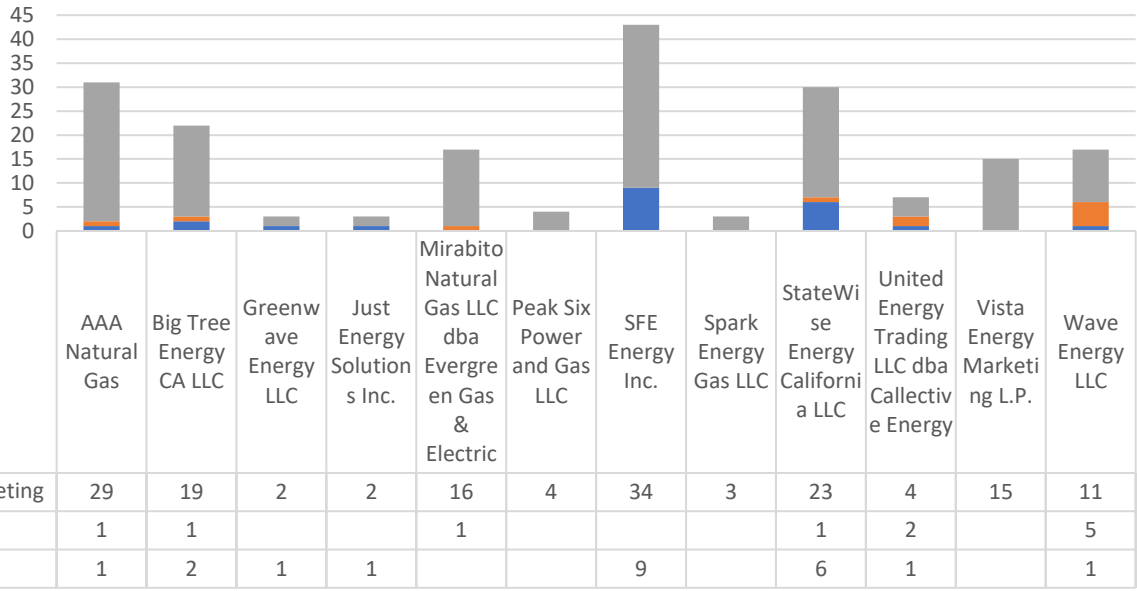


Utility Name	Billing	Service	Abusive Marketing	Total
AAA Natural Gas	1	1	29	31
Ambit California LLC				0
Anew RNG LLC dba Elements Markets Renewable Energy LLC				0
Big Tree Energy CA LLC	2	1	19	22
Bolt Energy Services LLC				0
BP Energy Company				0
BP Energy Retail Company LLC				0
Calpine Energy Solutions LLC				0
Clean Energy Renewable Fuels LLC				0
Commercial Energy of Montana Inc				0
Constellation NewEnergy - Gas Division LLC				0
Direct Energy Business LLC				0
Everyday Energy LLC				0
GHI Energy LLC				0
Greenwave Energy LLC	1		2	3
Interstate Gas Supply Inc				0
Just Energy Solutions Inc.	1		2	3
Lumeo Ventures, LLC				0
Mansfield Power and Gas LLC				0
Median Energy CA LLC				0
Mirabito Natural Gas LLC dba Evergreen Gas & Electric		1	16	17
National Gas & Electric LLC				0
North Star Gas Company LLC dba YEP Energy				0
NRG Business Marketing LLC				0
Pacific Summit Energy LLC				0
Peak Six Power and Gas LLC			4	4
SFE Energy Inc.	9		34	43
Shell Energy North America (US) L.P.				0
Smart One Energy LLC				0
Spark Energy Gas LLC			3	3
StateWise Energy California LLC	6	1	23	30
Think Natural Gas LLC				0
Tiger Natural Gas Inc.				0
Trillium USA Company LLC				0
United Energy Trading LLC dba Collective Energy	1	2	4	7
Viridian Energy PA LLC				0
Vista Energy Marketing L.P.			15	15
Wave Energy LLC	1	5	11	17
XOOM Energy California LLC				0
Total				195

