

Voice Options Pilot Program Summary: January 2021

Current Month Accomplishments

- As of January 25, 2021, DOR has 88 consumers enrolled in the Voice Options Pilot Program.
- As of January 25, 2021, DOR has received completed datasets for 41 Long-Term Loans. The Data included in this report only reflects completed datasets.
- In January 2021, outreach was provided by the DOR to 5 new organizations identified for potential partnerships.
- DOR is finalizing an agreement and training Access to Independence (A2I) in San Diego to become a new Voice Options Program provider.
- Since the last monthly report, DOR has received 19 new requests to encumber funds for Long-Term Loans.
- As of January 2021, DOR has received partial datasets for 17 completed Long-Term Loans, and are awaiting receipt of 30 datasets. DOR is working with Providers to obtain these completed datasets.

Statistics from Completed Datasets: Summary

- 72% of California has access to in-person services.
- 100% of California has access to remote services.
- 88 consumers have completed their Short-Term Loans and have requested to enter into Long-Term Loans.
- 41 datasets have been submitted for completed Long-Term Loans.
- 63.4% of authorizations were provided by Speech Language Pathologists.
- 100% of consumers stated their Voice Options device will be used as their primary communication device.
- 71% of consumers made telephone calls during the short-term loan period. 97% of these phone calls were considered successful by consumers, many of whom indicated that this was the first time they had attempted to make a phone call.

Statistics from Completed Datasets (41)

Consumer Preference for Speech Generating Applications

- 48.8% Touch Chat HD
- 29.3% Go Talk Now Plus
- 12.2% Proloquo4Text
- 4.9% Predictable
- 4.9% LAMP

Consumer Demographics

- 36.6% Caucasian/White
- 36.6% Hispanic/Latinx
- 17.1% Asian Pacific
- 4.9% African American/Black
- 2.4% Pacific Islander
- 2.4% Decline to State

Gender of Long-Term Loan Recipients

- 68.3% Male
- 31.7% Female

Age of Long-Term Loan Recipients

- 14.6% Age 0 to 6
- 43.9% Age 7 to 17
- 19.5% Age 18 to 22
- 9.8% Age 23 to 29
- 4.9% Age 30 to 39
- 0.0% Age 40 to 49
- 2.4% Age 50 to 59
- 4.9% Age 60 or Greater

Consumer Disability Demographics

- 41.5% Autism
- 26.8% Developmental Disability
- 12.2% Cerebral Palsy
- 3.3% ALS
- 2.4% Apraxia
- 2.4% Dysarthria
- 2.4% Traumatic Brain Injury

How Consumers Learned about the Voice Options Program

- 61.0% Other Source (Includes SLP & School referrals)
- 24.4% ILC
- 4.9% AT Center
- 4.9% Internet
- 4.9% Medical Provider

Types of Consumer Short-Term Loan Calls

- 41.5% Call friend/family
- 12.2% Video appt.
- 12.2% Other
- 4.9% Schedule Medical Appointment
- 2.4% Call bank
- 29.3% N/A