

## Voice Options Program Monthly Summary November 2024

### Current Month Accomplishments

- Since July 2020, the Voice Options Program (VOP) launch date, grantees have served approximately 3,950 individuals through short-term loan into the long-term device process.
- Since July 2023, the start date of the grant cycle, approximately 1,782 consumers completed the short-term loan and entered into the long-term device process.
- Provided program updates at the joint Deaf and Disabled Telecommunications Program and the Equipment Program Advisory Committee meeting on Friday, November 15th.
- Convened the second provider meeting of the fiscal year.
  - [Recording Link](#)
  - Passcode: piktv1!j?b

### Completed Dataset Statistics

- The VOP serves eligible Californians through 28 providers in all counties and offers services virtually and in-person to ensure comprehensive state-wide coverage.
- In November 2024, 111 individuals completed the short-term loan and entered the long-term device process.
- 58 percent of VOP referrals are made by Licensed Speech-Language Pathologists, 12 percent were regional center referrals, 7 percent were 'Other', 6 percent were medical providers, 3 percent were family and friends' referrals, 3 percent were independent living centers and 1 percent declined to state.
- 62 percent of consumers made telephone calls during the short-term loan period. 93 percent of these phone calls were considered successful by consumers, many of whom had never made a phone call prior to entering the VOP.

## **July 2024 through November 2024 - Completed Long-Term Devices by Region**

<b>Region</b>	<b>Counties</b>	<b>Completed LTD</b>
<b>Region 1</b>	Butte, Colusa, El Dorado, Glenn, Lassen, Modoc, Nevada, Placer, Plumas, Sacramento, Shasta, Sierra, Siskiyou, Sutter, Tehama, Yolo, Yuba	43
<b>Region 2</b>	Del Norte, Humboldt, Lake, Mendocino, Napa, Sonoma, Trinity	22
<b>Region 3</b>	Alameda, Contra Costa, Marin, San Francisco, San Mateo, Santa Clara, Solano	36
<b>Region 4</b>	Alpine, Amador, Calaveras, Madera, Mariposa, Merced, Mono, San Joaquin, Stanislaus, Tuolumne	16
<b>Region 5</b>	Monterey, San Benito, San Luis Obispo, Santa Barbara, Santa Cruz, Ventura	26
<b>Region 6</b>	Fresno, Inyo, Kern, Kings, Tulare	25
<b>Region 7</b>	Riverside and San Bernardino	31
<b>Region 8</b>	Los Angeles	42
<b>Region 9</b>	Orange	37
<b>Region 10</b>	Imperial and San Diego	90
<b>Total</b>		<b>368</b>

### **Speech Generating Applications Purchased**

<b>54% Touch Chat HD</b>	<b>2% Proloquo4Text</b>
<b>34% Proloquo2Go</b>	<b>0% TD Snap</b>
<b>5% LAMP</b>	<b>0% Predictable</b>
<b>4% Go Talk Now Plus</b>	<b>0% Predictable Spanish</b>

Funding for the Voice Options Program is made possible by the [California Public Utilities Commission](#) and the [Deaf and Disabled Telecommunications Program](#).

## November 2024 Consumer Statistics

### Disability Type

<b>66% Autism</b>	<b>4% Apraxia</b>
<b>9% Speech Delay</b>	<b>4% Other</b>
<b>7% Developmental Disability</b>	<b>4% Down Syndrome/T-21</b>
<b>4% Cerebral Palsy</b>	<b>1% Aphasia</b>

### Race/Ethnicity

<b>48% Hispanic/Latinx</b>	<b>2% Southeast Asian</b>
<b>28% Caucasian/White</b>	<b>2% Decline to State</b>
<b>7% African American/Black</b>	<b>1% Pacific Islander</b>
<b>7% Asian Pacific</b>	<b>1% Other</b>

### Gender

<b>72% Male</b>	<b>27% Female</b>
<b>1% Decline to state</b>	<b>0% Self-Identify</b>

### Age

<b>67% Age 0 to 6</b>	<b>2% Age 30 to 39</b>
<b>17% Age 7 to 17</b>	<b>1% Age 40 to 49</b>
<b>9% Age 18 to 22</b>	<b>1% Age 50 to 59</b>
<b>3% Age 23 to 29</b>	<b>1% Age 60 or Older</b>

### Authorized by

<b>85% Licensed SLP</b>	<b>6% Family Physician</b>
<b>4% State Agency</b>	<b>2% Developmental Pediatrician</b>