

## CalSPEED Privacy Notice of Collection

The California Public Utilities Commission (CPUC) contracted with California State University, Monterey Bay (CSUMB) to develop this open-source measurement application, CalSPEED, to collect mobile broadband measurements in real-world conditions. CalSPEED provides Californians with additional information about their mobile broadband connections and will be used to guide public policy decisions by state regulators and legislators regarding broadband services.

The CPUC is committed to promoting and protecting the privacy rights of individuals, as enumerated in Article 1 of the Constitution of the State of California, the Information Practices Act of 1977, and other state and federal laws.

It is the policy of the CPUC to limit the collection and safeguard the privacy of personal information collected or maintained by the mobile application. The information management practices used in conjunction with this mobile application conform to the requirements of the Information Practices Act (Civ. Code § 1798 et seq.), the Public Records Act (Govt. Code § 6250 et seq.), Government Code sections 11015.5 and 11019.9, and other applicable laws pertaining to information privacy. The use and development of the CalSPEED App and collection of data are authorized under the California Public Utilities Code (Pub. Util. Code) Section 281.

- The information the CalSPEED App collects is limited to information used to measure your mobile (including Wi-Fi-enabled) broadband service. As a part of this collection, the CPUC and CSUMB will collect, store, and share with the public the following information:
  - 1. Location (if location access is enabled): location data will be plotted with data from other users to map broadband network performance on the California Interactive Broadband Map at <https://www.broadbandmap.ca.gov>.**
    - When using the App, you will be prompted to select whether the App may access your location information only when using the App, always, or never.
    - If the location access feature is enabled, the App will report your network name and physical location (latitude and longitude) when using the App.
    - You do not have to grant location access to the App to use it. However, without this information, you will not be able to view a map of your historical results. Your results will not be included in the broadband map and your measurement results will be of limited use to the CPUC in studying broadband coverage.
  - 2. Time and date: collected to timestamp each unique result.**
  - 3. Device type: manufacturer and model of the device used to take the measurement.**
  - 4. Service provider, operator, and network: the carrier, network operator, and network technology being used by the device to take the measurement.**
  - 5. Phone API and SDK: software application development version numbers.**

**6. Mobile wireless network performance and quality metrics: including but not limited to throughput, latency, jitter, and packet loss.**

- We may share broadband performance data collected by this App subject to legitimate, written requests by law enforcement, other state agencies, or the federal government where required by law or regulation.

This privacy policy is effective July 25, 2022. Users who have downloaded this app will be notified of any changes through the App. Any questions and concerns regarding this policy and maintenance of the associated records should be directed to the Public Utilities Regulatory Analyst, CPUC Communications Division, 505 Van Ness Avenue, San Francisco, California, 94102 at 415-703-2782 or to [calspeed@cpuc.ca.gov](mailto:calspeed@cpuc.ca.gov). For additional information, see the CPUC Privacy Policy at <https://www.cpuc.ca.gov/about-cpuc/privacy-policy>.