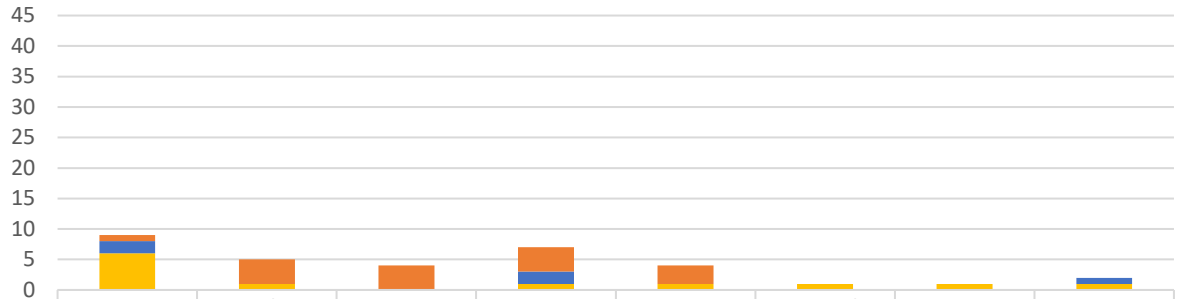
May 2026 Complaint Tracker



■ Billing ■ Service ■ Abusive Marketing

Utility Name	Unauthorized Enrollment	Misrepresentation	Deceptive Sales Tactics	Total
AAA Natural Gas	6	2	1	9
Ambit California LLC				0
Anew RNG LLC dba Elements Markets Renewable Energy LLC				0
Big Tree Energy CA LLC				0
Bolt Energy Services LLC				0
BP Energy Company				0
BP Energy Retail Company LLC				0
Calpine Energy Solutions LLC				0
Clean Energy Renewable Fuels LLC				0
Commercial Energy of Montana Inc				0
Constellation NewEnergy - Gas Division LLC				0
Direct Energy Business LLC				0
Everyday Energy LLC				0
GHI Energy LLC				0
Greenwave Energy LLC				0
Interstate Gas Supply Inc				0
Just Energy Solutions Inc.				0
Lumeo Ventures, LLC				0
Mansfield Power and Gas LLC				0
Median Energy CA LLC				0
Mirabito Natural Gas LLC dba Evergreen Gas & Electric	1		4	5
National Gas & Electric LLC				0
North Star Gas Company LLC dba YEP Energy				0
NRG Business Marketing LLC				0
Pacific Summit Energy LLC				0
Peak Six Power and Gas LLC			4	4
SFE Energy Inc.	1	2	4	7
Shell Energy North America (US) L.P.				0
Smart One Energy LLC				0
Spark Energy Gas LLC				0
StateWise Energy California LLC	1		3	4
Think Natural Gas LLC				0
Tiger Natural Gas Inc.				0
Trillium USA Company LLC				0
United Energy Trading LLC dba Collective Energy	1			1
Viridian Energy PA LLC				0
Vista Energy Marketing L.P.	1			1
Wave Energy LLC	1	1		2
XOOM Energy California LLC				0

May 2026 Abusive Marketing Complaint Tracker

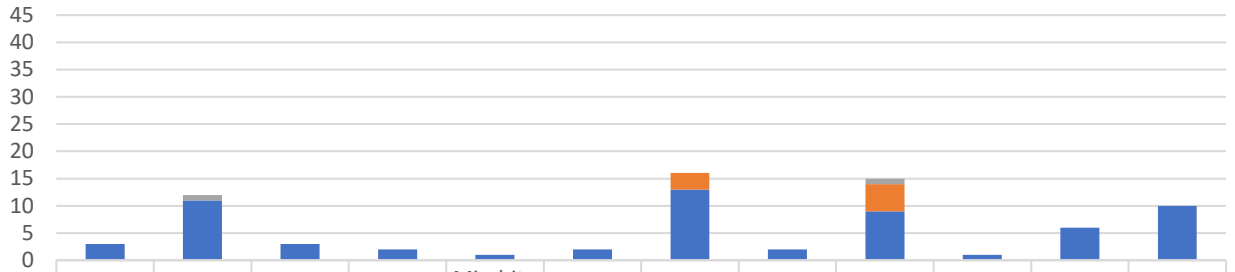


■ Deceptive Sales Tactics	1	4	4	4	3			
■ Misrepresentation	2			2				1
■ Unauthorized Enrollment	6	1		1	1	1	1	1

