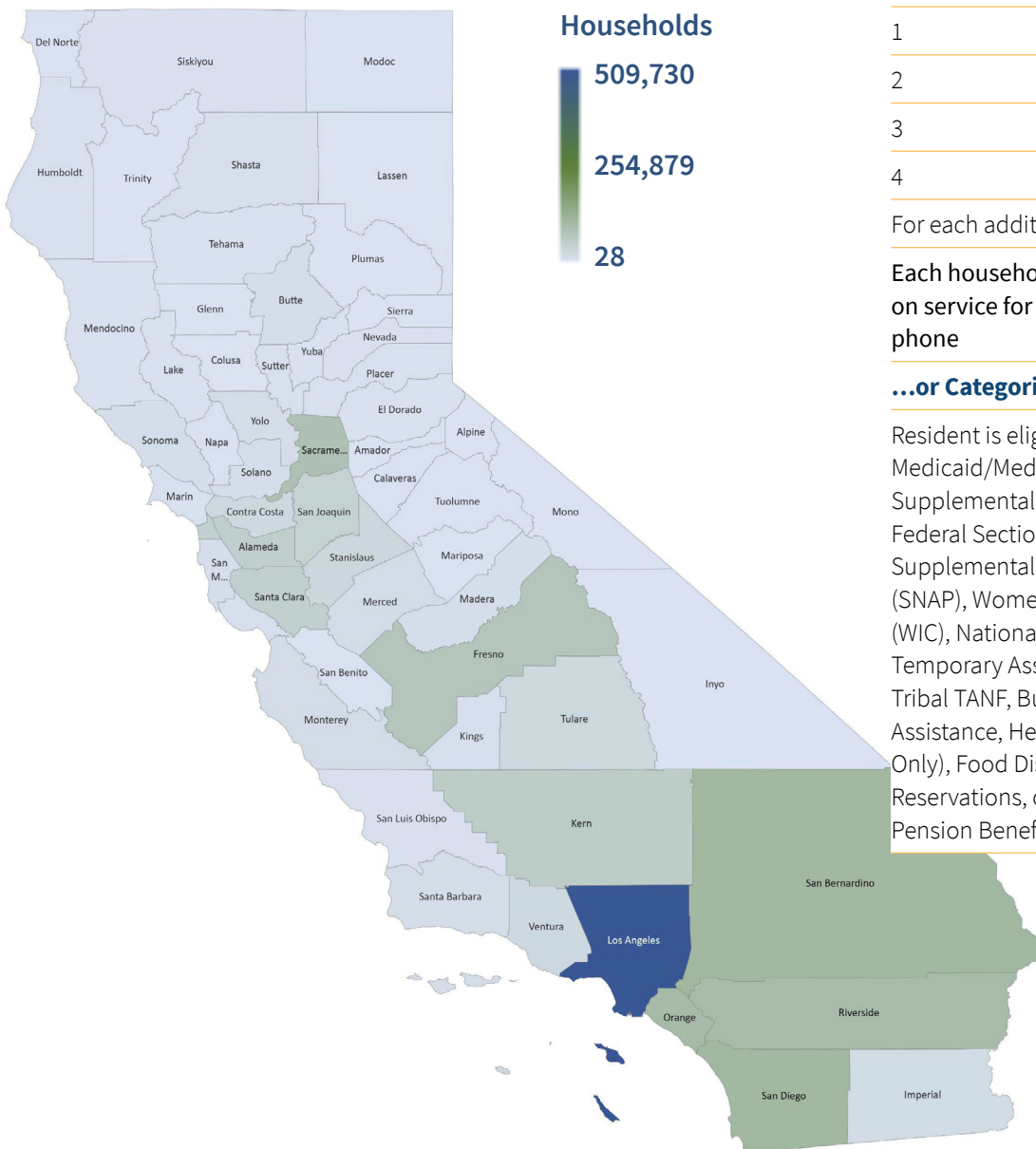


California LifeLine Program

PU Code Sec 275.6 requires the CPUC to minimize telephone rate disparities between rural and metropolitan areas to keep rates affordable in areas with lower population densities. This fund supports 13 eligible small independent telephone companies to allow rural residents to stay connected to essential services to maintain public safety and public health.

Number of Participants by County FY 24/25

October 2025



Program Eligibility

Household Income Thresholds...

Household size	Annual Income Limits
1	\$24,600
2	\$33,300
3	\$42,100
4	\$50,800

For each additional member, add \$8,700

Each household must choose to get a discount on service for **either** a home phone **or** a cell phone

...or Categorical

Resident is eligible if already enrolled in Medicaid/Medi-Cal, Low Program (LIHEAP), Supplemental Security Income (SSI), Federal Section 8, CalFresh, Food Stamps or Supplemental Nutrition Assistance, Program (SNAP), Women, Infants and Children Program (WIC), National School Lunch Program (NSLP), Temporary Assistance for Needy Families (TANF), Tribal TANF, Bureau of Indian Affairs General Assistance, Head Start Income Eligible (Tribal Only), Food Distribution Program on Indian Reservations, or Federal Veterans and Survivors Pension Benefit Program

continued on back



California Public Utilities Commission

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California LifeLine Program *continued from front*

Discount level

Each program Participant receives up to a \$19.00 discount from CA LifeLine in addition to up to a \$9.25 discount from Federal LifeLine

Multi-lingual Access

Applications available in: English | Spanish | Chinese | Tagalog | Korean | Japanese | Vietnamese

FY 23/24 Enacted Budget	FY 24/25 Enacted Budget
\$297,492 Million	\$451,818 Million



County Households

Alameda County	54,035	Madera County	7,937	San Luis Obispo County	4,288
Alpine County	28	Marin County	2,888	San Mateo County	9,015
Amador County	1,109	Mariposa County	958	Santa Barbara County	11,992
Butte County	13,000	Mendocino County	3,634	Santa Clara County	48,270
Calaveras County	1,314	Merced County	16,770	Santa Cruz County	8,657
Colusa County	751	Modoc County	340	Shasta County	9,945
Contra Costa County	31,601	Mono County	63	Sierra County	61
Del Norte County	2,310	Monterey County	16,457	Siskiyou County	2,217
El Dorado County	3,030	Napa County	2,009	Solano County	15,777
Fresno County	65,695	Nevada County	2,676	Sonoma County	9,645
Glenn County	1,087	Orange County	93,736	Stanislaus County	28,704
Humboldt County	6,424	Placer County	5,480	Sutter County	4,836
Imperial County	34,061	Plumas County	417	Tehama County	3,845
Inyo County	359	Riverside County	137,696	Trinity County	313
Kern County	65,721	Sacramento County	82,173	Tulare County	28,690
Kings County	7,077	San Benito County	1,704	Tuolumne County	1,962
Lake County	5,177	San Bernardino County	135,769	Ventura County	19,845
Lassen County	853	San Diego County	118,119	Yolo County	6,954
Los Angeles County	509,730	San Francisco County	39,358	Yuba County	5,889
		San Joaquin County	40,450	Total:	1,732,901

State operations constitute approximately 7.3% of the total program budget. For more information on California LifeLine: <https://www.californialifeline.com>

