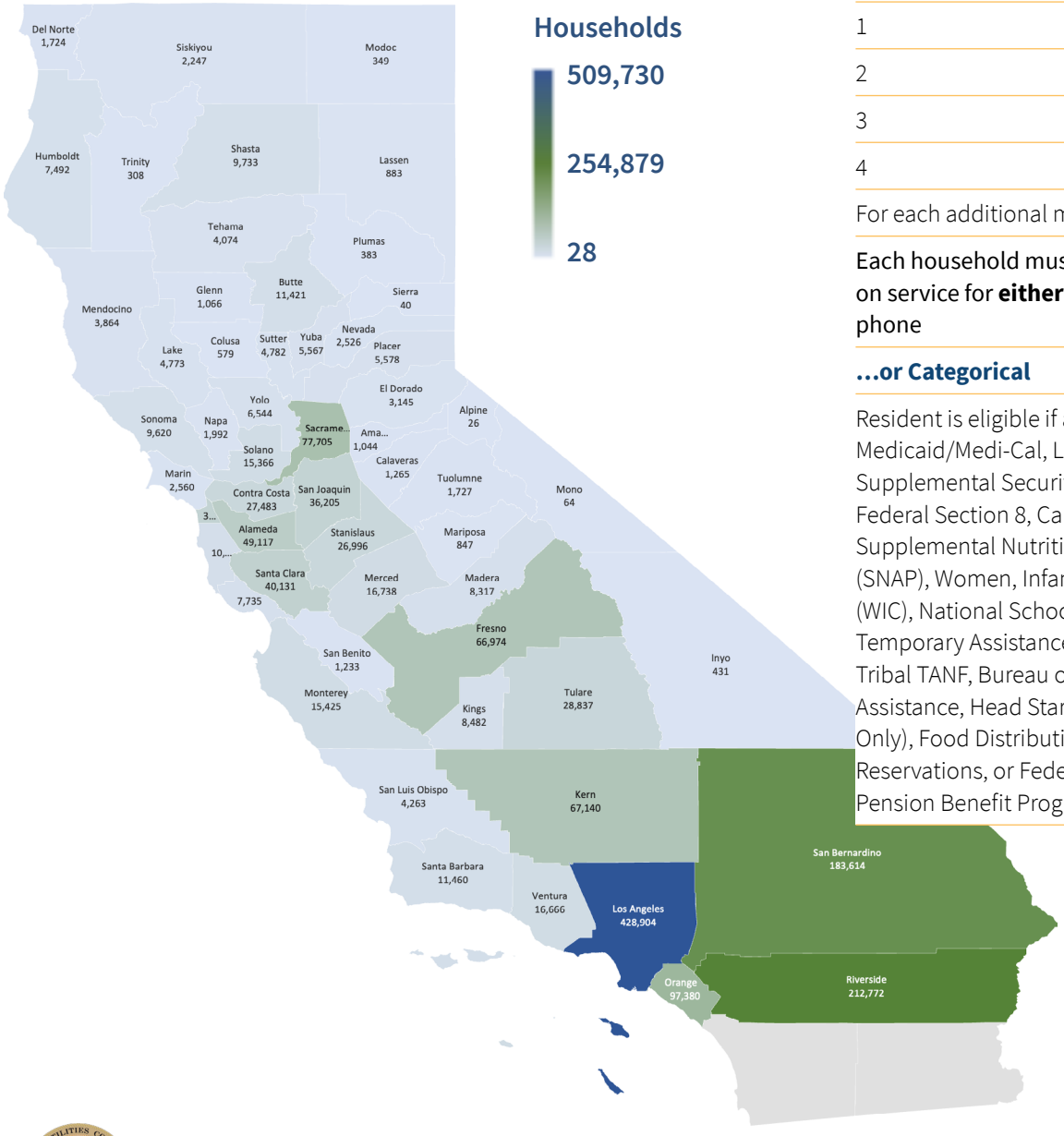
California LifeLine Program

PU Code Section 871 et. seq. requires the CPUC to promote universal service by making residential service affordable to low-income Californians. This program provides discounts to Wireline, Wireless, Home Broadband and Foster Youth services to allow eligible resident to stay connected to essential services.

Number of Participants by County FY 2025/26

Updated October 2026



Program Eligibility

Household Income Thresholds...

Household size	*Annual Income Limits*
1	$24,600
2	$33,300
3	$42,100
4	$50,800

For each additional member, add $8,700

Each household must choose to get a discount on service for **either** a home phone **or** a cell phone

...or Categorical

Resident is eligible if already enrolled in Medicaid/Medi-Cal, Low Program (LIHEAP), Supplemental Security Income (SSI), Federal Section 8, CalFresh, Food Stamps or Supplemental Nutrition Assistance, Program (SNAP), Women, Infants and Children Program (WIC), National School Lunch Program (NSLP), Temporary Assistance for Needy Families (TANF), Tribal TANF, Bureau of Indian Affairs General Assistance, Head Start Income Eligible (Tribal Only), Food Distribution Program on Indian Reservations, or Federal Veterans and Survivors Pension Benefit Program

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California Public Utilities Commission

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California LifeLine Program *continued from front*

Discount level

Each program Participant receives up to a $19.00 discount from CA LifeLine in addition to up to a $9.25 discount from Federal LifeLine

Multi-lingual Access

Applications available in: English | Spanish | Chinese | Tagalog | Korean | Japanese | Vietnamese



FY 24/25 Enacted Budget	FY 25/26 Enacted Budget
$489,134 Million	$613,818 Million

County Households

Alameda County	49,117	Marin County	2,560	San Mateo County	10,271
Alpine County	26	Mariposa County	847	Santa Barbara County	11,460
Amador County	1,044	Mendocino County	3,864	Santa Clara County	40,131
Butte County	11,421	Merced County	16,738	Santa Cruz County	7,735
Calaveras County	1,265	Modoc County	349	Shasta County	9,733
Colusa County	579	Mono County	64	Sierra County	40
Contra Costa County	27,483	Monterey County	15,425	Siskiyou County	2,247
Del Norte County	1,724	Napa County	1,992	Solano County	15,366
El Dorado County	3,145	Nevada County	2,526	Sonoma County	9,620
Fresno County	66,974	Orange County	97,380	Stanislaus County	26,996
Glenn County	1,066	Placer County	5,578	Sutter County	4,782
Humboldt County	7,492	Plumas County	383	Tehama County	4,074
Imperial County	17,079	Riverside County	212,772	Trinity County	308
Inyo County	431	Sacramento County	77,705	Tulare County	28,837
Kern County	67,140	San Benito County	1,233	Tuolumne County	1,727
Kings County	8,482	San Bernardino County	183,614	Ventura County	16,666
Lake County	4,773	San Diego County	111,353	Yolo County	6,544
Lassen County	883	San Francisco County	36,030	Yuba County	5,567
Los Angeles County	428,904	San Joaquin County	36,205		
Madera County	8,317	San Luis Obispo County	4,263	**Total:**	**1,720,330**

State operations constitute approximately 8.4% of the total program budget. For more information on California LifeLine: https://www.californialifeline.com

California Public Utilities Commission