural Gas Inc.				0
Trillium USA Company LLC				0
United Energy Trading LLC dba Collective Energy	3	4	17	24
Viridian Energy PA LLC				0
Vista Energy Marketing L.P.	6	2	12	20
Wave Energy LLC	4		34	38
XOOM Energy California LLC	1			1
Total				314

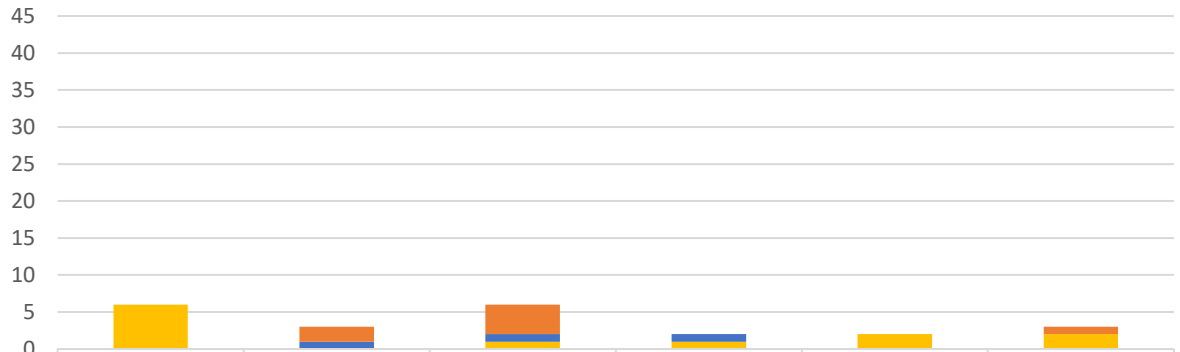
March 2026 Complaint Tracker



■ Billing
 ■ Service
 ■ Abusive Marketing

Utility Name	Unauthorized Enrollment	Misrepresentation	Deceptive Sales Tactics	Total
AAA Natural Gas	6			6
Ambit California LLC				0
Anew RNG LLC dba Elements Markets Renewable Energy LLC				0
Big Tree Energy CA LLC		1	2	3
Bolt Energy Services LLC				0
BP Energy Company				0
BP Energy Retail Company LLC				0
Calpine Energy Solutions LLC				0
Clean Energy Renewable Fuels LLC				0
Commercial Energy of Montana Inc				0
Constellation NewEnergy - Gas Division LLC				0
Direct Energy Business LLC				0
Everyday Energy LLC				0
GHI Energy LLC				0
Greenwave Energy LLC				0
Interstate Gas Supply Inc				0
Just Energy Solutions Inc.				0
Mansfield Power and Gas LLC				0
Median Energy CA LLC				0
Mirabito Natural Gas LLC dba Evergreen Gas & Electric	1	1	4	6
National Gas & Electric LLC				0
North Star Gas Company LLC dba YEP Energy				0
NRG Business Marketing LLC				0
Pacific Summit Energy LLC				0
Peak Six Power and Gas LLC				0
SFE Energy Inc.				0
Shell Energy North America (US) L.P.				0
Smart One Energy LLC				0
Spark Energy Gas LLC				0
StateWise Energy California LLC	1	1		2
Think Natural Gas LLC				0
Tiger Natural Gas Inc.				0
Trillium USA Company LLC				0
United Energy Trading LLC dba Collective Energy	2			2
Viridian Energy PA LLC				0
Vista Energy Marketing L.P.				0
Wave Energy LLC	2		1	3
XOOM Energy California LLC				0

March 2026 Abusive Marketing Complaint Tracker



■	Deceptive Sales Tactics		2	4			1
■	Misrepresentation		1	1	1		
■	Unauthorized Enrollment	6		1	1	2	2

