**March 13, 2014[[1]](#footnote-1)**

**1:00 PM**

**CA Public Utilities Commission Office – San Francisco**

**505 Van Ness Avenue, Courtyard Room**

**San Francisco, CA 94102**

**Call-in number: (866) 741-9705 / pass code: 6691236 #**

**Member Roster**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Large ILEC | Primary | Jeffrey Mondon | AT&T California |
|  |  | Alternate | ------------------- |  |
| 2 | Small ILEC | Primary | Yvonne Wooster | Calaveras Telephone Company |
|  |  | Alternate | ------------------- |  |
| 3 | CLEC | Primary | Marcie Evans | Cox Communications |
|  |  | Alternate | ------------------- |  |
| 4 | Consumer | Primary | Ken McEldowney | Consumer Action |
|  |  | Alternate | ------------------- |  |
| 5 | Consumer | Primary | ------------------- |  |
|  |  | Alternate | ------------------- |  |
| 6 | CBO | Primary | ------------------- |  |
|  |  | Alternate | ------------------- |  |
| 7 | CBO | Primary | ------------------- |  |
|  |  | Alternate | ------------------- |  |
| 8 | CBO | Primary | ------------------- |  |
|  |  | Alternate | ------------------- |  |
| 9 | DRA | Primary | Alik Lee | Office of Ratepayer Advocates |
|  |  | Alternate | ------------------- |  |

1. **Introduction**: Ken McEldowney, Chair
2. **Approval of Minutes:** Committee reviews and approves the last three meeting minutes prepared by the Communications Division (CD)
3. **Fiscal Report**
4. **CAB Report**
5. **3rd Party Contract Reports**

* **Xerox**
  + Report on Denied Customers Reapplying
  + Report on Approvals/Denials By Language
* **RHA**

1. **Legal Liaison:**

* Conflict of Interest update, other legal developments since the last meeting
* Form 700

1. **Public Comments**
2. **Communications Division Liaison Reports:**
   * Status of Proceedings:
     + R. 11-03-013 (California LifeLine)
   * Claims Status
   * Discussion on Lack of LifeLine Marketing
   * Status of Rebranding Effort
   * Survey of Customers Who Did Not Return Forms
   * Proposal to Change Outbound Dialer Timing (currently 3/21 days)
   * Proposal For Caller ID to Read “CA LIFELINE”
   * FCC 12-11 Compliance Status
     + Waivers/Changes
       - Image Exchange
       - ID Check
       - National Duplicates Database Opt-Out
     + Temporary Addresses
3. **ULTS-AC Report:**

* Recommendations for CPUC staff
* Proposed initiatives for 2014

1. **Review of Administrative Committee Vacancy Status:**

* Invitation to nominate Members/Alternates

1. **Future Meeting Date**
2. **Adjournment**

1. These locations are accessible to people with disabilities. If specialized accommodations for the disabled are needed at any of the locations of this meeting, e.g., sign language interpreters please call the PUC Public Advisor at (415) 703-2074 // email: [public.advisor@cpuc.ca.gov](mailto:public.advisor@cpuc.ca.gov) three business days in advance of the meeting. Meeting location where accommodations are required should be specified. [↑](#footnote-ref-1)