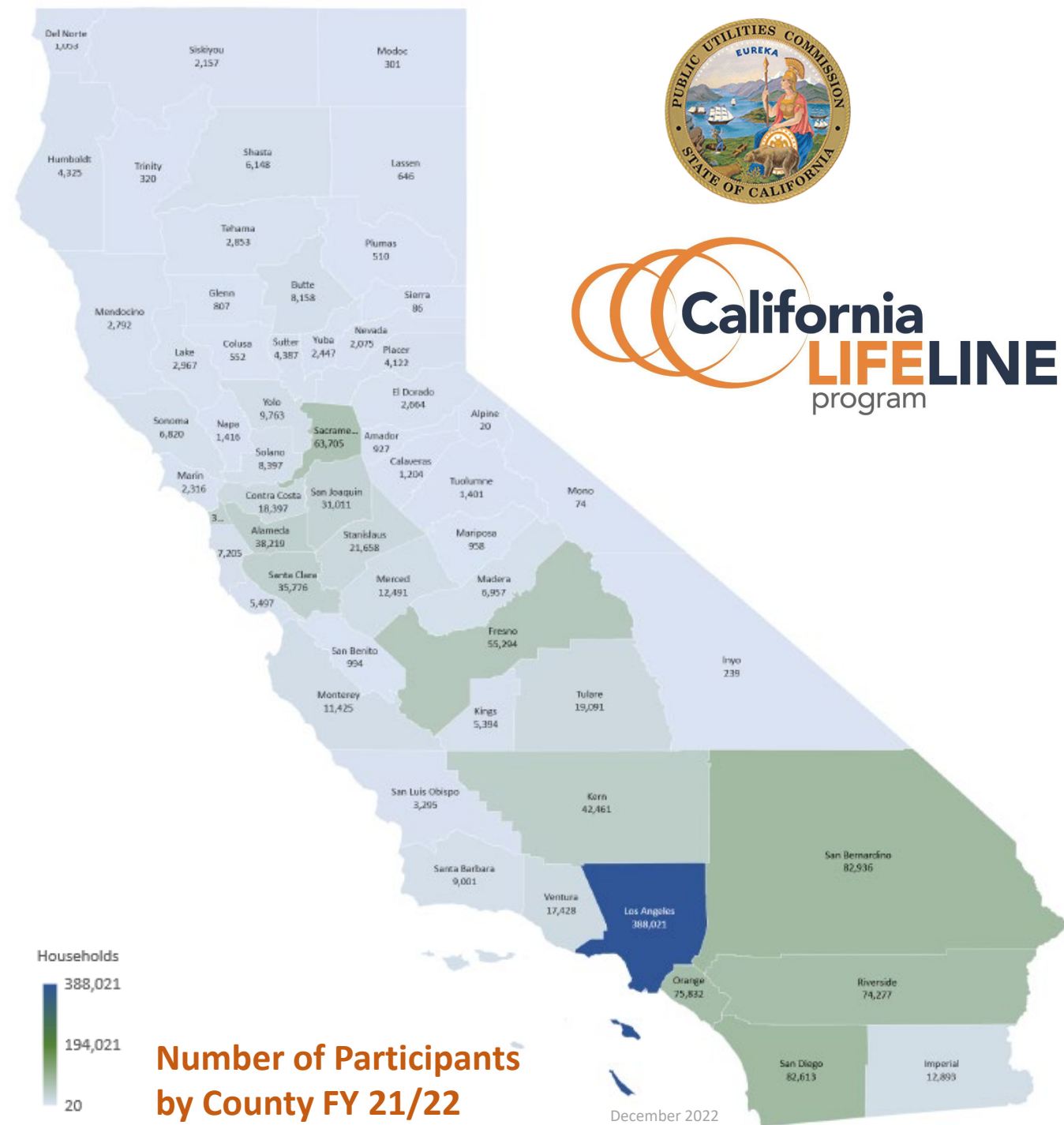


County	Households
ALAMEDA COUNTY	38,219
ALPINE COUNTY	20
AMADOR COUNTY	927
BUTTE COUNTY	8,158
CALAVERAS COUNTY	1,204
COLUSA COUNTY	552
CONTRA COSTA COUNTY	18,397
DEL NORTE COUNTY	1,053
EL DORADO COUNTY	2,664
FRESNO COUNTY	55,294
GLENN COUNTY	807
HUMBOLDT COUNTY	4,325
IMPERIAL COUNTY	12,893
INYO COUNTY	239
KERN COUNTY	42,461
KINGS COUNTY	5,394
LAKE COUNTY	2,967
LASSEN COUNTY	646
LOS ANGELES COUNTY	388,021
MADERA COUNTY	6,957
MARIN COUNTY	2,316
MARIPOSA COUNTY	958
MENDOCINO COUNTY	2,792
MERCED COUNTY	12,491
MODOC COUNTY	301
MONO COUNTY	74
MONTEREY COUNTY	11,425
NAPA COUNTY	1,416
NEVADA COUNTY	2,075
ORANGE COUNTY	75,832
PLACER COUNTY	4,122
PLUMAS COUNTY	510
RIVERSIDE COUNTY	74,277
SACRAMENTO COUNTY	63,705
SAN BENITO COUNTY	994
SAN BERNARDINO COUNTY	82,936
SAN DIEGO COUNTY	82,613
SAN FRANCISCO COUNTY	34,358
SAN JOAQUIN COUNTY	31,011
SAN LUIS OBISPO COUNTY	3,295
SAN MATEO COUNTY	7,205
SANTA BARBARA COUNTY	9,001
SANTA CLARA COUNTY	35,776
SANTA CRUZ COUNTY	5,497
SHASTA COUNTY	6,148
SIERRA COUNTY	86
SISKIYOU COUNTY	2,157
SOLANO COUNTY	8,397
SONOMA COUNTY	6,820
STANISLAUS COUNTY	21,658
SUTTER COUNTY	4,387
TEHAMA COUNTY	2,853
TRINITY COUNTY	320
TULARE COUNTY	19,091
TUOLUMNE COUNTY	1,401
VENTURA COUNTY	17,428
YOLO COUNTY	9,763
YUBA COUNTY	2,447
Grand Total	1,239,134



PU Code Section 871 *et. seq.* requires the CPUC to promote universal service by making residential service affordable to low-income Californians. This program provides discounts to basic landline and wireless phone service to qualifying low-income residents to help them stay connected.

