

Voice Options Program Monthly Summary August 2024

Current Month Accomplishments

- Since July 2020, the Voice Options Program (VOP) launch date, grantees have served approximately 3,617 individuals through short-term loan into the long-term device process.
- Since July 2023, the start date of the grant cycle, approximately 1,449 consumers completed the short-term loan and entered the long-term device process.
- Mailed final marketing materials to the remaining Providers. These marketing materials which are large posters marketing the program will allow Providers to further promote services to youth, seniors, and the underserved communities in all 58 Counties.

Completed Dataset Statistics

- The VOP serves eligible Californians through 28 providers in all counties and offers services virtually and in-person to ensure comprehensive state-wide coverage.
- 95 individuals completed the short-term loan and entered the long-term device process.
- 58 percent of VOP referrals are made by Licensed Speech-Language Pathologists, 16 percent regional center, 9 percent medical providers, 5 percent declined to state, 4 percent from family and friends, 2 percent were independent living centers and 4 percent were other.
- 69 percent of consumers made telephone calls during the short-term loan period. 94 percent of these phone calls were considered successful by consumers, many of whom indicated they had never made a phone call prior to entering the VOP.

August 2024 - Completed Long-Term Devices (LTD) By Region

Region	Counties	Completed LTD
Region 1	Butte, Colusa, El Dorado, Glenn, Lassen, Modoc, Nevada, Placer, Plumas, Sacramento, Shasta, Sierra, Siskiyou, Sutter, Tehama, Yolo, Yuba	15
Region 2	Del Norte, Humboldt, Lake, Mendocino, Napa, Sonoma, Trinity	6
Region 3	Alameda, Contra Costa, Marin, San Francisco, San Mateo, Santa Clara, Solano	4
Region 4	Alpine, Amador, Calaveras, Madera, Mariposa, Merced, Mono, San Joaquin, Stanislaus, Tuolumne	0
Region 5	Monterey, San Benito, San Luis Obispo, Santa Barbara, Santa Cruz, Ventura	1
Region 6	Fresno, Inyo, Kern, Kings, Tulare	0
Region 7	Riverside and San Bernardino	3
Region 8	Los Angeles	5
Region 9	Orange	3
Region 10	Imperial and San Diego	20
Total		57

Speech Generating Applications Purchased

47% Touch Chat HD	2% Proloquo4Text
40% Proloquo2Go	0% TD Snap
7% Go Talk Now Plus	0% Predictable
4% LAMP	0% Predictable Spanish

Funding for the Voice Options Program is made possible by the [California Public Utilities Commission](#) and the [Deaf and Disabled Telecommunications Program](#).

August 2024 Consumer Statistics

Disability Type

75% Autism	4% Cerebral Palsy
9% Developmental Disability	2% Other
7% Speech Delay	
4% Apraxia	

Race/Ethnicity

51% Hispanic/Latinx	5% Southeast Asian
28% Caucasian/White	4% Other
5% Afro American/Black	2% Decline to State
5% Asian pacific	

Gender

67% Male	32% Female
1% Decline to state	0% Self-Identify

Age

72% Age 0 to 6	4% Age 30 to 39
14% Age 7 to 17	0% Age 40 to 49
7% Age 18 to 22	0% Age 50 to 59
2% Age 23 to 29	2% Age 60 or Older

Authorized by

89% Licensed SLP	9% Family Physician
2% State Agency	