

Deaf & Disabled Telecommunications Program

PU Code Section 2881 directs the CPUC to ensure service access to 911 and other emergency services for Californians with disabilities. This program is dedicated to serving people who cannot use a standard telephone because of difficulty seeing, hearing, speaking, moving, or remembering.

Multilingual Access

Application process available in TTY, English, Spanish, Chinese, Hmong, Vietnamese, and Russian.

Community Approach

Application also available to small businesses and qualifying non-profit agencies.

DDTP Service Centers



Major Program Areas

Equipment Contact Center and Service Centers

- Amplified phones
- Big-button speakers and picture phones
- Voice carryover phones
- Text telephone and Telebraille

California Relay Service (CRS)

- Traditional Relay Service
- Captioned Telephone Service
- Speech-to-Speech Service
- Visually Assisted Speech-to-Speech Service

Speech Generating Devices

- Text-to-Speech equipment

Please note that the Participants by County map reflects information as of January 27, 2021. For more information about DDTP please visit: ddtp.org

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California Public Utilities Commission

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