

Voice Options Program

Monthly Summary

March 1 – March 31, 2024

Current Month Accomplishments

- Since July 2020, the Voice Options Program (VOP) served approximately 2,936 individuals through short-term loan into the long-term device process.
- Attended the Equipment Program Advisory Committee (EPAC) on Friday, March 8th and provided program updates.
- Attended the Deaf and Disabled Telecommunications Program (TADDAC) on Friday, March 22nd and provided program updates.
- The TD Snap application is now installed on all short-term loan devices.

Completed Dataset Statistics: Summary July 2023-March 2024

- The VOP serves eligible Californians through 29 providers in all counties and offers services virtually and in-person to ensure comprehensive state-wide coverage.
- Since July 2023, approximately 786 consumers completed the short-term loan and entered the long-term device process.
- In March 2024, 165 individuals completed the short-term loan and entered into the long-term device process.
- 83 percent of VOP referrals are made by Licensed Speech-Language Pathologists, five percent are made by a Family Physician, four percent of the referrals are made by a Rehabilitation Counselor, three percent are referred by a Developmental Pediatrician, and two percent are referred by a state agency.
- 56 percent of consumers made telephone calls during the short-term loan period. 98 percent of these phone calls were considered successful by consumers, many of whom indicated they had never made a phone call prior to entering the VOP.

Region Long-Term Devices: Summary July 2023-March 2024

Region	Counties	Number of LTD's Distributed
Region 1	Butte, Colusa, El Dorado, Glenn, Lassen, Modoc, Nevada, Placer, Plumas, Sacramento, Shasta, Sierra, Siskiyou, Sutter, Tehama, Yolo, Yuba	59
Region 2	Del Norte, Humboldt, Lake, Mendocino, Napa, Sonoma, Trinity	35
Region 3	Alameda, Contra Costa, Marin, San Francisco, San Mateo, Santa Clara, Solano	34
Region 4	Alpine, Amador, Calaveras, Madera, Mariposa, Merced, Mono, San Joaquin, Stanislaus, Tuolumne	37
Region 5	Monterey, San Benito, San Luis Obispo, Santa Barbara, Santa Cruz, Ventura	31
Region 6	Fresno, Inyo, Kern, Kings, Tulare	22
Region 7	Riverside and San Bernardino	51
Region 8	Los Angeles	58
Region 9	Orange	55
Region 10	Imperial and San Diego	74
Total		456

February 1, 2024 through March 31, 2024

Region	Counties	Number of LTD's Distributed	Number Allocated	Differential
Region 1	Butte, Colusa, El Dorado, Glenn, Lassen, Modoc, Nevada, Placer, Plumas, Sacramento, Shasta, Sierra, Siskiyou, Sutter, Tehama, Yolo, Yuba	34	30	4
Region 2	Del Norte, Humboldt, Lake, Mendocino, Napa, Sonoma, Trinity	13	24	11
Region 3	Alameda, Contra Costa, Marin, San Francisco, San Mateo, Santa Clara, Solano	20	24	4
Region 4	Alpine, Amador, Calaveras, Madera, Mariposa, Merced, Mono, San Joaquin, Stanislaus, Tuolumne	14	30	16
Region 5	Monterey, San Benito, San Luis Obispo, Santa Barbara, Santa Cruz, Ventura	21	30	9
Region 6	Fresno, Inyo, Kern, Kings, Tulare	12	24	12
Region 7	Riverside and San Bernardino	24	28	4
Region 8	Los Angeles	17	32	15
Region 9	Orange	29	24	5
Region 10	Imperial and San Diego	48	28	20
Totals		232	274	100

Consumer Statistics from Completed Datasets (125) July 2023-March 2024

Preference for Speech Generating Applications

- 45% Proloquo2Go
- 41% Touch Chat HD
- 5% Go TALK NOW PLUS
- 4% LAMP
- 2% Proloquo4Text
- 1% Predictable
- 1% TD Snap
- 0% Predictable Spanish

Demographics

- 44% Hispanic/Latinx
- 27% Caucasian/White
- 8% Southeast Asian
- 7% Asian Pacific
- 7% African American/Black
- 3% Decline to state
- 2% South East Indian
- 1% Native American
- 1% Pacific Islander

Gender

- 70% Male
- 27% Female
- 3% Decline to State

Age

- 51% Age 0 to 6
- 27% Age 7 to 17
- 8% Age 23 to 29
- 5% Age 18 to 22
- 4% Age 30 to 39
- 2% Age 60 or Older
- 2% Age 40 to 49
- 1% Age 50 to 59

Disability Type

- 55% Autism
- 15% Speech Delay
- 7% Developmental Disability
- 6% Apraxia
- 4% Down Syndrome/T-21
- 4% Cerebral Palsy
- 3% Aphasia
- 3% Other

Authorized by

- 83% Speech-Language Pathologist
- 5% Family Physician
- 4% Rehabilitation Counselor
- 3% Developmental Pediatrician
- 2% State Agency
- 1% Licensed Physician Asst.
- 1% Nurse Practitioner
- 0% Federal Agency
- 0% Audiologist