

Voice Options Program

Monthly Summary

June 1 - 30, 2024

Current Month Accomplishments

- Since July 2020, the Voice Options Program (VOP) served approximately 3,430 individuals through short-term loan into the long-term device process.
- Processed grant amendments with providers for next fiscal year.
- Attended the Joint Equipment Program Advisory Committee (EPAC) and Deaf and Disabled Telecommunications Program (TADDAC) joint committee meeting on Friday, June 17, 2024.
- Met our FY 23/24 goal of serving 1,260 consumers.
- The new VOP/AT Staff Services Manager 1- Sheeyee Ntuj was hired.
- Processed invoices and provided technical assistance to providers.

Completed Dataset Statistics: Summary July 2023- June 2024

- The VOP serves eligible Californians through 29 providers in all counties and offers services virtually and in-person to ensure comprehensive state-wide coverage.
- Since July 2023, approximately 1,262 consumers completed the short-term loan and entered the long-term device process.
- In June 2024, 141 individuals completed the short-term loan and entered into the long-term device process.
- 56 percent of VOP referrals are made by Licensed Speech-Language Pathologists, 5 percent medical providers, 13 percent regional centers and 5 percent by friend or family.
- 57 percent of consumers made telephone calls during the short-term loan period. 97 percent of these phone calls were considered successful by consumers, many of whom indicated they had never made a phone call prior to entering the VOP.

Region Long-Term Devices: Summary July 2023-June 2024

Region	Counties	Number of LTD's completed
Region 1	Butte, Colusa, El Dorado, Glenn, Lassen, Modoc, Nevada, Placer, Plumas, Sacramento, Shasta, Sierra, Siskiyou, Sutter, Tehama, Yolo, Yuba	107
Region 2	Del Norte, Humboldt, Lake, Mendocino, Napa, Sonoma, Trinity	58
Region 3	Alameda, Contra Costa, Marin, San Francisco, San Mateo, Santa Clara, Solano	71
Region 4	Alpine, Amador, Calaveras, Madera, Mariposa, Merced, Mono, San Joaquin, Stanislaus, Tuolumne	53
Region 5	Monterey, San Benito, San Luis Obispo, Santa Barbara, Santa Cruz, Ventura	44
Region 6	Fresno, Inyo, Kern, Kings, Tulare	35
Region 7	Riverside and San Bernardino	108
Region 8	Los Angeles	117
Region 9	Orange	86
Region 10	Imperial and San Diego	115
Total		794

Consumer Statistics from Completed Datasets (110) July 2023- June 2024

Preference for Speech Generating Applications

- 43% Proloquo2Go
- 41% Touch Chat HD
- 6% Go TALK NOW PLUS
- 5% LAMP
- 2% Proloquo4Text
- 1% Predictable
- 2% TD Snap
- 0% Predictable Spanish

Demographics

- 44% Hispanic/Latinx
- 25% Caucasian/White
- 8% Southeast Asian
- 8% African American/Black
- 7% Asian/Pacific
- 3% Decline to state
- 3% South East Indian
- 1% Native American
- 1% Pacific Islander

Gender

- 69% Male
- 28% Female
- 3% Decline to State

Age

- 53% Age 0 to 6
- 26% Age 7 to 17
- 6% Age 23 to 29
- 7% Age 18 to 22
- 4% Age 30 to 39
- 2% Age 60 or Older
- 2% Age 40 to 49
- 1% Age 50 to 59

Disability Type

- 55% Autism
- 15% Speech Delay
- 10% Developmental Disability
- 5% Apraxia
- 3% Down Syndrome/T-21
- 4% Cerebral Palsy
- 2% Aphasia
- 3% Other

Authorized by

- 82% Speech-Language Pathologist
- 5% Family Physician
- 5% Rehabilitation Counselor
- 4% State Agency
- 2% Developmental Pediatrician
- 1% Licensed Physician Asst.
- 1% Nurse Practitioner
- 3.8 % Federal Agency
- 0% Audiologist