

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



April 15, 2026

To: California LifeLine Service Providers

**SUBJECT: CALIFORNIA LIFELINE PROGRAM HOUSEHOLD INCOME
LIMITS WILL CHANGE EFFECTIVE JUNE 1, 2026, THROUGH
MAY 31, 2027 (ADMINISTRATIVE LETTER 11)**

The Communications Division (CD) of the California Public Utilities Commission (Commission) hereby notifies California LifeLine Service Providers of the changes to the California LifeLine income limits from June 1, 2026, through May 31, 2027.

Background

Per Commission's General Order (GO) 153-A, Section 5.2, CD must adjust California LifeLine income limits by April 15th of each year to reflect inflation based on the Federal Consumer Price Index – Urban Areas (CPI-U). Further, GO 153-A, Section 5.2.1.1 requires all California LifeLine Service Providers to implement the adjusted California LifeLine income limits by no later than June 1st of each year.

Calculations

The California LifeLine income limits used for the June 1, 2026 to May 31, 2027 period will increase by 2.7% CPI-U rate. CD obtained the 2.7% CPI-U rate from the U.S. Department of Labor, Bureau of Labor Statistics, Economic News Release, on January 13, 2026, for the 12 months ending December 2025, as reported at the following website address:
<https://www.bls.gov/bls/news-release/cpi.htm>.

California LifeLine Income Limits	
Effective June 1, 2026, to May 31, 2027	
Household Size	Annual Income Limit
1	\$24,600
2	\$33,300
3	\$42,100
4	\$50,800
Each Additional Member	\$8,700

All California LifeLine Service Providers must implement the adjusted California LifeLine income limits set forth above, effective June 1, 2026 through May 31, 2027.

California LifeLine Service Providers shall file a Tier 1 advice letter to revise their tariffs or schedules of rates and charges by May 1, 2026 to reflect the adjusted California LifeLine income limits from June 1, 2026, to May 31, 2027. However, service providers do not need to submit a Tier 1 advice letter if their previously revised tariffs or schedules of rates and charges already include a link to the CPUC income limit webpage <https://www.cpuc.ca.gov/CA-lifeline-eligibility#Income>.

Additionally, California LifeLine Wireless Service Providers must submit, for review and approval, any marketing materials containing information about California LifeLine's annual income limits to CaLLMarketing@cpuc.ca.gov by May 1, 2026.

If you have any questions regarding this administrative letter, please contact Tina Lee by phone at (415) 703-2285 or by e-mail at u17@cpuc.ca.gov.

Sincerely,



Gelareh Safavi
 Program Manager, Communications Division
 California Public Utilities Commission