**June 12, 2014[[1]](#footnote-1)**

**1:00 PM**

**CA Public Utilities Commission Office – San Francisco**

**505 Van Ness Avenue, Courtyard Room**

**San Francisco, CA 94102**

**Call-in number: (866) 741-9705 / pass code: 6691236 #**

**Member Roster**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | Large ILEC | Primary | Jeffrey Mondon | AT&T California |
|  |  | Alternate | ------------------- |  |
| 2 | Small ILEC | Primary | Yvonne Wooster | Calaveras Telephone Company |
|  |  | Alternate | ------------------- |  |
| 3 | CLEC | Primary | Marcie Evans | Cox Communications |
|  |  | Alternate | ------------------- |  |
| 4 | Consumer | Primary | Ken McEldowney | Consumer Action |
|  |  | Alternate | ------------------- |  |
| 5 | Consumer | Primary | ------------------- |  |
|  |  | Alternate | ------------------- |  |
| 6 | CBO | Primary | ------------------- |  |
|  |  | Alternate | ------------------- |  |
| 7 | CBO | Primary | ------------------- |  |
|  |  | Alternate | ------------------- |  |
| 8 | CBO | Primary | ------------------- |  |
|  |  | Alternate | ------------------- |  |
| 9 | DRA | Primary | Dale Piiru | Office of Ratepayer Advocates |
|  |  | Alternate | ------------------- |  |

1. **Introduction**: Ken McEldowney, Chair
2. **Approval of Minutes:** Committee reviews and approves the last meeting minutes prepared by the Communications Division (CD)
3. **Fiscal Report**
4. **CAB Report**
5. **3rd Party Contract Reports**

* **Xerox**
  + Report on Denied Customers Reapplying
  + Report on Approvals/Denials By Language
* **RHA**

1. **Legal Liaison:**

* Conflict of Interest update, other legal developments since the last meeting

1. **Public Comments**
2. **Communications Division Liaison Reports:**
   * Budget
   * Status of Proceedings:
     + R. 11-03-013 (California LifeLine)
     + Current and pending wireless carriers
   * Claims Status
   * Income Limits
   * Proposal to Change Outbound Dialer Timing (currently 3/21 days)
   * FCC 12-11 Compliance Status
     + Waivers/Changes
       - Image Exchange
       - ID Check
     + Temporary Addresses
   * Resolution for Back Credits issue
3. **ULTS-AC Report:**

* Recommendations for CPUC staff
* Proposed initiatives for 2014

1. **Review of Administrative Committee Vacancy Status:**

* Invitation to nominate Members/Alternates

1. **Future Meeting Date**
2. **Adjournment**

1. These locations are accessible to people with disabilities. If specialized accommodations for the disabled are needed at any of the locations of this meeting, e.g., sign language interpreters please call the PUC Public Advisor at (415) 703-2074 // email: [public.advisor@cpuc.ca.gov](mailto:public.advisor@cpuc.ca.gov) three business days in advance of the meeting. Meeting location where accommodations are required should be specified. [↑](#footnote-ref-1)