

Voice Options Program Monthly Summary January 2025

Current Month Accomplishments

- Since July 2020, the Voice Options Program (VOP) launch date, grantees have served approximately 4,194 individuals through short-term loan into the long-term device process.
- Since July 2023, the start date of the grant cycle, approximately 2,026 consumers completed the short-term loan and entered into the long-term device process.
- The Voice Teams was not required to present at the January Deaf and Disabled Telecommunications Program or the Equipment Program Advisory Committee.

Completed Dataset Statistics

- The VOP serves eligible Californians through 28 providers in all counties and offers services virtually and in-person to ensure comprehensive state-wide coverage.
- In January 2025, 122 individuals completed the short-term loan and entered the long-term device process.
- 61 percent of VOP referrals are made by Licensed Speech-Language Pathologists, 11 percent were regional center referrals, 6 percent were 'Other', 5 percent were medical providers, 3 percent were independent living centers, 3 percent were referred by family and friends' referrals, and 1 percent declined to state.
- 59 percent of consumers made telephone calls during the short-term loan period. 94 percent of these phone calls were considered successful by consumers, many of whom had never made a phone call prior to entering the VOP.

July 2024 through January 2025 - Completed Long-Term Devices by Region

Region	Counties	Completed LTD
Region 1	Butte, Colusa, El Dorado, Glenn, Lassen, Modoc, Nevada, Placer, Plumas, Sacramento, Shasta, Sierra, Siskiyou, Sutter, Tehama, Yolo, Yuba	82
Region 2	Del Norte, Humboldt, Lake, Mendocino, Napa, Sonoma, Trinity	31
Region 3	Alameda, Contra Costa, Marin, San Francisco, San Mateo, Santa Clara, Solano	48
Region 4	Alpine, Amador, Calaveras, Madera, Mariposa, Merced, Mono, San Joaquin, Stanislaus, Tuolumne	30
Region 5	Monterey, San Benito, San Luis Obispo, Santa Barbara, Santa Cruz, Ventura	51
Region 6	Fresno, Inyo, Kern, Kings, Tulare	38
Region 7	Riverside and San Bernardino	47
Region 8	Los Angeles	62
Region 9	Orange	46
Region 10	Imperial and San Diego	143
Total		578

Speech Generating Applications Purchased

51% Touch Chat HD	3% Proloquo4Text
36% Proloquo2Go	1% Predictable
5% LAMP	0% TD Snap
3% Go Talk Now Plus	0% Predictable Spanish

Funding for the Voice Options Program is made possible by the [California Public Utilities Commission](#) and the [Deaf and Disabled Telecommunications Program](#).

January 2025 Consumer Statistics

Disability Type

65% Autism	4% Apraxia
8% Speech Delay	4% Cerebral Palsy
8% Developmental Disability	4% Down Syndrome/T-21
5% Other	1% Aphasia

Race/Ethnicity

47% Hispanic/Latinx	3% Southeast Asian
29% Caucasian/White	2% Other
8% African American/Black	1% Pacific Islander
7% Asian Pacific	1% Decline to State

Gender

72% Male	27% Female
1% Decline to state	0% Self-Identify

Age

63% Age 0 to 6	2% Age 30 to 39
18% Age 7 to 17	2% Age 40 to 49
8% Age 18 to 22	1% Age 50 to 59
3% Age 23 to 29	2% Age 60 or Older

Authorized by

85% Licensed SLP	6% Family Physician
4% State Agency	2% Developmental Pediatrician