FY 20/21 Enacted Budget		FY 21/22 Enacted Budget	
\$403.5 Million		\$261.7 Million	
PROGRAM ELIGIBILITY			
Household Income Thresholds		Or	Categorical Enrollment
1-2 members	\$28,700		Resident is eligible if already enrolled in Medicaid/Medi-Cal, Low Income Home Energy Assistance Program (LIHEAP), Supplemental Security Income (SSI), Federal Public Housing Assistance or Section 8, CalFresh, Food Stamps or Supplemental Nutrition Assistance Program (SNAP), Women, Infants and Children Program (WIC), National School Lunch Program (NSLP), Temporary Assistance for Needy Families (TANF), Tribal TANF, Bureau of Indian Affairs General Assistance, Head Start Income Eligible (Tribal Only), Food Distribution Program on Indian Reservations, or Federal Veterans and Survivors Pension Benefit Program
3	\$33,300		
4	\$40,600		
For each additional member, add \$7,300			
Each household must choose to get the discount on service for either a home phone or cell phone.			
Discount level		Multi-lingual Access	
Each program participant receives up to a \$16.23 discount from CA LifeLine in addition up to a \$9.25 discount from Federal LifeLine		Enrollment process available in:	
		<ul style="list-style-type: none"><li>English</li><li>Spanish</li><li>Chinese</li><li>Tagalog</li><li>Korean</li><li>Japanese</li><li>Vietnamese</li></ul>	

State operations constitute approximately 11% of total program budget. For more information on California LifeLine: [www.californialifeline.com](http://www.californialifeline.com)