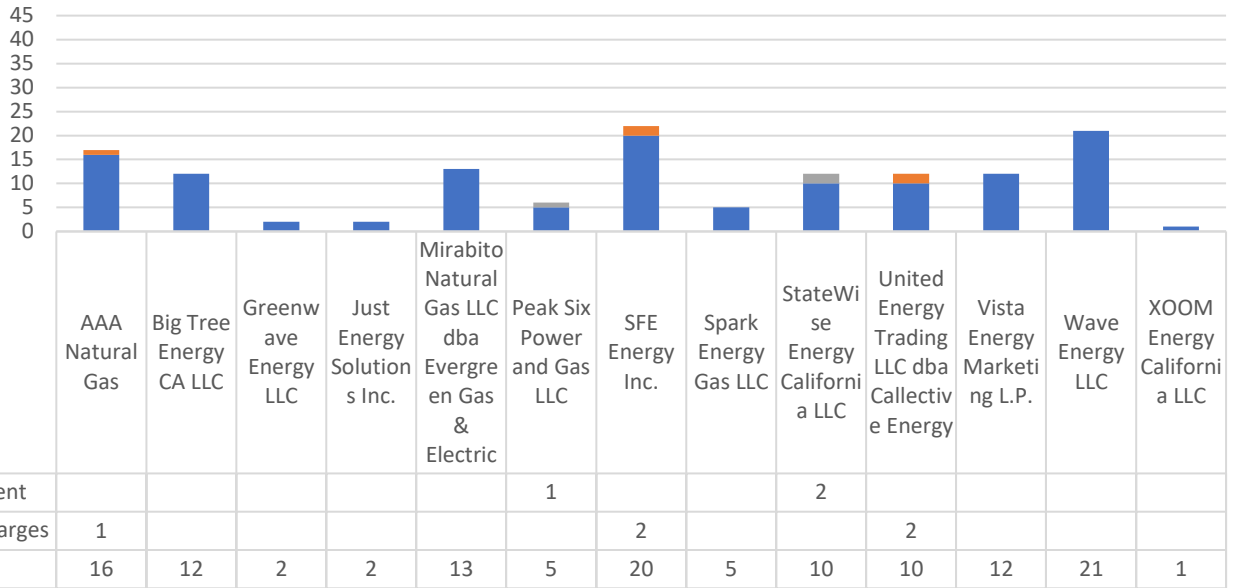
Unauthorized Enrollment

 Misrepresentation

 Deceptive Sales Tactics

Utility Name	High Bill	Unexpected Charges	Billing Adjustment	Total
AAA Natural Gas	16	1		17
Ambit California LLC				0
Anew RNG LLC dba Elements Markets Renewable Energy LLC				0
Big Tree Energy CA LLC	12			12
Bolt Energy Services LLC				0
BP Energy Company				0
BP Energy Retail Company LLC				0
Calpine Energy Solutions LLC				0
Clean Energy Renewable Fuels LLC				0
Commercial Energy of Montana Inc				0
Constellation NewEnergy - Gas Division LLC				0
Direct Energy Business LLC				0
Everyday Energy LLC				0
GHI Energy LLC				0
Greenwave Energy LLC	2			2
Interstate Gas Supply Inc				0
Just Energy Solutions Inc.	2			2
Mansfield Power and Gas LLC				0
Median Energy CA LLC				0
Mirabito Natural Gas LLC dba Evergreen Gas & Electric	13			13
National Gas & Electric LLC				0
North Star Gas Company LLC dba YEP Energy				0
NRG Business Marketing LLC				0
Pacific Summit Energy LLC				0
Peak Six Power and Gas LLC	5		1	6
SFE Energy Inc.	20	2		22
Shell Energy North America (US) L.P.				0
Smart One Energy LLC				0
Spark Energy Gas LLC	5			5
StateWise Energy California LLC	10		2	12
Think Natural Gas LLC				0
Tiger Natural Gas Inc.				0
Trillium USA Company LLC				0
United Energy Trading LLC dba Collective Energy	10	2		12
Viridian Energy PA LLC				0
Vista Energy Marketing L.P.	12			12
Wave Energy LLC	21			21
XOOM Energy California LLC	1			1

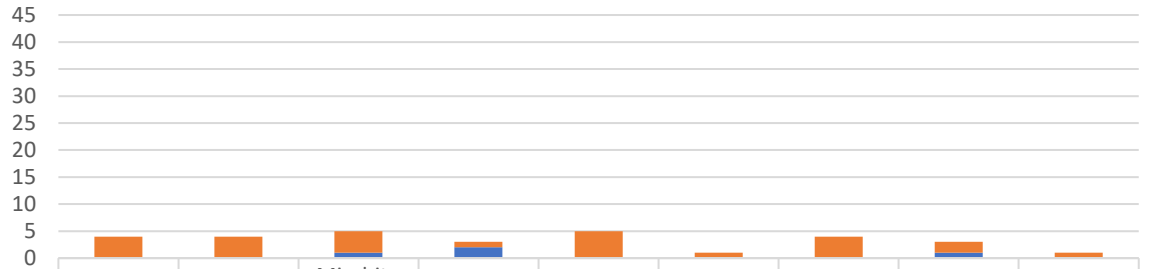
March 2026 Billing Complaint Tracker



■ High Bill
 ■ Unexpected Charges
 ■ Billing Adjustment

Utility Name	Customer Service Inadequacies	Tedious Cancellation Process	Unauthorized Termination	Total
AAA Natural Gas		4		4
Ambit California LLC				0
Anew RNG LLC dba Elements Markets Renewable Energy LLC				0
Big Tree Energy CA LLC		4		4
Bolt Energy Services LLC				0
BP Energy Company				0
BP Energy Retail Company LLC				0
Calpine Energy Solutions LLC				0
Clean Energy Renewable Fuels LLC				0
Commercial Energy of Montana Inc				0
Constellation NewEnergy - Gas Division LLC				0
Direct Energy Business LLC				0
Everyday Energy LLC				0
GHI Energy LLC				0
Greenwave Energy LLC				0
Interstate Gas Supply Inc				0
Just Energy Solutions Inc.				0
Mansfield Power and Gas LLC				0
Median Energy CA LLC				0
Mirabito Natural Gas LLC dba Evergreen Gas & Electric	1	4		5
National Gas & Electric LLC				0
North Star Gas Company LLC dba YEP Energy				0
NRG Business Marketing LLC				0
Pacific Summit Energy LLC				0
Peak Six Power and Gas LLC				0
SFE Energy Inc.	2	1		3
Shell Energy North America (US) L.P.				0
Smart One Energy LLC				0
Spark Energy Gas LLC		5		5
StateWise Energy California LLC		1		1
Think Natural Gas LLC				0
Tiger Natural Gas Inc.				0
Trillium USA Company LLC				0
United Energy Trading LLC dba Collective Energy		4		4
Viridian Energy PA LLC				0
Vista Energy Marketing L.P.	1	2		3
Wave Energy LLC		1		1
XOOM Energy California LLC				0

March 2026 Service Complaint Tracker



■ Unauthorized Termination									
■ Tedious Cancellation Process	4	4	4	1	5	1	4	2	1
■ Customer Service Inadequacies			1	2				1	

■ Customer Service Inadequacies
 ■ Tedious Cancellation Process
 ■ Unauthorized Termination