

Voice Options Program Monthly Summary September 2024

Current Month Accomplishments

- Since July 2020, the Voice Options Program (VOP) launch date, grantees have served approximately 3,713 individuals through short-term loan into the long-term device process.
- Since July 2023, the start date of the grant cycle, approximately 1,563 consumers completed the short-term loan and entered into the long-term device process.
- Attended a joint Deaf and Disable Telecommunications meeting on Friday September 13th and provided program updates.

Completed Dataset Statistics

- The VOP serves eligible Californians through 28 providers in all counties and offers services virtually and in-person to ensure comprehensive state-wide coverage.
- 96 individuals completed the short-term loan and entered the long-term device process.
- 65 percent of VOP referrals are made by Licensed Speech-Language Pathologists, 16 percent regional center, 12 percent medical providers, 4 percent declined to state, 4 percent from family and friends, 3 percent were independent living centers and 5 percent were other.
- 60 percent of consumers made telephone calls during the short-term loan period. 98 percent of these phone calls were considered successful by consumers, many of whom indicated they had never made a phone call prior to entering the VOP.

July 2024 through September 2024 - Completed Long-Term Devices by Region

Region	Counties	Completed LTD
Region 1	Butte, Colusa, El Dorado, Glenn, Lassen, Modoc, Nevada, Placer, Plumas, Sacramento, Shasta, Sierra, Siskiyou, Sutter, Tehama, Yolo, Yuba	16
Region 2	Del Norte, Humboldt, Lake, Mendocino, Napa, Sonoma, Trinity	8
Region 3	Alameda, Contra Costa, Marin, San Francisco, San Mateo, Santa Clara, Solano	4
Region 4	Alpine, Amador, Calaveras, Madera, Mariposa, Merced, Mono, San Joaquin, Stanislaus, Tuolumne	4
Region 5	Monterey, San Benito, San Luis Obispo, Santa Barbara, Santa Cruz, Ventura	3
Region 6	Fresno, Inyo, Kern, Kings, Tulare	0
Region 7	Riverside and San Bernardino	4
Region 8	Los Angeles	6
Region 9	Orange	8
Region 10	Imperial and San Diego	24
Total		77

Speech Generating Applications Purchased

49% Touch Chat HD	1% Proloquo4Text
42% Proloquo2Go	0% TD Snap
5% Go Talk Now Plus	0% Predictable
3% LAMP	0% Predictable Spanish

Funding for the Voice Options Program is made possible by the [California Public Utilities Commission](#) and the [Deaf and Disabled Telecommunications Program](#).

September 2024 Consumer Statistics

Disability Type

77% Autism	4% Cerebral Palsy
8% Developmental Disability	1% Other
6% Speech Delay	
4% Apraxia	

Race/Ethnicity

52% Hispanic/Latinx	4% American/Black
29% Caucasian/White	3% Other
6% Southeast Asian	1% Decline to State
5% Asian Pacific	

Gender

66% Male	32% Female
1% Decline to state	0% Self-Identify

Age

75% Age 0 to 6	4% Age 30 to 39
13% Age 7 to 17	0% Age 40 to 49
5% Age 18 to 22	0% Age 50 to 59
1% Age 23 to 29	1% Age 60 or Older

Authorized by

91% Licensed SLP	8% Family Physician
1% State Agency	