



California Public Utilities Commission

ULTS Administrative Committee Meeting

Please join the California Public Utilities Commission (CPUC) for the Q2 2026 Universal LifeLine Telephone Service Administrative Committee Meeting

When: Tuesday, September 22, 2026 9a-Noon

Where: 505 Van Ness Ave., Courtyard Room, San Francisco, CA 94102

WebEx Meeting Link: 3rd Quarter 2026 ULTS-AC Meeting **Webinar Number** 2482 617 6101

Call-in Number: 1-855-282-6330 **Access Code:** 248 261 76101 **Meeting Password:** 2026 (2026 when dialing from a phone or video system)

California LifeLine Program Meeting Agenda

Session 1: Welcome & Kick-Off

Session Outcome: Meeting Kick-Off

Session Topics: Welcome, Opening Remarks, Public Comments

9:00 a.m. – 9:05 a.m.	Introduction: David Avila, Chair
9:05 a.m. – 9:10 a.m.	Welcome:
9:10 a.m. – 9:15 a.m.	Approval of Minutes: Committee reviews and approval of the last meeting minutes prepared by the Communications Division (CD)
9:15 a.m. – 9:20 a.m.	Public Comments

Session 2: Program Alerts & New News

Session Outcome: Inform Critical Program Updates

Session Topics: New News, Alerts & Highlights

9:20 a.m. – 9:35 a.m.	CPUC Communications Division (CD) Updates: • Program Updates – Robert Sansone • Policy Updates – Chari Worster
9:35 a.m. – 9:50 a.m.	California Emerging Technology Fund (CETF) – Sunne McPeak

Session 3: Program Performance & Metrics

Session Outcome: Understand "What's Working" vs. What's Not Working"

Session Topics: Internal & External Past Quarter Performance & Future Guidance

9:50 a.m. – 9:55 a.m.	Fiscal Report: Lalaine Semana
9:55 a.m. – 10:00 a.m.	CAB Consumer Contact Statistics Report: Inetha Mallard
10:00 a.m. – 10:05 a.m.	Claims Status Report:

Session 4: Program Enrollment & Operations

Session Outcome: Understand Consumers Enrolling & Staying on the Program

Session Topics: Operational Topics & Updates

10:05 a.m. – 10:20 a.m.	LifeLine Program Report: James Graettinger Program & Operation Reports • Completed Initiatives and Impact • Upcoming Initiatives
10:20 a.m. – 10:30 a.m.	BREAK

Session 5: Program Compliance & Best Practices

Session Outcome: Program Compliance & Best Practices to Reduce Waste, Fraud & Abuse

Session Topics: CaPUC Topics, Committee Proposals & Recommendations & Areas to Explore

10:30 a.m. – 10:50 a.m.	New Meeting Session: • CalFresh Notice of Approval Documents
-------------------------	--

Session 6: Committee Administration & Governance

Session Outcome: Lifeline Committee Management, Deliverables & Commitments

Session Topics: Committee Deliverables, Sub-Team Reports/Read-Outs, Calendars

10:50 a.m. – 10:55 a.m.	Annual Reports – David Avila
10:55 a.m. – 11:15 a.m.	Sub-Committees Update: Marketing • Lead: Cesar Motts Member: Member: Retention • Lead: Jason VanArsdall Member: Saira Pasha Member: Kate Woodford Acquisition • Lead: Ashley Salas Member: Robert Yap Member:
11:15 a.m. – 11:25 a.m.	New Committee Member Vote
11:25 a.m. – 11:30 a.m.	ULTS Administrative Committee Charter positions:

	10 Open Positions – 4 Primary, 6 Alternates
--	--

- | | |
|--|--|
| | <ul style="list-style-type: none">• CLEC – 1 Primary, 1 Alternate• Consumer – 1 Alternate• CBO – 1 Primary, 2 Alternates• Sister Agency – 1 Primary, 1 Alternate• Office of the Tribal Advisor – 1 Primary, 1 Alternate |
|--|--|

	Meeting Adjourned
--	--------------------------

ULTS-AC Member Roster as of 2Q2025

1	ILEC	Primary Alternate	Chris Burke Saira Pasha	Frontier Communication AT&T
2	CLEC	Primary Alternate	Vacant Vacant	
3	Wireless	Primary Alternate	David Avila Alex Gudkov	IM Telecom TruConnect
4	Wireless	Primary Alternate	Robert Yap Jason VanArsdall	GenMobile StandUp Wireless
5	Consumer Group	Primary Alternate	Ashley Salas Vacant	The Utility Reform Network (TURN)
6	CBO	Primary Alternate	Cesar Motts Vacant	Newstart Housing Corporation
7	CBO	Primary Alternate	Vacant Vacant	
8	CPUC's Public Advocates Office	Primary Alternate	Christopher Bartulo Chrystian Villareal	Public Advocates Office Public Advocates Office
9	Deaf/Hearing Impaired or Disabled Rep	Primary Alternate	Kate Woodford Brian Winic	Cntr for Accessible Technology CA Department of Rehabilitation
10	Sister Agency	Primary Alternate	Vacant Vacant	
11	CA Office of the Tribal Advisor	Primary Alternate	Vacant Vacant	