



California Public  
Utilities Commission

# ULTS Administrative Committee Meeting

Please join the California Public Utilities Commission (CPUC) for the Q3 2025  
Universal LifeLine Telephone Service Administrative Committee Meeting

**When:** [Thursday, September 11, 2025 9a-Noon](#)

**Where:** [505 Van Ness Ave., Hearing Room A, San Francisco, CA 94102](#)

**WebEx Meeting Link:** [3rd Quarter ULTS AC Meeting](#)

**Call-in Number:** [1-855-282-6330](#) **Access Code:** [248 413 62136](#) **Meeting Password:** [2025 \(2025 when dialing from a phone or video system\)](#)

## California LifeLine Program Meeting Agenda

### Session 1: Welcome & Kick-Off

*Session Outcome: Meeting Kick-Off*

*Session Topics: Welcome, Opening Remarks, Public Comments*

9:00 a.m. – 9:05 a.m.	Introduction: David Avila, Chair
9:05 a.m. – 9:10 a.m.	Welcome:
9:10 a.m. – 9:15 a.m.	Approval of Minutes: Committee reviews and approval of the last meeting minutes prepared by the Communications Division (CD)
9:15 a.m. – 9:20 a.m.	Public Comments

### Session 2: Program Alerts & New News

*Session Outcome: Inform Critical Program Updates*

*Session Topics: New News, Alerts & Highlights*

9:20 a.m. – 9:30 a.m.	CPUC Communications Division (CD) Updates: Robert Sansone <ul style="list-style-type: none"><li>• Program Updates</li></ul>
9:30 a.m. – 9:40 a.m.	SB-716 Lifeline Program: Broadband Internet Access Service – Cesar Motts

9:40 a.m. – 9:45 a.m.	USAC/Federal Updates: David Avila
<b>Session 3: Program Performance &amp; Metrics</b> <i>Session Outcome: Understand "What's Working" vs. What's Not Working"</i> <i>Session Topics: Internal &amp; External Past Quarter Performance &amp; Future Guidance</i>	
9:45 a.m. – 9:50 a.m.	Fiscal Report: Lalaine Semana
9:50 a.m. – 9:55 a.m.	CAB Consumer Contact Statistics Report: Inetha Mallard
9:55 a.m. – 10:00 a.m.	Claims Status Report: Travis Green
10:00 a.m. – 10:15 a.m.	LifeLine Program Report: James Graettinger Program & Operation Reports <ul style="list-style-type: none"> <li>Completed Initiatives and Impact</li> <li>Upcoming Initiatives</li> </ul>
<b>Session 4: Program Enrollment &amp; Operations</b> <i>Session Outcome: Understand Consumers Enrolling &amp; Staying on the Program</i> <i>Session Topics: Operational Topics &amp; Updates</i>	
10:15 a.m. – 10:30 a.m.	Foster Youth LifeLine Program Report: Brittany Bullock Program & Operation Reports: Maximus <ul style="list-style-type: none"> <li>Completed Initiatives and Impact</li> <li>Upcoming Initiatives</li> </ul>
10:30 a.m. – 10:40 a.m.	BREAK
<b>Session 5: Committee Administration &amp; Governance</b> <i>Session Outcome: Lifeline Committee Management, Deliverables &amp; Commitments</i> <i>Session Topics: Committee Deliverables, Sub-Team Reports/Read-Outs, Calendars</i>	
10:40 a.m. – 10:50 a.m.	Onboard Presentation for New Committee Members – Kellie Jones
10:50 a.m. – 10:55 a.m.	Concurrent Application System (CAS) – Alex Gudkov
10:55 a.m. – 11:10 a.m.	Sub-Committees (2025/2025) Marketing, Retention and Acquisition – David Avila
11:10 a.m. – 11:20 a.m.	ULTS Administrative Committee Charter positions: 10 Open Positions – 4 Primary, 6 Alternates <ul style="list-style-type: none"> <li>CLEC – 1 Primary, 1 Alternate</li> <li>Consumer – 1 Alternate</li> <li>CBO – 1 Primary, 2 Alternates</li> <li>Sister Agency – 1 Primary, 1 Alternate</li> <li>Office of the Tribal Advisor – 1 Primary, 1 Alternate</li> </ul>
	Meeting Adjourned

# ULTS-AC Member Roster as of 2Q2025

1	<b>ILEC</b>	Primary Alternate	Chris Burke Saira Pasha	Frontier Communication AT&T
2	<b>CLEC</b>	Primary Alternate	Vacant Vacant	
3	<b>Wireless</b>	Primary Alternate	David Avila Alex Gudkov	TracFone Wireless, Inc. TruConnect
4	<b>Wireless</b>	Primary Alternate	Robert Yap Jason VanArsdall	GenMobile StandUp Wireless
5	<b>Consumer Group</b>	Primary Alternate	Ashley Salas Vacant	The Utility Reform Network (TURN)
6	<b>CBO</b>	Primary Alternate	Cesar Motts Vacant	Newstart Housing Corporation
7	<b>CBO</b>	Primary Alternate	Vacant Vacant	
8	<b>CPUC's Public Advocates Office</b>	Primary Alternate	Christopher Bartulo Chrystian Villareal	Public Advocates Office Public Advocates Office
9	<b>Deaf/Hearing Impaired or Disabled Rep</b>	Primary Alternate	Kate Woodford Brian Winic	Cntr for Accessible Technology CA Department of Rehabilitation
10	<b>Sister Agency</b>	Primary Alternate	Vacant Vacant	
11	<b>CA Office of the Tribal Advisor</b>	Primary Alternate	Vacant Vacant	