



California Public  
Utilities Commission

# ULTS Administrative Committee Meeting

Please join the California Public Utilities Commission (CPUC) for the Q2 2025  
Universal LifeLine Telephone Service Administrative Committee Meeting

**When:** [Tuesday, June 10, 2025 9a-Noon](#)

**Where:** [505 Van Ness Ave., Golden Gate Room, San Francisco, CA 94102](#)

**WebEx Meeting Link:** [ULTS-AC 2nd Quarter Meeting](#)

**Call-in Number:** [1-855-282-6330](#) **Access Code:** [248 505 50534](#) **Meeting Password:** [2025 \(2025 when dialing from a phone or video system\)](#)

## California LifeLine Program Meeting Agenda

### Session 1: Welcome & Kick-Off

*Session Outcome: Meeting Kick-Off*

*Session Topics: Welcome, Opening Remarks, Public Comments*

9:00 a.m. – 9:05 a.m.	Introduction: David Avila, Chair
9:05 a.m. – 9:10 a.m.	Welcome:
9:10 a.m. – 9:15 a.m.	Approval of Minutes: Committee reviews and approval of the last meeting minutes prepared by the Communications Division (CD)
9:15 a.m. – 9:20 a.m.	Public Comments

### Session 2: Program Alerts & New News

*Session Outcome: Inform Critical Program Updates*

*Session Topics: New News, Alerts & Highlights*

9:20 a.m. – 9:30 a.m.	CPUC Communications Division (CD) Updates: Robert Sansone <ul style="list-style-type: none"><li>• Program Updates</li></ul>
9:30 a.m. – 9:40 a.m.	USAC/Federal Updates: David Avila

### **Session 3: Program Performance & Metrics**

*Session Outcome: Understand "What's Working" vs. What's Not Working"*

*Session Topics: Internal & External Past Quarter Performance & Future Guidance*

9:40 a.m. – 9:45 a.m.	Fiscal Report: Lalaine Semana
9:45 a.m. – 9:55 a.m.	CAB Consumer Contact Statistics Report: Inetha Mallard
9:55 a.m. – 10:00 a.m.	Claims Status Report: Travis Green

### **Session 4: Program Enrollment & Operations**

*Session Outcome: Understand Consumers Enrolling & Staying on the Program*

*Session Topics: Operational Topics & Updates*

10:00 a.m. – 10:15 a.m.	LifeLine Program Report: James Graettinger <ul style="list-style-type: none"><li>• Completed Initiatives and Impact</li><li>• Upcoming Initiatives</li><li>• Program &amp; Operation Reports</li></ul>
10:15 a.m. – 10:30 a.m.	Foster Youth LifeLine Program Report <ul style="list-style-type: none"><li>• Program &amp; Operation Reports: Brittney Bulluck</li></ul>
10:30 a.m. – 10:35 a.m.	BREAK

### **Session 5: Committee Administration & Governance**

*Session Outcome: Lifeline Committee Management, Deliverables & Commitments*

*Session Topics: Committee Deliverables, Sub-Team Reports/Read-Outs, Calendars*

10:35 a.m. – 10:55 a.m.	Election of Officers – Chair and Vice Chair
10:55 a.m. – 11:15 a.m.	Committee Attendance and Engagement – Kellie Jones
11:15 a.m. – 11:25 a.m.	ULTS Administrative Committee Charter positions: 10 Open Positions – 4 Primary, 6 Alternates <ul style="list-style-type: none"><li>• CLEC – 1 Primary, 1 Alternate</li><li>• Consumer – 1 Alternate</li><li>• CBO – 1 Primary, 2 Alternates</li><li>• Sister Agency – 1 Primary, 1 Alternate</li><li>• CPUC Office of the Tribal Advisor – 1 Primary, 1 Alternate</li></ul>
11:25 a.m. – 11:30 a.m.	Future Meeting Date
11:30 a.m. – Noon	Open Forum/Meeting Adjourned

# ULTS-AC Member Roster as of 2Q2025

1	<b>ILEC</b>	Primary Alternate	Chris Burke Saira Pasha	Frontier Communication AT&T
2	<b>CLEC</b>	Primary Alternate	Vacant Vacant	
3	<b>Wireless</b>	Primary Alternate	David Avila Alex Gudkov	TracFone Wireless, Inc. TruConnect
4	<b>Wireless</b>	Primary Alternate	Robert Yap Jason VanArsdall	GenMobile StandUp Wireless
5	<b>Consumer Organization</b>	Primary Alternate	Ashley Salas Vacant	The Utility Reform Network (TURN)
6	<b>CBO</b>	Primary Alternate	Cesar Motts Vacant	Newstart Housing Corporation
7	<b>CBO</b>	Primary Alternate	Vacant Vacant	
8	<b>CPUC's Public Advocates Office</b>	Primary Alternate	Christopher Bartulo Chrystian Villareal	Public Advocates Office Public Advocates Office
9	<b>Deaf/Hearing Impaired or Disabled Rep</b>	Primary Alternate	Kate Woodford Brian Winic	Cntr for Accessible Technology CA Department of Rehabilitation
10	<b>Sister Agency</b>	Primary Alternate	Vacant Vacant	
11	<b>CPUC Office of the Tribal Advisor</b>	Primary Alternate	Vacant Vacant	