

## Voice Options Program Monthly Summary July 2024

### Current Month Accomplishments

- Since July 2020, the Voice Options Program (VOP) launch date, grantees have served approximately 3,559 individuals through short-term loan into the long-term device process.
- Since July 2023, the start date of the grant cycle, approximately 1,354 consumers completed the short-term loan and entered the long-term device process.
- Emailed executed VOP agreements to all 28 grantees/providers.
- Provided program updates at the California Public Utilities Commission Deaf and Disabled Telecommunication Program executive quarterly meeting.
- Held the quarterly VOP provider meeting on July 29, 2024
  - Link to view the [Zoom Recording](#) Password: t\$7.&8RNf\$

### Completed Dataset Statistics

- The VOP serves eligible Californians through 28 providers in all counties and offers services virtually and in-person to ensure comprehensive state-wide coverage.
- 100 individuals completed the short-term loan and entered the long-term device process.
- 55 percent of VOP referrals are made by Licensed Speech-Language Pathologists, 18 percent regional center, 12 percent medical providers, 6 percent declined to state, 3 percent from family and friends, 3 percent were independent living centers and 3 percent were other.
- 66 percent of consumers made telephone calls during the short-term loan period. 95 percent of these phone calls were considered successful by consumers, many of whom indicated they had never made a phone call prior to entering the VOP.

## July 2024 - Completed Long-Term Devices (LTD) By Region

Region	Counties	Completed LTD
<b>Region 1</b>	Butte, Colusa, El Dorado, Glenn, Lassen, Modoc, Nevada, Placer, Plumas, Sacramento, Shasta, Sierra, Siskiyou, Sutter, Tehama, Yolo, Yuba	10
<b>Region 2</b>	Del Norte, Humboldt, Lake, Mendocino, Napa, Sonoma, Trinity	3
<b>Region 3</b>	Alameda, Contra Costa, Marin, San Francisco, San Mateo, Santa Clara, Solano	2
<b>Region 4</b>	Alpine, Amador, Calaveras, Madera, Mariposa, Merced, Mono, San Joaquin, Stanislaus, Tuolumne	0
<b>Region 5</b>	Monterey, San Benito, San Luis Obispo, Santa Barbara, Santa Cruz, Ventura	0
<b>Region 6</b>	Fresno, Inyo, Kern, Kings, Tulare	0
<b>Region 7</b>	Riverside and San Bernardino	1
<b>Region 8</b>	Los Angeles	2
<b>Region 9</b>	Orange	1
<b>Region 10</b>	Imperial and San Diego	14
<b>Total</b>		<b>33</b>

Funding for the Voice Options Program is made possible by the [California Public Utilities Commission](#) and the [Deaf and Disabled Telecommunications Program](#).

## July 2024 Consumer Statistics

### Speech Generating Applications Purchased

- 48% Touch Chat HD
- 39% Proloquo2Go
- 9% Go TALK NOW PLUS
- 3% LAMP
- 0% TD Snap
- 0% Predictable
- 0% Predictable Spanish
- 0% Proloquo4Text

### Race/Ethnicity

- 58% Hispanic/Latinx
- 39% Caucasian/White
- 3% Asian/Pacific

### Gender

- 76% Male
- 24% Female
- 0% Decline to State

### Age

- 67% Age 0 to 6
- 18% Age 7 to 17
- 6% Age 18 to 22
- 6% Age 30 to 39
- 3% Age 60 and Older
- 0% Age 23 to 29
- 0% Age 40 to 49
- 0% Age 50 to 59

### Disability Type

- 70% Autism
- 9% Speech Delay
- 9% Developmental Disability
- 6% Apraxia
- 3% Cerebral Palsy
- 3% Other

### Authorized by

- 85% Speech-Language Pathologist
- 12% Family Physician
- 3% State Agency