■ Unauthorized Enrollment
 ■ Misrepresentation
 ■ Deceptive Sales Tactics

Utility Name	High Bill	Unexpected Charges	Billing Adjustment	Total
AAA Natural Gas	3			3
Ambit California LLC				0
Anew RNG LLC dba Elements Markets Renewable Energy LLC				0
Big Tree Energy CA LLC	11		1	12
Bolt Energy Services LLC				0
BP Energy Company				0
BP Energy Retail Company LLC				0
Calpine Energy Solutions LLC				0
Clean Energy Renewable Fuels LLC				0
Commercial Energy of Montana Inc				0
Constellation NewEnergy - Gas Division LLC				0
Direct Energy Business LLC				0
Everyday Energy LLC				0
GHI Energy LLC				0
Greenwave Energy LLC	3			3
Interstate Gas Supply Inc				0
Just Energy Solutions Inc.	2			2
Lumeo Ventures, LLC				0
Mansfield Power and Gas LLC				0
Median Energy CA LLC				0
Mirabito Natural Gas LLC dba Evergreen Gas & Electric	1			1
National Gas & Electric LLC				0
North Star Gas Company LLC dba YEP Energy				0
NRG Business Marketing LLC				0
Pacific Summit Energy LLC				0
Peak Six Power and Gas LLC	2			2
SFE Energy Inc.	13	3		16
Shell Energy North America (US) L.P.				0
Smart One Energy LLC				0
Spark Energy Gas LLC	2			2
StateWise Energy California LLC	9	5	1	15
Think Natural Gas LLC				0
Tiger Natural Gas Inc.				0
Trillium USA Company LLC				0
United Energy Trading LLC dba Collective Energy	1			1
Viridian Energy PA LLC				0
Vista Energy Marketing L.P.	6			6
Wave Energy LLC	10			10
XOOM Energy California LLC				0

May 2026 Billing Complaint Tracker

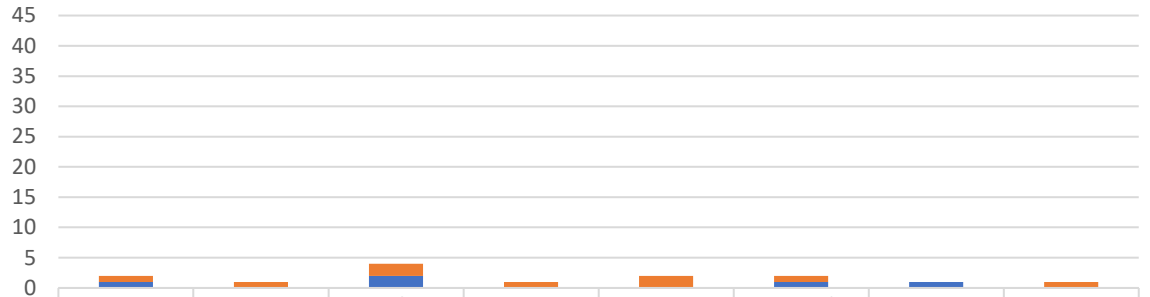


■ Billing Adjustment		1						1				
■ Unexpected Charges							3	5				
■ High Bill	3	11	3	2	1	2	13	2	9	1	6	10

■ High Bill ■ Unexpected Charges ■ Billing Adjustment

Utility Name	Customer Service Inadequacies	Tedious Cancellation Process	Unauthorized Termination	Total
AAA Natural Gas	1	1		2
Ambit California LLC				0
Anew RNG LLC dba Elements Markets Renewable Energy LLC				0
Big Tree Energy CA LLC		1		1
Bolt Energy Services LLC				0
BP Energy Company				0
BP Energy Retail Company LLC				0
Calpine Energy Solutions LLC				0
Clean Energy Renewable Fuels LLC				0
Commercial Energy of Montana Inc				0
Constellation NewEnergy - Gas Division LLC				0
Direct Energy Business LLC				0
Everyday Energy LLC				0
GHI Energy LLC				0
Greenwave Energy LLC				0
Interstate Gas Supply Inc				0
Just Energy Solutions Inc.				0
Lumeo Ventures, LLC				0
Mansfield Power and Gas LLC				0
Median Energy CA LLC				0
Mirabito Natural Gas LLC dba Evergreen Gas & Electric	2	2		4
National Gas & Electric LLC				0
North Star Gas Company LLC dba YEP Energy				0
NRG Business Marketing LLC				0
Pacific Summit Energy LLC				0
Peak Six Power and Gas LLC				0
SFE Energy Inc.				0
Shell Energy North America (US) L.P.				0
Smart One Energy LLC				0
Spark Energy Gas LLC		1		1
StateWise Energy California LLC		2		2
Think Natural Gas LLC				0
Tiger Natural Gas Inc.				0
Trillium USA Company LLC				0
United Energy Trading LLC dba Collective Energy	1	1		2
Viridian Energy PA LLC				0
Vista Energy Marketing L.P.	1			1
Wave Energy LLC		1		1
XOOM Energy California LLC				0

May 2026 Service Complaint Tracker



■ Unauthorized Termination							
■ Tedious Cancellation Process	1	1	2	1	2	1	1
■ Customer Service Inadequacies	1		2			1	

■ Customer Service Inadequacies
 ■ Tedious Cancellation Process
 ■ Unauthorized Termination